

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of January 2020

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=240) during January 2020. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during January 2020, but Street Outreach Cases only with Engagement Dates:

- A total of 2 out of 240 (1%) reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field.
- The program with missing client data can be seen on page 2 and 3 of the report.

All Cases Active as of January 31, 2020, but Street Outreach Cases only with Engagement Dates:

- A total of 1%, or 19 out of 1,441 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data rates by program type, services only and transitional housing (3%) were highest, followed by homelessness prevention (2%), and rapid rehousing and permanent supportive housing (1%). Emergency shelter and outreach programs were not missing data.

All Active Outreach Cases as of January 31, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 224 cases with dates of engagement.
- Table on the bottom shows a total of 102 cases without dates of engagement.
- Percent of missing data for outreach cases with engagement dates is 0% compared to 51% (52/102) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data has returned to the November 2019 rate of 51%, after an increase to 58% in December 2019.
- All cases with missing data in January were from programs on Maui.

The following table summarizes the MISSING data status of active ADULT cases (n=1,441) in the system as of January 31, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	191	78	1	270	0%
Homelessness Prevention	154	0	3	157	2%
PH - Permanent Supportive Housing	52	270	4	326	1%
PH - Rapid Re-Housing	148	18	2	168	1%
Services Only	72	40	3	115	3%
Street Outreach (clients with engagement dates)	130	94	0	224	0%
Transitional Housing (TH)	159	16	6	181	3%
Grand Total	906	516	19	1,441	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During January 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	58	37		95	0%
Kauai	27	16	1	44	2%
Maui	78	22	1	101	1%
Grand Total	163	75	2	240	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	52	27		79	0%
Homelessness Prevention	41			41	0%
PH - Permanent Supportive Housing	1	15		16	0%
PH - Rapid Re-Housing	15	3		18	0%
Services Only	17	8	1	26	4%
Street Outreach	21	19		40	0%
Transitional Housing (TH)	16	3	1	20	5%
Grand Total	163	75	2	240	1%

Chronic Homelessness Status of Adults - Program Intakes During January 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
Catholic Charities Hawaii	11	1		12	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	1			1	0%
CCH - HPO SHEG NI Homelessness Prevention	10			10	0%
CCH - HPO SHEG NI Rapid Rehousing		1		1	0%
Family Life Center	49	10		59	0%
FLC - ESG Kauai Rapid Re-housing	1			1	0%
FLC - Hoaloha PSH CoC Program		2		2	0%
FLC - HPO CSHI Kauai Homelessness Prevention	4			4	0%
FLC - HPO CSHI Kauai Rapid Re-housing	2	1		3	0%
FLC - HPO CSHI Maui Rapid Re-housing	1			1	0%
FLC - HPO Ho'olanani	6	3		9	0%
FLC - HPO HPP Kauai Homelessness Prevention	3			3	0%
FLC - HPO HPP Maui Homelessness Prevention	10			10	0%
FLC - HPO HPP Maui Rapid Re-housing	4			4	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	10	3		13	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	5			5	0%
FLC - HPO RRH Homeless Prevention	3			3	0%
FLC - Ohana One PSH CoC Program		1		1	0%
Hawaii Affordable Properties, Inc.	1	1		2	0%
HAP - Na Kahua Hale O Ulu Wini	1	1		2	0%
Hawaii Island Home for Recovery	4	4		8	0%
HIHR - HPO Transitional Housing	4	1		5	0%
HIHR - PSH 4		3		3	0%
HOPE Services Hawaii, Inc.	28	26		54	0%
HOPE - ESG Homelessness Prevention	1			1	0%
HOPE - HPO East Hawaii Emergency Mens Program ES		6		6	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	4	2		6	0%
HOPE - HPO HPP Homelessness Prevention	5			5	0%
HOPE - HPO HPP Rapid Re-housing	7	1		8	0%
HOPE - HPO NI Housing First	1	8		9	0%

