

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of May 2020

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=249) during May 2020. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during May 2020, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- A total of 3 out of 249 cases (1%) reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field, an increase compared to April (0%).
- The programs with missing client data can be seen on page 3 of the report; rapid re-housing(2 cases) and transitional housing (1 case).

All Cases Active as of May 31, 2020, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 2%, or 24 out of 1,503 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data rates by program type, services only and transitional housing (4%) were highest, followed by homelessness prevention, permanent supportive housing and rapid re-housing (2%), Emergency shelter (1%), and outreach programs were not missing data.

All Active Street Outreach Cases as of May 31, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 269 cases with dates of engagement.
- Table on the bottom shows a total of 85 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 0% compared to 58% (49/85) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for May 2020 (58%) is slightly above the average for the past 9 months (56%).
- Cases with missing data in May were from programs on Maui (49).

The following table summarizes the MISSING data status of active ADULT cases (n=1,439) in the system as of May 31, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	142	54	1	197	1%
Homelessness Prevention	255	0	4	259	2%
PH - Permanent Supportive Housing	56	278	6	340	2%
PH - Rapid Re-Housing	177	25	4	206	2%
Services Only	44	25	3	72	4%
Street Outreach (clients with engagement dates)	120	149	0	269	0%
Transitional Housing (TH)	141	13	6	160	4%
Grand Total	935	544	24	1,503	2%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During May 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	66	34	1	101	1%
Kauai	21	3	1	25	4%
Maui	93	29	1	123	1%
Grand Total	180	66	3	249	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	38	13	0	51	0%
Homelessness Prevention	66	0	0	66	0%
PH - Permanent Supportive Housing	0	3	0	3	0%
PH - Rapid Re-Housing	22	2	2	26	8%
Services Only	1	2	0	3	0%
Street Outreach	38	44	0	82	0%
Transitional Housing (TH)	15	2	1	18	6%
Grand Total	180	66	3	249	1%

Chronic Homelessness Status of Adults - Program Intakes During May 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
Catholic Charities Hawaii	11			11	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	6			6	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	1			1	0%
CCH - HPO SHEG NI Homelessness Prevention	2			2	0%
CCH - HPO SHEG NI Rapid Rehousing	2			2	0%
Family Life Center	68	23	1	92	1%
FLC - ESG Maui Homelessness Prevention	1			1	0%
FLC - ESG Maui Rapid Re-housing	2			2	0%
FLC - ESG-CV Maui Homelessness Prevention	4			4	0%
FLC - HPO CSHI Kauai Homelessness Prevention	4			4	0%
FLC - HPO CSHI Maui Rapid Re-housing	5			5	0%
FLC - HPO Ho'olanani		1		1	0%
FLC - HPO HPP Kauai Homelessness Prevention	3			3	0%
FLC - HPO HPP Kauai Rapid Re-housing			1	1	100%
FLC - HPO HPP Maui Homelessness Prevention	14			14	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	9	16		25	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	4	4		8	0%
FLC - HPO RRH Homeless Prevention	18			18	0%
FLC - HPO RRH Rapid Re-Housing	4	2		6	0%
Hawaii Rise	1		1	2	50%
RISE - CoC Transitional Housing	1		1	2	50%
HOPE Services Hawaii, Inc.	46	31		77	0%
HOPE - ESG Homelessness Prevention	1			1	0%
HOPE - ESG Rapid Re-housing	1			1	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	2	2		4	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	5	8		13	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	8	12		20	0%
HOPE - HPO HPP Homelessness Prevention	3			3	0%
HOPE - HPO HPP Rapid Re-housing	3			3	0%
HOPE - HPO Kiheipua	4	3		7	0%

