

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of December 2019

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=250) during December 2019. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during December 2019, but Street Outreach Cases only with Engagement Dates:

- A total of 1 out of 250 (0%) reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field. November 2019 was the first time such a low result was achieved.
- The program with missing client data can be seen on page 2 and 3 of the report.

All Cases Active as of December 31, 2019, but Street Outreach Cases only with Engagement Dates:

- A total of 1%, or 19 out of 1,411 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data by program type, services only and homelessness prevention (3%) were highest, followed by transitional housing (2%), and rapid rehousing, permanent supportive housing and emergency shelter (1%). Outreach programs were not missing data.

All Active Outreach Cases as of December 31, 2019 with and without Engagement Dates (page 7):

- Table on the top shows a total of 221 cases with dates of engagement.
- Table on the bottom shows a total of 101 cases without dates of engagement.
- Percent of missing data for outreach cases with engagement dates is 0% (0/221 cases) compared to 58% (59/101) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data represents a 7-percentage point increase for compared to BTG’s November 2019 rate of 51%.
- All cases with missing data in December were from programs on Maui.

The following table summarizes the MISSING data status of active ADULT cases (n=1,418) in the system as of December 31, 2019 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	182	73	2	257	1%
Homelessness Prevention	155	0	4	159	3%
PH - Permanent Supportive Housing	51	246	4	301	1%
PH - Rapid Re-Housing	163	24	2	189	1%
Services Only	67	38	3	108	3%
Street Outreach (clients with engagement dates)	131	90	0	221	0%
Transitional Housing (TH)	161	11	4	176	2%
Grand Total	910	482	19	1,411	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During December 2019

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	70	38	1	109	1%
Kauai	21	14		35	0%
Maui	80	26		106	0%
Grand Total	171	78	1	250	0%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	52	26		78	0%
Homelessness Prevention	26		1	27	4%
PH - Permanent Supportive Housing	2	14		16	0%
PH - Rapid Re-Housing	29	3		32	0%
Services Only	11	7		18	0%
Street Outreach	31	27		58	0%
Transitional Housing (TH)	20	1		21	0%
Grand Total	171	78	1	250	0%

Chronic Homelessness Status of Adults - Program Intakes During December 2019

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
Catholic Charities Hawaii	16		1	17	6%
CCH - HPO CSHI Hawaii County Homelessness Prevention	2			2	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	2			2	0%
CCH - HPO SHEG NI Homelessness Prevention	10		1	11	9%
CCH - HPO SHEG NI Rapid Rehousing	2			2	0%
Family Life Center	24	13		37	0%
FLC - HPO CSHI Kauai Homelessness Prevention	2			2	0%
FLC - HPO CSHI Kauai Rapid Re-housing	1			1	0%
FLC - HPO HPP Kauai Homelessness Prevention	1			1	0%
FLC - HPO HPP Kauai Rapid Re-housing	3			3	0%
FLC - HPO HPP Maui Homelessness Prevention	3			3	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	5	4		9	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	6	4		10	0%
FLC - HPO NI Housing First		3		3	0%
FLC - HPO RRH Homeless Prevention	2			2	0%
FLC - HPO RRH Rapid Re-Housing	1			1	0%
FLC - Ohana One PSH CoC Program		2		2	0%
Hawaii Affordable Properties, Inc.	2			2	0%
HAP - Na Kahua Hale O Ulu Wini	2			2	0%
HOPE Services Hawaii, Inc.	49	32		81	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	1	5		6	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	1	1		2	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	1	2		3	0%
HOPE - HPO HPP Homelessness Prevention	4			4	0%
HOPE - HPO HPP Rapid Re-housing	15			15	0%
HOPE - HPO Kiheipua	9	3		12	0%
HOPE - HPO NI Housing First	1			1	0%
HOPE - HPO RRH Rapid Re-Housing	1			1	0%
HOPE - HPO West Hawaii Emergency Housing Program	2	1		3	0%
HOPE - Keolahou Emergency Shelter	3	5		8	0%

