

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of March 2020

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=220) during March 2020. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during March 2020, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- A total of 1 out of 220 cases (0%) reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field, the same as in February (1 case with missing data).
- The program with missing client data can be seen on page 3 of the report (Services Only).

All Cases Active as of March 31, 2020, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 1%, or 18 out of 1,403 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data rates by program type, services only (4%) was highest, followed by transitional housing (3%), homelessness prevention (2%), and rapid re-housing and permanent supportive housing (1%). Emergency shelter and outreach programs were not missing data.

All Active Outreach Cases as of March 31, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 256 cases with dates of engagement.
- Table on the bottom shows a total of 86 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 0% compared to 53% (46/86) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for March 2020 (53%) is slightly below the average for the past 7 months (56%).
- Cases with missing data in March were from programs on Maui (14), Kauai (4) and Hawaii (3).

The following table summarizes the MISSING data status of active ADULT cases (n=1,403) in the system as of March 30, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	163	64	1	228	0%
Homelessness Prevention	140	0	3	143	2%
PH - Permanent Supportive Housing	56	284	4	344	1%
PH - Rapid Re-Housing	143	17	1	161	1%
Services Only	62	38	4	104	4%
Street Outreach (clients with engagement dates)	138	118	0	256	0%
Transitional Housing (TH)	150	12	5	167	3%
Grand Total	852	533	18	1,403	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During March 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	49	38	1	88	1%
Kauai	24	12	0	36	0%
Maui	80	16	0	96	0%
Grand Total	153	66	1	220	0%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	50	19	0	69	0%
Homelessness Prevention	32	0	0	32	0%
PH - Permanent Supportive Housing	0	14	0	14	0%
PH - Rapid Re-Housing	25	1	0	26	0%
Services Only	3	4	1	8	13%
Street Outreach	27	28	0	55	0%
Transitional Housing (TH)	16	0	0	16	0%
Grand Total	153	66	1	220	0%

Chronic Homelessness Status of Adults - Program Intakes During March 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
Catholic Charities Hawaii	13	3		16	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	1			1	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	2			2	0%
CCH - HPO NI Housing First (Kauai)		2		2	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	1			1	0%
CCH - HPO SHEG NI Homelessness Prevention	8			8	0%
CCH - HPO SHEG NI Rapid Rehousing	1	1		2	0%
Family Life Center	51	12		63	0%
FLC - ESG Maui Homelessness Prevention	1			1	0%
FLC - ESG Maui Rapid Re-housing	2			2	0%
FLC - Hoaloha PSH CoC Program		1		1	0%
FLC - HPO CSHI Kauai Homelessness Prevention	3			3	0%
FLC - HPO CSHI Kauai Rapid Re-housing	2			2	0%
FLC - HPO CSHI Maui Homelessness Prevention	3			3	0%
FLC - HPO CSHI Maui Rapid Re-housing	1			1	0%
FLC - HPO Ho'olanani	6	3		9	0%
FLC - HPO HPP Kauai Homelessness Prevention	1			1	0%
FLC - HPO HPP Maui Homelessness Prevention	8			8	0%
FLC - HPO HPP Maui Rapid Re-housing	6			6	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	5	1		6	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	9	4		13	0%
FLC - HPO NI Housing First		2		2	0%
FLC - HPO RRH Rapid Re-Housing	4			4	0%
FLC - Ohana One PSH CoC Program		1		1	0%
HOPE Services Hawaii, Inc.	34	36		70	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	2	3		5	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	2	4		6	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	3	7		10	0%
HOPE - HPO HPP Homelessness Prevention	7			7	0%
HOPE - HPO HPP Rapid Re-housing	3			3	0%