Chronic Homelessness Status of Adults - Program Intakes During May 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - HPO RRH Homeless Prevention	10			10	0%
HOPE - HPO West Hawaii Emergency Housing Program	3	1		4	0%
HOPE - Keolahou Emergency Shelter	3	1		4	0%
HOPE - Kukui S+C Program		1		1	0%
HOPE - PATH Street Outreach Program	3	3		6	0%
Ka Hale A Ke Ola, Inc	31	4		35	0%
KHAKE - HPO Central ES	12			12	0%
KHAKE - HPO Central TH	8	2		10	0%
KHAKE - HPO Westside ES	5	2		7	0%
KHAKE - HPO Westside TH	6			6	0%
Kauai Economic Opportunity	13	3		16	0%
KEO - HPO Kauai All Regions - Street Outreach	9	1		10	0%
KEO - HPO Mana'olana Emergency	4	2		6	0%
Legal Aid Society of Hawaii	1	2		3	0%
LASH - HPO Legal Services Program	1	2		3	0%
Neighborhood Place of Puna	5			5	0%
NPP - HPO Family Assessment Center at Hale Iki	5			5	0%
Steadfast Housing Development Corporation		2		2	0%
SHDC - Eha S+C (Maui)		2		2	0%
USVETS	4	1	1	6	17%
USVETS - BP Hilo HOPTTEL Program		1		1	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	2			2	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	1			1	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	1		1	2	50%
Grand Total	180	66	3	249	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 5/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	408	298	11	717	2%
kauai	117	28	5	150	3%
Maui	410	218	8	636	1%
Grand Total	935	544	24	1,503	2%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	142	54	1	197	1%
Homelessness Prevention	255	0	4	259	2%
PH - Permanent Supportive Housing	56	278	6	340	2%
PH - Rapid Re-Housing	177	25	4	206	2%
Services Only	44	25	3	72	4%
Street Outreach	120	149	0	269	0%
Transitional Housing (TH)	141	13	6	160	4%
Grand Total	935	544	24	1,503	2%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 5/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Catholic Charities Hawaii	60	12	4	76	5%
CCH - HPO CSHI Hawaii County Homelessness Prevention	9			9	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	5			5	0%
CCH - HPO NI Housing First (Kauai)		9	2	11	18%
CCH - HPO RRH Homeless Prevention (Kauai)	15			15	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	7	1	1	9	11%
CCH - HPO SHEG NI Homelessness Prevention	20		1	21	5%
CCH - HPO SHEG NI Rapid Rehousing	4	2		6	0%
Family Life Center	245	163	1	409	0%
FLC - ESG Kauai Homelessness Prevention	6			6	0%
FLC - ESG Kauai Rapid Re-housing	1			1	0%
FLC - ESG Maui Homelessness Prevention	6			6	0%
FLC - ESG Maui Rapid Re-housing	8	4		12	0%
FLC - ESG-CV Maui Homelessness Prevention	4			4	0%
FLC - Hoaloha PSH CoC Program	1	7		8	0%
FLC - HPO CSHI Kauai Homelessness Prevention	10			10	0%
FLC - HPO CSHI Kauai Rapid Re-housing	2			2	0%
FLC - HPO CSHI Maui Homelessness Prevention	6			6	0%
FLC - HPO CSHI Maui Rapid Re-housing	12			12	0%
FLC - HPO Ho'olanani	6	3		9	0%
FLC - HPO HPP Kauai Homelessness Prevention	15			15	0%
FLC - HPO HPP Kauai Rapid Re-housing			1	1	100%
FLC - HPO HPP Maui Homelessness Prevention	77			77	0%
FLC - HPO HPP Maui Rapid Re-housing	4			4	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	29	44		73	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	14	21		35	0%
FLC - HPO NI Housing First	4	32		36	0%
FLC - HPO RRH Homeless Prevention	21			21	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 5/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
FLC - HPO RRH Rapid Re-Housing	16	2		18	0%
FLC - Ohana One PSH CoC Program	3	50		53	0%
Hawaii Affordable Properties, Inc.	24	3	3	30	10%
HAP - Na Kahua Hale O Ulu Wini	24	3	3	30	10%
Hawaii Island Home for Recovery	12	26	3	41	7%
HIHR - HPO Transitional Housing	11	3	1	15	7%
HIHR - PSH 1	1	9	2	12	17%
HIHR - PSH 2		2		2	0%
HIHR - PSH 3		1		1	0%
HIHR - PSH 4		11		11	0%
Hawaii Rise	4		1	5	20%
RISE - CoC Rapid ReHousing	1			1	0%
RISE - CoC Transitional Housing	3		1	4	25%
HOPE Services Hawaii, Inc.	255	242	1	498	0%