Chronic Homelessness Status of Adults - Program Intakes During December 2019

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - Kukui S+C Program		8		8	0%
HOPE - PATH Street Outreach Program	11	5		16	0%
HOPE - Sacred Hearts Emergency Shelter		2		2	0%
Ka Hale A Ke Ola, Inc	60	10		70	0%
KHAKO - HPO Central ES	18	2		20	0%
KHAKO - HPO Central TH	8			8	0%
KHAKO - HPO Westside ES	16	6		22	0%
KHAKO - HPO Westside TH	10	1		11	0%
KHAKO - Ka La Hiki Ola	8	1		9	0%
Kauai Economic Opportunity	9	11		20	0%
KEO - HPO Kauai All Regions - Street Outreach	7	11		18	0%
KEO - HPO Mana'olana Emergency	2			2	0%
Legal Aid Society of Hawaii	3	6		9	0%
LASH - HPO Legal Services Program	3	6		9	0%
Maui AIDS Foundation	1			1	0%
MAF - HOPWA Formula STRMU	1			1	0%
Steadfast Housing Development Corporation	1	1		2	0%
SHDC - Kulalani CoC Funded (Maui)	1	1		2	0%
USVETS	6	5		11	0%
USVETS - BP Hilo HOPTTEL Program	1	1		2	0%
USVETS - BP Kauai HOPTTEL Program		1		1	0%
USVETS - SSVF Priority 1 Homeless Prevention	1			1	0%
USVETS - SSVF Priority 1 Rapid Re-housing	4	3		7	0%
Grand Total	171	78	1	250	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 12/31/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	387	241	10	638	2%
kauai	127	45	3	175	2%
Maui	396	196	6	598	1%
Grand Total	910	482	19	1,411	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	182	73	2	257	1%
Homelessness Prevention	155	0	4	159	3%
PH - Permanent Supportive Housing	51	246	4	301	1%
PH - Rapid Re-Housing	163	24	2	189	1%
Services Only	67	38	3	108	3%
Street Outreach	131	90	0	221	0%
Transitional Housing (TH)	161	11	4	176	2%
Grand Total	910	482	19	1,411	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 12/31/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Catholic Charities Hawaii	87	12	4	103	4%
CCH - HPO CSHI Hawaii County Homelessness Prevention	2			2	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	9			9	0%
CCH - HPO NI Housing First (Kauai)		10		10	0%
CCH - HPO RRH Homeless Prevention (Kauai)	17			17	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	14	1	2	17	12%
CCH - HPO SHEG NI Homelessness Prevention	35		2	37	5%
CCH - HPO SHEG NI Rapid Rehousing	10	1		11	0%
Family Life Center	156	132		288	0%
FLC - ESG Kauai Rapid Re-housing	3			3	0%
FLC - ESG Maui Homelessness Prevention	3			3	0%
FLC - ESG Maui Rapid Re-housing	5			5	0%
FLC - HPO CSHI Kauai Homelessness Prevention	3			3	0%
FLC - HPO CSHI Kauai Rapid Re-housing	3			3	0%
FLC - HPO CSHI Maui Rapid Re-housing	10	1		11	0%
FLC - HPO Ho'olanani	3	3		6	0%
FLC - HPO HPP Kauai Homelessness Prevention	1			1	0%
FLC - HPO HPP Kauai Rapid Re-housing	3			3	0%
FLC - HPO HPP Maui Homelessness Prevention	35			35	0%
FLC - HPO HPP Maui Rapid Re-housing	4	1		5	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	31	22		53	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	18	18		36	0%
FLC - HPO NI Housing First	4	35		39	0%
FLC - HPO RRH Homeless Prevention	7			7	0%
FLC - HPO RRH Rapid Re-Housing	21	3		24	0%
FLC - Ohana One PSH CoC Program	2	33		35	0%
FLC - S+C 1		16		16	0%
Hawaii Affordable Properties, Inc.	28	3	2	33	6%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 12/31/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
HAP - Na Kahua Hale O Ulu Wini	28	3	2	33	6%
Hawaii Island Home for Recovery	12	26	3	41	7%
HIHR - HPO Transitional Housing	10	3	1	14	7%
HIHR - PSH 1	2	12	2	16	13%
HIHR - PSH 2		3		3	0%
HIHR - PSH 3		3		3	0%
HIHR - PSH 4		5		5	0%
HOPE Services Hawaii, Inc.	233	176		409	0%
HOPE - Continuum of Care II PSH		14		14	0%