Chronic Homelessness Status of Adults - Program Intakes During March 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - HPO Kiheipua	3	3		6	0%
HOPE - HPO RRH Rapid Re-Housing	2			2	0%
HOPE - HPO West Hawaii Emergency Housing Program	3			3	0%
HOPE - Keolahou Emergency Shelter	3	5		8	0%
HOPE - Kukui S+C Program		8		8	0%
HOPE - New Start	1			1	0%
HOPE - PATH Street Outreach Program	4	4		8	0%
HOPE - Sacred Hearts Emergency Shelter	1	2		3	0%
Ka Hale A Ke Ola, Inc	34	3		37	0%
KHAKO - HPO Central ES	15	1		16	0%
KHAKO - HPO Central TH	5			5	0%
KHAKO - HPO Westside ES	9	1		10	0%
KHAKO - HPO Westside TH	5			5	0%
KHAKO - Ka La Hiki Ola		1		1	0%
Kauai Economic Opportunity	11	8		19	0%
KEO - HPO Kauai All Regions - Street Outreach	4	8		12	0%
KEO - HPO Mana'olana Emergency	7			7	0%
Legal Aid Society of Hawaii	3	3	1	7	14%
LASH - HPO Legal Services Program	3	3	1	7	14%
Neighborhood Place of Puna	1	1		2	0%
NPP - HPO Family Assessment Center at Hale Iki	1	1		2	0%
Women In Need	6			6	0%
WIN - HPO Bridge To Success Kauai TH	6			6	0%
Grand Total	153	66	1	220	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 3/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	361	282	11	654	2%
kauai	124	56	2	182	1%
Maui	367	195	5	567	1%
Grand Total	852	533	18	1,403	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	163	64	1	228	0%
Homelessness Prevention	140	0	3	143	2%
PH - Permanent Supportive Housing	56	284	4	344	1%
PH - Rapid Re-Housing	143	17	1	161	1%
Services Only	62	38	4	104	4%
Street Outreach	138	118	0	256	0%
Transitional Housing (TH)	150	12	5	167	3%
Grand Total	852	533	18	1,403	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 3/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Catholic Charities Hawaii	48	14	1	63	2%
CCH - HPO CSHI Hawaii County Homelessness Prevention	6			6	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	4			4	0%
CCH - HPO NI Housing First (Kauai)		12		12	0%
CCH - HPO RRH Homeless Prevention (Kauai)	16			16	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	6		1	7	14%
CCH - HPO SHEG NI Homelessness Prevention	15			15	0%
CCH - HPO SHEG NI Rapid Rehousing	1	2		3	0%
Family Life Center	157	132		289	0%
FLC - ESG Kauai Rapid Re-housing	2			2	0%
FLC - ESG Maui Homelessness Prevention	1			1	0%
FLC - ESG Maui Rapid Re-housing	4			4	0%
FLC - Hoaloha PSH CoC Program		5		5	0%
FLC - HPO CSHI Kauai Homelessness Prevention	9			9	0%
FLC - HPO CSHI Kauai Rapid Re-housing	2			2	0%
FLC - HPO CSHI Maui Homelessness Prevention	6			6	0%
FLC - HPO CSHI Maui Rapid Re-housing	5			5	0%
FLC - HPO Ho'olanani	5	6		11	0%
FLC - HPO HPP Kauai Homelessness Prevention	3			3	0%
FLC - HPO HPP Maui Homelessness Prevention	31			31	0%
FLC - HPO HPP Maui Rapid Re-housing	10			10	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	41	18		59	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	22	23		45	0%
FLC - HPO NI Housing First	4	32		36	0%
FLC - HPO RRH Homeless Prevention	3			3	0%
FLC - HPO RRH Rapid Re-Housing	7			7	0%
FLC - Ohana One PSH CoC Program	2	48		50	0%
Hawaii Affordable Properties, Inc.	29	3	3	35	9%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 3/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
HAP - Na Kahua Hale O Ulu Wini	29	3	3	35	9%
Hawaii Island Home for Recovery	12	24	3	39	8%
HIHR - HPO Transitional Housing	11	3	1	15	7%
HIHR - PSH 1	1	10	2	13	15%
HIHR - PSH 2		2		2	0%
HIHR - PSH 3		1		1	0%
HIHR - PSH 4		8		8	0%
HOPE Services Hawaii, Inc.	224	223	1	448	0%
HOPE - Continuum of Care II PSH		15		15	0%
HOPE - ESG Homelessness Prevention	1			1	0%
