

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of October 2019

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=289) during October 2019. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during October 2019, but Street Outreach Cases only with Engagement Dates:

- A total of 7 out of 289 (2%) reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field. This is one percentage point higher than in September.
- The programs with missing client data can be seen on page 2 and 3 of the report.

All Cases Active as of October 31, 2019, but Street Outreach Cases only with Engagement Dates:

- A total of 2%, or 30 out of 1,413 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data by program type, services only (7%) was highest, followed by transitional housing (4%), homeless prevention (3%), permanent supportive housing (2%), and rapid rehousing & emergency shelter (1%).

All Active Outreach Cases as of October 31, 2019 with and without Engagement Dates (page 7):

- Table on the top shows a total of 186 cases with dates of engagement.
- Table on the bottom shows a total of 146 cases without dates of engagement.
- Percent of missing data for outreach cases with engagement dates is 0% (0/186 cases) compared to 58% (85/146) for outreach cases without engagement dates; a 5-percentage point decrease for BTG compared to September 2019 (63%).
- All but one case with missing data in October were from programs on Maui.

The following table summarizes the MISSING data status of active ADULT cases (n=1,420) in the system as of October 13, 2019 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	186	54	2	242	1%
Homelessness Prevention	173	0	5	178	3%
PH - Permanent Supportive Housing	49	223	5	277	2%
PH - Rapid Re-Housing	173	36	3	212	1%
Services Only	81	32	8	121	7%
Street Outreach (clients with engagement dates)	112	74	0	186	0%
Transitional Housing (TH)	179	11	7	197	4%
Grand Total	953	430	30	1,413	2%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During October 2019

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	76	41	3	120	3%
Kauai	19	8	1	28	4%
Maui	113	25	3	141	2%
Grand Total	208	74	7	289	2%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	84	30	2	116	2%
Homelessness Prevention	28		3	31	10%
PH - Permanent Supportive Housing (disability required for entry)		18		18	0%
PH - Rapid Re-Housing	30	3		33	0%
Services Only	15	9	1	25	4%
Street Outreach	22	12		34	0%
Transitional Housing (TH)	29	2	1	32	3%
Grand Total	208	74	7	289	2%

Chronic Homelessness Status of Adults - Program Intakes During October 2019

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Total	Missing
Catholic Charities Hawaii	14		1	15	7%
CCH - HPO CSHI Hawaii County Homelessness Prevention	1			1	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	3			3	0%
CCH - HPO SHEG NI Homelessness Prevention	9		1	10	10%
CCH - HPO SHEG NI Rapid Rehousing	1			1	0%
Family Life Center	44	13		57	0%
FLC - ESG Kauai Rapid Re-housing	2			2	0%
FLC - HPO CSHI Kauai Rapid Re-housing		2		2	0%
FLC - HPO CSHI Maui Homelessness Prevention	1			1	0%
FLC - HPO CSHI Maui Rapid Re-housing	6	1		7	0%
FLC - HPO Ho'olanani		1		1	0%
FLC - HPO HPP Kauai Rapid Re-housing	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	13			13	0%
FLC - HPO HPP Maui Rapid Re-housing	2			2	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	6	2		8	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	8	4		12	0%
FLC - HPO NI Housing First		2		2	0%
FLC - HPO RRH Homeless Prevention	1			1	0%
FLC - HPO RRH Rapid Re-Housing	3			3	0%
FLC - Ohana One PSH CoC Program		1		1	0%
Hawaii Island Home for Recovery			1	1	100%
HIHR - HPO Transitional Housing			1	1	100%
HOPE Services Hawaii, Inc.	46	37		83	0%
HOPE - Continuum of Care II PSH		8		8	0%
HOPE - ESG Rapid Re-housing	1			1	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	5	7		12	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	2	3		5	0%
HOPE - HPO HPP Homelessness Prevention	2			2	0%
HOPE - HPO HPP Rapid Re-housing	7			7	0%
HOPE - HPO Kiheipua	6			6	0%
HOPE - HPO NI Housing First		1		1	0%
HOPE - HPO RRH Rapid Re-Housing	1			1	0%