Chronic Homelessness Status of Adults - Program Intakes During January 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - HPO RRH Homeless Prevention	4			4	0%
HOPE - HPO West Hawaii Emergency Housing Program		1		1	0%
HOPE - Keolahou Emergency Shelter	5	3		8	0%
HOPE - Kukui S+C Program		1		1	0%
HOPE - PATH Street Outreach Program		2		2	0%
HOPE - Sacred Hearts Emergency Shelter	1	2		3	0%
Ka Hale A Ke Ola, Inc	39	13	1	53	2%
KHAKO - HPO Central ES	9	7		16	0%
KHAKO - HPO Central TH	3	1		4	0%
KHAKO - HPO Westside ES	17	5		22	0%
KHAKO - HPO Westside TH	6		1	7	14%
KHAKO - Ka La Hiki Ola	4			4	0%
Kauai Economic Opportunity	15	12		27	0%
KEO - HPO Kauai All Regions - Street Outreach	2	12		14	0%
KEO - HPO Komohana Group Home TH	1			1	0%
KEO - HPO Mana'olana Emergency	11			11	0%
KEO - HPO Mana'olana Transitional Housing	1			1	0%
Legal Aid Society of Hawaii	13	8	1	22	5%
LASH - HPO Legal Services Program	13	8	1	22	5%
Neighborhood Place of Puna	1			1	0%
NPP - HPO Family Assessment Center at Hale Iki	1			1	0%
USVETS	2			2	0%
USVETS - BP Hilo HOPTTEL Program	1			1	0%
USVETS - BP Kailua Kona HOPTTEL	1			1	0%
Grand Total	163	75	2	240	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 1/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	414	255	9	678	1%
kauai	121	61	3	185	2%
Maui	371	200	7	578	1%
Grand Total	906	516	19	1,441	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	191	78	1	270	0%
Homelessness Prevention	154	0	3	157	2%
PH - Permanent Supportive Housing	52	270	4	326	1%
PH - Rapid Re-Housing	148	18	2	168	1%
Services Only	72	40	3	115	3%
Street Outreach	130	94	0	224	0%
Transitional Housing (TH)	159	16	6	181	3%
Grand Total	906	516	19	1,441	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 1/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Catholic Charities Hawaii	94	12	3	109	3%
CCH - HPO CSHI Hawaii County Homelessness Prevention	2			2	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	8			8	0%
CCH - HPO NI Housing First (Kauai)		10		10	0%
CCH - HPO RRH Homeless Prevention (Kauai)	16			16	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	9		2	11	18%
CCH - HPO SHEG NI Homelessness Prevention	46		1	47	2%
CCH - HPO SHEG NI Rapid Rehousing	13	2		15	0%
Family Life Center	135	123		258	0%
FLC - ESG Kauai Rapid Re-housing	2			2	0%
FLC - ESG Maui Rapid Re-housing	4			4	0%
FLC - Hoaloha PSH CoC Program		2		2	0%
FLC - HPO CSHI Kauai Homelessness Prevention	4			4	0%
FLC - HPO CSHI Kauai Rapid Re-housing	3	1		4	0%
FLC - HPO CSHI Maui Rapid Re-housing	10	1		11	0%
FLC - HPO Ho'olanani	10	4		14	0%
FLC - HPO HPP Kauai Homelessness Prevention	3			3	0%
FLC - HPO HPP Kauai Rapid Re-housing	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	22			22	0%
FLC - HPO HPP Maui Rapid Re-housing	5			5	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	38	17		55	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	15	13		28	0%
FLC - HPO NI Housing First	4	33		37	0%
FLC - HPO RRH Homeless Prevention	7			7	0%
FLC - HPO RRH Rapid Re-Housing	4			4	0%
FLC - Ohana One PSH CoC Program	2	35		37	0%
FLC - S+C 1		17		17	0%
Hawaii Affordable Properties, Inc.	29	4	3	36	8%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 1/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
HAP - Na Kahua Hale O Ulu Wini	29	4	3	36	8%
Hawaii Island Home for Recovery	12	29	3	44	7%
HIHR - HPO Transitional Housing	11	5	1	17	6%
HIHR - PSH 1	1	12	2	15	13%
HIHR - PSH 2		3		3	0%
HIHR - PSH 3		1		1	0%
HIHR - PSH 4		8		8	0%
HOPE Services Hawaii, Inc.	234	187		421	0%
HOPE - Continuum of Care II PSH		15		15	0%
HOPE - ESG Homelessness Prevention	1			1	0%