HOPE - ESG Rapid Re-housing		2		2	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	2	12		14	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	21	10		31	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	18	24		42	0%
HOPE - HPO HPP Homelessness Prevention	27			27	0%
HOPE - HPO HPP Rapid Re-housing	57	1		58	0%
HOPE - HPO Kiheipua	14	4		18	0%
HOPE - HPO NI Housing First	15	65		80	0%
HOPE - HPO RRH Homeless Prevention	8		1	9	11%
HOPE - HPO RRH Rapid Re-Housing	14	3		17	0%
HOPE - HPO West Hawaii Emergency Housing Program	11	8		19	0%
HOPE - Keolahou Emergency Shelter	9	8		17	0%
HOPE - Kukui S+C Program	5	52		57	0%
HOPE - New Start	4			4	0%
HOPE - PATH Street Outreach Program	12	14		26	0%
HOPE - Sacred Hearts Emergency Shelter	4	5		9	0%
HOPE - Wilder House	2			2	0%
Ka Hale A Ke Ola, Inc	180	28	1	209	0%
KHAKO - HPO Central ES	43	6		49	0%
KHAKO - HPO Central TH	46	1		47	0%
KHAKO - HPO Westside ES	32	7	1	40	3%
KHAKO - HPO Westside TH	47	2		49	0%
KHAKO - Ka La Hiki Ola	12	12		24	0%
Kauai Economic Opportunity	54	33		87	0%
KEO - HPO Kauai All Regions - Street Outreach	23	29		52	0%
KEO - HPO Komohana Group Home TH	1	2		3	0%
KEO - HPO Mana'olana Emergency	26	1		27	0%
KEO - HPO Mana'olana Transitional Housing	4	1		5	0%
Legal Aid Society of Hawaii	50	26	4	80	5%
LASH - HPO Legal Services Program	50	26	4	80	5%
Maui AIDS Foundation	20		2	22	9%
MAF - HOPWA Formula - PSH TBRA	16		2	18	11%
MAF - HOPWA Formula STRMU	4			4	0%
Maui Youth Family Services	6		2	8	25%
MYFS - BCP Homeless Prevention Program	6		2	8	25%
Neighborhood Place of Puna	12	2		14	0%
NPP - HPO Family Assessment Center at Hale Iki	12	2		14	0%
Salvation Army Family Intervention Services	2		1	3	33%
SAFIS - Big Island RHY TLP	1		1	2	50%
SAFIS - Big Island Youth Street Outreach	1			1	0%
Steadfast Housing Development Corporation	13	34		47	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 3/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
SHDC - Eha S+C (Maui)	7	26		33	0%
SHDC - Kaahele CoC Funded (Kauai)	3	3		6	0%
SHDC - Kaulana CoC Funded (Maui)	2	3		5	0%
SHDC - Kulalani CoC Funded (Maui)	1	2		3	0%
USVETS	36	14		50	0%
USVETS - BP Hilo HOPTTEL Program	1	2		3	0%
USVETS - BP Kailua Kona HOPTTEL	3	2		5	0%
USVETS - BP Kauai HOPTTEL Program	1	1		2	0%
USVETS - SSVF Priority 1 Homeless Prevention	4			4	0%
USVETS - SSVF Priority 1 Rapid Re-housing	27	9		36	0%
Women In Need	9			9	0%
WIN - HPO Bridge To Success Kauai TH	9			9	0%
Grand Total	852	533	18	1403	1%

**Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)**

Outreach Adults with Engagement Dates					%
Active as of March 31, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	52	48	100	0
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	21	10	31	0
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	18	24	42	0
HOPE - PATH Street Outreach Program	0	12	14	26	0
SAFIS – Big Island Youth Street Outreach	0	1	0	1	0
Kauai	0	23	29	52	0
KEO - HPO Kauai All Regions - Street Outreach	0	23	29	52	0
Maui	0	63	41	104	0
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	41	18	59	0
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	22	23	45	0
Grand Total	0	138	118	256	0%

Outreach Adults without Engagement Dates					%
Active as of March 31, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	2	3	5	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	1	0	1	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	1	1	0%
HOPE - PATH Street Outreach Program	0	1	2	3	0%
SAFIS – Big Island Youth Street Outreach	0	0	0	0	NA
Kauai	0	6	4	10	0%
KEO - HPO Kauai All Regions - Street Outreach	0	6	4	10	0%
Maui	46	11	14	71	65%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	36	10	10	56	64%
FLC - HPO Maui Regions 4, 5 - Street Outreach	10	1	4	15	67%
Grand Total	46	19	21	86	53%