Chronic Homelessness Status of Adults - Program Intakes During October 2019

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Total	Missing
HOPE - HPO West Hawaii Emergency Housing Program	1			1	0%
HOPE - Keolahou Emergency Shelter	19	13		32	0%
HOPE - Kukui S+C Program		5		5	0%
HOPE - New Start	1			1	0%
HOPE - Sacred Hearts Emergency Shelter	1			1	0%
Ka Hale A Ke Ola, Inc	72	13	1	86	1%
KHAKO - HPO Central ES	26	3		29	0%
KHAKO - HPO Central TH	17			17	0%
KHAKO - HPO Westside ES	11	3		14	0%
KHAKO - HPO Westside TH	10	1		11	0%
KHAKO - Ka La Hiki Ola	8	6	1	15	7%
Kauai Economic Opportunity	13	4	1	18	6%
KEO - HPO Kauai All Regions - Street Outreach	6	3		9	0%
KEO - HPO Komohana Group Home TH	1	1		2	0%
KEO - HPO Mana'olana Emergency	6		1	7	14%
Legal Aid Society of Hawaii	7	3		10	0%
LASH - HPO Legal Services Program	7	3		10	0%
Maui Youth Family Services	1		2	3	67%
MYFS - BCP Homeless Prevention Program	1		2	3	67%
Neighborhood Place of Puna	7	1	1	9	11%
NPP - HPO Family Assessment Center at Hale Iki	7	1	1	9	11%
Salvation Army RHY (Big Island)	1			1	0%
SARMY - Big Island RHY TLP	1			1	0%
Steadfast Housing Development Corporation		1		1	0%
SHDC - Kulalani CoC Funded (Maui)		1		1	0%
USVETS	3	2		5	0%
USVETS - BP Hilo HOPTTEL Program	1	1		2	0%
USVETS - BP Kauai HOPTTEL Program	1	1		2	0%
USVETS - SSVF Priority 1 Rapid Re-housing	1			1	0%
Grand Total	208	74	7	289	2%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 10/31/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	391	206	15	612	2%
kauai	139	52	5	196	3%
Maui	423	172	10	605	2%
Grand Total	953	430	30	1,413	2%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	186	54	2	242	1%
Homelessness Prevention	173	0	5	178	3%
PH - Permanent Supportive Housing	49	223	5	277	2%
PH - Rapid Re-Housing	173	36	3	212	1%
Services Only	81	32	8	121	7%
Street Outreach	112	74	0	186	0%
Transitional Housing (TH)	179	11	7	197	4%
Grand Total	953	430	30	1,413	2%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 10/31/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Total	Missing
Catholic Charities Hawaii	100	14	4	118	3%
CCH - HPO CSHI Hawaii County Homelessness Prevention	2			2	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	5			5	0%
CCH - HPO HPP Homeless Prevention	2			2	0%
CCH - HPO NI Housing First (Kauai)		9		9	0%
CCH - HPO RRH Homeless Prevention (Kauai)	15			15	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	15	1	2	18	11%
CCH - HPO SHEG NI Homelessness Prevention	48		2	50	4%
CCH - HPO SHEG NI Rapid Rehousing	13	4		17	0%
Family Life Center	174	119		293	0%
FLC - ESG Kauai Rapid Re-housing	3			3	0%
FLC - ESG Maui Homelessness Prevention	8			8	0%
FLC - ESG Maui Rapid Re-housing	9			9	0%
FLC - HPO CSHI Kauai Homelessness Prevention	2			2	0%
FLC - HPO CSHI Kauai Rapid Re-housing		2		2	0%
FLC - HPO CSHI Maui Homelessness Prevention	4			4	0%
FLC - HPO CSHI Maui Rapid Re-housing	6	1		7	0%
FLC - HPO Ho'olanani	4	2		6	0%
FLC - HPO HPP Kauai Rapid Re-housing	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	32			32	0%
FLC - HPO HPP Maui Rapid Re-housing	6	2		8	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	25	15		40	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	26	14		40	0%
FLC - HPO NI Housing First	4	33		37	0%
FLC - HPO RRH Homeless Prevention	8			8	0%
FLC - HPO RRH Rapid Re-Housing	33	3		36	0%
FLC - Ohana One PSH CoC Program	1	12		13	0%
FLC - S+C 1		19		19	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 10/31/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Total	Missing
FLC - S+C 2	1	14		15	0%
FLC - S+C 3		2		2	0%
Hawaii Affordable Properties, Inc.	32	3	2	37	5%
HAP - Na Kahua Hale O Ulu Wini	32	3	2	37	5%
Hawaii Island Home for Recovery	11	21	5	37	14%
HIHR - HPO Transitional Housing	9	2	2	13	15%
HIHR - PSH 1	2	9	3	14	21%
HIHR - PSH 2		2		2	0%
HIHR - PSH 3		3		3	0%
HIHR - PSH 4		5		5	0%
HOPE Services Hawaii, Inc.	209	145		354	0%
HOPE - Continuum of Care II PSH		14		14	0%
HOPE - ESG Homelessness Prevention	1			1	0%
HOPE - ESG Rapid Re-housing	3	3		6	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	8	7		15	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	19	3		22	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	19	10		29	0%
HOPE - HPO HPP Homelessness Prevention	6			6	0%
HOPE - HPO HPP Rapid Re-housing	27			27	0%
HOPE - HPO Kiheipua	13	1		14	0%
HOPE - HPO NI Housing First	9	42		51	0%
HOPE - HPO RRH Homeless Prevention	31			31	0%
HOPE - HPO RRH Rapid Re-Housing	19	6		25	0%
HOPE - HPO West Hawaii Emergency Housing Program	12	9		21	0%
HOPE - Keolahou Emergency Shelter	15	11		26	0%
HOPE - Kukui S+C Program	4	30		34	0%
HOPE - Kuleana House	4			4	0%
HOPE - New Start	4			4	0%
HOPE - PATH Street Outreach Program		3		3	0%
HOPE - Sacred Hearts Emergency Shelter	11	6		17	0%
HOPE - Wilder House	4			4	0%
Ka Hale A Ke Ola, Inc	209	26	5	240	2%
KHAKO - HPO Central ES	53	7		60	0%
KHAKO - HPO Central TH	64			64	0%
KHAKO - HPO Westside ES	39	8		47	0%
KHAKO - HPO Westside TH	39	1	2	42	5%
KHAKO - Ka La Hiki Ola	14	10	3	27	11%
Kauai Economic Opportunity	53	33	1	87	1%
KEO - HPO Kauai All Regions - Street Outreach	23	29		52	0%
KEO - HPO Komohana Group Home TH	4	3		7	0%
KEO - HPO Mana'olana Emergency	14		1	15	7%
KEO - HPO Mana'olana Transitional Housing	6	1		7	0%
KEO - Kome Transitional Housing Program	2			2	0%
KEO - Lawehana Transitional Housing Program	2			2	0%
KEO - Pa`a Hana PSH	2			2	0%
Legal Aid Society of Hawaii	67	22	5	94	5%
LASH - HPO Legal Services Program	67	22	5	94	5%
Maui AIDS Foundation	20		2	22	9%
MAF - HOPWA Formula - PSH TBRA	16		2	18	11%
MAF - HOPWA Formula STRMU	4			4	0%
Maui Youth Family Services	6		2	8	25%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 10/31/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Total	Missing
MYFS - BCP Homeless Prevention Program	6		2	8	25%
Neighborhood Place of Puna	12	2	1	15	7%
NPP - HPO Family Assessment Center at Hale Iki	12	2	1	15	7%
Salvation Army RHY (Big Island)	2		1	3	33%
SARMY - Big Island RHY TLP	2		1	3	33%
Steadfast Housing Development Corporation	10	29		39	0%
SHDC - Eha S+C (Maui)	5	22		27	0%
SHDC - Kaahele CoC Funded (Kauai)	3	2		5	0%
SHDC - Kaulana CoC Funded (Maui)	2	3		5	0%
SHDC - Kulalani CoC Funded (Maui)		2		2	0%
USVETS	37	15	2	54	4%
USVETS - BP Hilo HOPTEL Program	1	1		2	0%
USVETS - BP Kailua Kona HOPTEL	1			1	0%
USVETS - BP Kauai HOPTEL Program	3			3	0%
USVETS - SSVF Priority 1 Homeless Prevention	4		1	5	20%
USVETS - SSVF Priority 1 Rapid Re-housing	28	14	1	43	2%
Women In Need	11	1		12	0%
WIN - HPO Bridge To Success Kauai TH	11	1		12	0%
Grand Total	953	430	30	1413	2%

**Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)**

Outreach Adults with Engagement Dates					%
Active as of October 31, 2019	Missing	No	Yes	Total	Missing
Hawaii	0	38	16	54	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	19	3	22	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	19	10	29	0%
HOPE - PATH Street Outreach Program	0	0	3	3	0%
Kauai	0	23	29	52	0%
KEO - HPO Kauai All Regions - Street Outreach	0	23	29	52	0%
Maui	0	51	29	80	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	25	15	40	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	26	14	40	0%
SARMY - Maui Homeless Outreach Program	0	0	0	0	NA
Grand Total	0	112	74	186	0%

Outreach Adults without Engagement Dates					%
Active as of October 31, 2019	Missing	No	Yes	Total	Missing
Hawaii	1	22	6	29	3%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	5	0	5	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	1	4	1	6	17%
HOPE - PATH Street Outreach Program	0	13	5	18	0%
Kauai	0	0	1	1	0%
KEO - HPO Kauai All Regions - Street Outreach	0	0	1	1	0%
Maui	84	18	14	116	72%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	74	15	14	103	72%
FLC - HPO Maui Regions 4, 5 - Street Outreach	5	1	0	6	83%
SARMY - Maui Homeless Outreach Program	5	2	0	7	71%
Grand Total	85	40	21	146	58%