HOPE - ESG Rapid Re-housing	1	2		3	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	3	10		13	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	16	4		20	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	25	14		39	0%
HOPE - HPO HPP Homelessness Prevention	17			17	0%
HOPE - HPO HPP Rapid Re-housing	48	1		49	0%
HOPE - HPO Kiheipua	18	4		22	0%
HOPE - HPO NI Housing First	12	55		67	0%
HOPE - HPO RRH Homeless Prevention	22			22	0%
HOPE - HPO RRH Rapid Re-Housing	12	2		14	0%
HOPE - HPO West Hawaii Emergency Housing Program	10	9		19	0%
HOPE - Keolahou Emergency Shelter	12	10		22	0%
HOPE - Kukui S+C Program	4	44		48	0%
HOPE - Kuleana House	4			4	0%
HOPE - New Start	3			3	0%
HOPE - PATH Street Outreach Program	14	12		26	0%
HOPE - Sacred Hearts Emergency Shelter	8	5		13	0%
HOPE - Wilder House	4			4	0%
Ka Hale A Ke Ola, Inc	203	41	2	246	1%
KHAKO - HPO Central ES	47	14		61	0%
KHAKO - HPO Central TH	50	1		51	0%
KHAKO - HPO Westside ES	45	15	1	61	2%
KHAKO - HPO Westside TH	45	1	1	47	2%
KHAKO - Ka La Hiki Ola	16	10		26	0%
Kauai Economic Opportunity	48	38		86	0%
KEO - HPO Kauai All Regions - Street Outreach	22	34		56	0%
KEO - HPO Komohana Group Home TH	2	3		5	0%
KEO - HPO Mana'olana Emergency	18			18	0%
KEO - HPO Mana'olana Transitional Housing	6	1		7	0%
Legal Aid Society of Hawaii	56	30	3	89	3%
LASH - HPO Legal Services Program	56	30	3	89	3%
Maui AIDS Foundation	20		2	22	9%
MAF - HOPWA Formula - PSH TBRA	16		2	18	11%
MAF - HOPWA Formula STRMU	4			4	0%
Maui Youth Family Services	6		2	8	25%
MYFS - BCP Homeless Prevention Program	6		2	8	25%
Neighborhood Place of Puna	14	2		16	0%
NPP - HPO Family Assessment Center at Hale Iki	14	2		16	0%
Salvation Army Family Intervention Services	1		1	2	50%
SAFIS - Big Island RHY TLP	1		1	2	50%
Steadfast Housing Development Corporation	13	35		48	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 1/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
SHDC - Eha S+C (Maui)	7	27		34	0%
SHDC - Kaahele CoC Funded (Kauai)	3	3		6	0%
SHDC - Kaulana CoC Funded (Maui)	2	3		5	0%
SHDC - Kulalani CoC Funded (Maui)	1	2		3	0%
USVETS	34	14		48	0%
USVETS - BP Hilo HOPTTEL Program	2	2		4	0%
USVETS - BP Kailua Kona HOPTTEL	3	2		5	0%
USVETS - BP Kauai HOPTTEL Program	1	1		2	0%
USVETS - SSVF Priority 1 Homeless Prevention	4			4	0%
USVETS - SSVF Priority 1 Rapid Re-housing	24	9		33	0%
Women In Need	7	1		8	0%
WIN - HPO Bridge To Success Kauai TH	7	1		8	0%
Grand Total	906	516	19	1441	1%

**Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)**

Outreach Adults with Engagement Dates					%
Active as of January 31, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	55	30	85	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	16	4	20	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	25	14	39	0%
HOPE - PATH Street Outreach Program	0	14	12	26	0%
Kauai	0	22	34	56	0%
KEO - HPO Kauai All Regions - Street Outreach	0	22	34	56	0%
Maui	0	53	30	83	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	38	17	55	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	15	13	28	0%
Grand Total	0	130	94	224	0%

Outreach Adults without Engagement Dates					%
Active as of January 31, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	3	3	6	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	2	0	2	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	1	2	3	0%
HOPE - PATH Street Outreach Program	0	0	1	1	0%
Kauai	0	8	3	11	0%
KEO - HPO Kauai All Regions - Street Outreach	0	8	3	11	0%
Maui	52	17	16	85	61%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	37	13	12	62	60%
FLC - HPO Maui Regions 4, 5 - Street Outreach	15	4	4	23	65%
Grand Total	52	28	22	102	51%