HOPE - ESG Rapid Re-housing	1	2		3	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	6	9		15	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	17	4		21	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	24	13		37	0%
HOPE - HPO HPP Homelessness Prevention	12			12	0%
HOPE - HPO HPP Rapid Re-housing	41			41	0%
HOPE - HPO Kiheipua	19	5		24	0%
HOPE - HPO NI Housing First	11	44		55	0%
HOPE - HPO RRH Homeless Prevention	23			23	0%
HOPE - HPO RRH Rapid Re-Housing	12	2		14	0%
HOPE - HPO West Hawaii Emergency Housing Program	13	10		23	0%
HOPE - Keolahou Emergency Shelter	11	13		24	0%
HOPE - Kukui S+C Program	4	43		47	0%
HOPE - Kuleana House	4			4	0%
HOPE - New Start	3			3	0%
HOPE - PATH Street Outreach Program	19	11		30	0%
HOPE - Sacred Hearts Emergency Shelter	9	6		15	0%
HOPE - Wilder House	4			4	0%
Ka Hale A Ke Ola, Inc	206	34	1	241	0%
KHAKO - HPO Central ES	49	9		58	0%
KHAKO - HPO Central TH	57			57	0%
KHAKO - HPO Westside ES	42	10	1	53	2%
KHAKO - HPO Westside TH	40	1		41	0%
KHAKO - Ka La Hiki Ola	18	14		32	0%
Kauai Economic Opportunity	47	26	1	74	1%
KEO - HPO Kauai All Regions - Street Outreach	22	22		44	0%
KEO - HPO Komohana Group Home TH	4	2		6	0%
KEO - HPO Mana'olana Emergency	14	1	1	16	6%
KEO - HPO Mana'olana Transitional Housing	5	1		6	0%
KEO - Pa`a Hana PSH	2			2	0%
Legal Aid Society of Hawaii	49	24	3	76	4%
LASH - HPO Legal Services Program	49	24	3	76	4%
Maui AIDS Foundation	21		2	23	9%
MAF - HOPWA Formula - PSH TBRA	16		2	18	11%
MAF - HOPWA Formula STRMU	5			5	0%
Maui Youth Family Services	6		2	8	25%
MYFS - BCP Homeless Prevention Program	6		2	8	25%
Neighborhood Place of Puna	13	3		16	0%
NPP - HPO Family Assessment Center at Hale Iki	13	3		16	0%
Salvation Army RHY (Big Island)	1		1	2	50%
SARMY - Big Island RHY TLP	1		1	2	50%
Steadfast Housing Development Corporation	10	28		38	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 12/31/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
SHDC - Eha S+C (Maui)	4	21		25	0%
SHDC - Kaahele CoC Funded (Kauai)	3	2		5	0%
SHDC - Kaulana CoC Funded (Maui)	2	3		5	0%
SHDC - Kulalani CoC Funded (Maui)	1	1		2	0%
SHDC - Kulalani PSH Funded (Maui)		1		1	0%
USVETS	33	17		50	0%
USVETS - BP Hilo HOPTTEL Program		2		2	0%
USVETS - BP Kailua Kona HOPTTEL	1	1		2	0%
USVETS - BP Kauai HOPTTEL Program	2	1		3	0%
USVETS - SSVF Priority 1 Homeless Prevention	6			6	0%
USVETS - SSVF Priority 1 Rapid Re-housing	24	13		37	0%
Women In Need	8	1		9	0%
WIN - HPO Bridge To Success Kauai TH	8	1		9	0%
Grand Total	910	482	19	1411	1%

**Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)**

Outreach Adults with Engagement Dates					%
Active as of December 31, 2019	Missing	No	Yes	Total	Missing
Hawaii	0	60	28	88	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	17	4	21	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	24	13	37	0%
HOPE - PATH Street Outreach Program	0	19	11	30	0%
Kauai	0	22	22	44	0%
KEO - HPO Kauai All Regions - Street Outreach	0	22	22	44	0%
Maui	0	49	40	89	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	31	22	53	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	18	18	36	0%
Grand Total	0	131	90	221	0%

Outreach Adults without Engagement Dates					%
Active as of December 31, 2019	Missing	No	Yes	Total	Missing
Hawaii	0	0	0	0	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	0	0	0	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	0%
HOPE - PATH Street Outreach Program	0	0	0	0	0%
Kauai	0	3	0	3	0%
KEO - HPO Kauai All Regions - Street Outreach	0	3	0	3	0%
Maui	59	20	19	98	60%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	48	14	15	77	62%
FLC - HPO Maui Regions 4, 5 - Street Outreach	11	6	4	21	52%
Grand Total	59	23	19	101	58%