HOPE - Continuum of Care II PSH		13		13	0%
HOPE - ESG Homelessness Prevention	4			4	0%
HOPE - ESG Rapid Re-housing	2			2	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	5	10		15	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	26	22		48	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	22	35		57	0%
HOPE - HPO HPP Homelessness Prevention	29			29	0%
HOPE - HPO HPP Rapid Re-housing	60	1		61	0%
HOPE - HPO Kiheipua	11	5		16	0%
HOPE - HPO NI Housing First	17	64		81	0%
HOPE - HPO RRH Homeless Prevention	17		1	18	6%
HOPE - HPO RRH Rapid Re-Housing	14	2		16	0%
HOPE - HPO West Hawaii Emergency Housing Program	10	11		21	0%
HOPE - Keolahou Emergency Shelter	9	6		15	0%
HOPE - Kukui S+C Program	5	51		56	0%
HOPE - New Start	4			4	0%
HOPE - PATH Street Outreach Program	12	19		31	0%
HOPE - Sacred Hearts Emergency Shelter	6	3		9	0%
HOPE - Wilder House	2			2	0%
Ka Hale A Ke Ola, Inc	154	23	2	179	1%
KHAKO - HPO Central ES	36	5		41	0%
KHAKO - HPO Central TH	45	4		49	0%
KHAKO - HPO Westside ES	27	7	1	35	3%
KHAKO - HPO Westside TH	41	2		43	0%
KHAKO - Ka La Hiki Ola	5	5	1	11	9%
Kauai Economic Opportunity	36	10		46	0%
KEO - HPO Kauai All Regions - Street Outreach	17	8		25	0%
KEO - HPO Komohana Group Home TH		1		1	0%
KEO - HPO Mana'olana Emergency	10	1		11	0%
KEO - HPO Mana'olana Transitional Housing	9			9	0%
Legal Aid Society of Hawaii	39	20	2	61	3%
LASH - HPO Legal Services Program	39	20	2	61	3%
Maui AIDS Foundation	20		2	22	9%
MAF - HOPWA Formula - PSH TBRA	16		2	18	11%
MAF - HOPWA Formula STRMU	4			4	0%
Maui Youth Family Services	6		2	8	25%
MYFS - BCP Homeless Prevention Program	6		2	8	25%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 5/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Neighborhood Place of Puna	16			16	0%
NPP - HPO Family Assessment Center at Hale Iki	16			16	0%
Salvation Army Family Intervention Services	2		1	3	33%
SAFIS - Big Island RHY TLP	2		1	3	33%
Steadfast Housing Development Corporation	9	29		38	0%
SHDC - Eha S+C (Maui)	3	22		25	0%
SHDC - Kaahale CoC Funded (Kauai)	3	2		5	0%
SHDC - Kaulana CoC Funded (Maui)	2	3		5	0%
SHDC - Kulalani CoC Funded (Maui)	1	2		3	0%
USVETS	49	16	2	67	3%
USVETS - BP Hilo HOPTTEL Program	1	2		3	0%
USVETS - BP Kailua Kona HOPTTEL	2			2	0%
USVETS - BP Kauai HOPTTEL Program	3	1		4	0%
USVETS - SSVF Priority 1 Hawaii Homelessness Prevention	3			3	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	17	9		26	0%
USVETS - SSVF Priority 1 Kauai Homelessness Prevention	3			3	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	9			9	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	11	4	2	17	12%
Women In Need	4			4	0%
WIN - HPO Bridge To Success Kauai TH	4			4	0%
Grand Total	935	544	24	1503	2%

**Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)**

Outreach Adults with Engagement Dates					%
Active as of May 31, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	60	76	136	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	26	22	48	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	22	35	57	0%
HOPE - PATH Street Outreach Program	0	12	19	31	0%
Kauai	0	17	8	25	0%
KEO - HPO Kauai All Regions - Street Outreach	0	17	8	25	0%
Maui	0	43	65	108	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	29	44	73	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	14	21	35	0%
Grand Total	0	120	149	269	0%

Outreach Adults without Engagement Dates					%
Active as of May 31, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	5	2	7	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	4	1	5	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	NA
HOPE - PATH Street Outreach Program	0	1	1	2	0%
Kauai	0	3	2	5	0%
KEO - HPO Kauai All Regions - Street Outreach	0	3	2	5	0%
Maui	49	10	14	73	67%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	43	9	10	62	69%
FLC - HPO Maui Regions 4, 5 - Street Outreach	6	1	4	11	55%
Grand Total	49	18	18	85	58%