

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of July 2020

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=266) during July 2020. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during July 2020, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- NO cases reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field, a decrease compared to June (2%).

All Cases Active as of July 31, 2020, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 1%, or 20 out of 1,540 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data rates by program type, Services Only (14%) was the highest followed by Transitional Housing (4%), Permanent Supportive Housing and Rapid Re-housing (2%), Homelessness Prevention (1%), Emergency Shelter and Outreach programs were not missing data.

All Active Street Outreach Cases as of July 31, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 280 cases with dates of engagement.
- Table on the bottom shows a total of 70 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 0% compared to 63% (44/70) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for July 2020 (63%) is above the average for the past 10 months (58%).
- Cases with missing data in July were from programs on Maui (45).

The following table summarizes the MISSING data status of active ADULT cases (n=1,540) in the system as of July 31, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	166	65	0	231	0%
Homelessness Prevention	304	1	3	308	1%
PH - Permanent Supportive Housing	59	277	7	343	2%
PH - Rapid Re-Housing	195	33	3	231	1%
Services Only	3	3	1	7	14%
Street Outreach (clients with engagement dates)	123	157	0	280	0%
Transitional Housing (TH)	127	7	6	140	4%
Grand Total	977	543	20	1,540	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During July 2020

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	69	25	0	94	0%
Kauai	48	23	0	71	0%
Maui	75	26	0	101	0%
Grand Total	192	74	0	266	0%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	72	31	0	103	0%
Homelessness Prevention	43	1	0	44	0%
PH - Permanent Supportive Housing (disability required for en	1	5	0	6	0%
PH - Rapid Re-Housing	25	5	0	30	0%
Street Outreach	41	32	0	73	0%
Transitional Housing (TH)	10	0	0	10	0%
Grand Total	192	74	0	266	0%

Chronic Homelessness Status of Adults - Program Intakes During July 2020

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	missing	Grand Total	% Missing
Catholic Charities Hawaii	15	1		16	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	2			2	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	1			1	0%
CCH - HPO RRH Homeless Prevention (Kauai)	5	1		6	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	5			5	0%
CCH - HPO SHEG NI Homelessness Prevention	2			2	0%
Family Life Center	59	21		80	0%
FLC - ESG Kauai Rapid Re-housing	1	2		3	0%
FLC - ESG Maui Rapid Re-housing	5			5	0%
FLC - ESG-CV Kauai Street Outreach	1	1		2	0%
FLC - ESG-CV Maui Homelessness Prevention	3			3	0%
FLC - HPO CSHI Kauai Rapid Re-housing	2			2	0%
FLC - HPO CSHI Maui Homelessness Prevention	5			5	0%
FLC - HPO CSHI Maui Rapid Re-housing	2			2	0%
FLC - HPO Ho'olanani	5	2		7	0%
FLC - HPO HPP Kauai Homelessness Prevention	5			5	0%
FLC - HPO HPP Maui Homelessness Prevention	7			7	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	10	6		16	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	3	9		12	0%
FLC - HPO RRH Homeless Prevention	5			5	0%
FLC - HPO RRH Rapid Re-Housing	5			5	0%
FLC - Ohana One PSH CoC Program		1		1	0%
Hawaii Affordable Properties, Inc.	1			1	0%
HAP - Na Kahua Hale O Ulu Wini	1			1	0%
Hawaii Rise	1			1	0%
RISE - CoC Transitional Housing	1			1	0%
HOPE Services Hawaii, Inc.	50	24		74	0%
HOPE - ESG Homelessness Prevention	3			3	0%
HOPE - ESG Rapid Re-housing	1	2		3	0%
HOPE - HPO East Hawaii Emergency Shelter	11	7		18	0%

Chronic Homelessness Status of Adults - Program Intakes During July 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	4			4	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	1			1	0%
HOPE - HPO HPP Homelessness Prevention	3			3	0%
HOPE - HPO Kiheipua	10			10	0%
HOPE - HPO NI Housing First	1	4		5	0%
HOPE - HPO RRH Homeless Prevention	2			2	0%
HOPE - HPO RRH Rapid Re-Housing	2			2	0%
HOPE - HPO West Hawaii Emergency Housing Program	1	4		5	0%
HOPE - Keolahou Emergency Shelter	7	6		13	0%
HOPE - PATH Street Outreach Program	2	1		3	0%
HOPE - Wilder House	2			2	0%
Ka Hale A Ke Ola, Inc	24	7		31	0%
KHAKO - HPO Central ES Dorm	5	3		8	0%
KHAKO - HPO Central ES Units	13	3		16	0%
KHAKO - HPO Westside ES Units	3			3	0%
KHAKO - HPO Westside ES Dorm	3	1		4	0%
Kauai Economic Opportunity	24	18		42	0%
KEO - HPO Kauai All Regions - Street Outreach	20	15		35	0%
KEO - HPO Komohana Group Home TH	1			1	0%
KEO - HPO Mana'olana Emergency	2	3		5	0%
KEO - HPO Mana'olana Transitional Housing	1			1	0%
Maui AIDS Foundation	1			1	0%
MAF - HOPWA Formula STRMU	1			1	0%
Neighborhood Place of Puna	10			10	0%
NPP - HPO Family Assessment Center at Hale Iki	10			10	0%
USVETS	3	3		6	0%
USVETS - BP Hilo HOPTTEL Program	2	1		3	0%
USVETS - BP Kauai HOPTTEL Program		1		1	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	1			1	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing		1		1	0%
Women In Need	4			4	0%
WIN - HPO Bridge To Success Kauai TH	4			4	0%
Grand Total	192	74		266	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 7/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	364	267	8	639	1%
kauai	128	55	4	187	2%
Maui	485	221	8	714	1%
Grand Total	977	543	20	1,540	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	166	65	0	231	0%
Homelessness Prevention	304	1	3	308	1%
PH - Permanent Supportive Housing	59	277	7	343	2%
PH - Rapid Re-Housing	195	33	3	231	1%
Services Only	3	3	1	7	14%
Street Outreach	123	157	0	280	0%
Transitional Housing (TH)	127	7	6	140	4%
Grand Total	977	543	20	1,540	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 7/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Catholic Charities Hawaii	52	14	4	70	6%
CCH - HPO CSHI Hawaii County Homelessness Prevention	5			5	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	2			2	0%
CCH - HPO NI Housing First (Kauai)		9	3	12	25%
CCH - HPO RRH Homeless Prevention (Kauai)	27	1		28	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	10	3	1	14	7%
CCH - HPO SHEG NI Homelessness Prevention	7			7	0%
CCH - HPO SHEG NI Rapid Rehousing	1	1		2	0%
Family Life Center	311	168		479	0%
FLC - ESG Kauai Rapid Re-housing	3	2		5	0%
FLC - ESG Maui Homelessness Prevention	5			5	0%
FLC - ESG Maui Rapid Re-housing	10	2		12	0%
FLC - ESG-CV Kauai Street Outreach	1	1		2	0%
FLC - ESG-CV Maui Homelessness Prevention	14			14	0%
FLC - Hoaloha PSH CoC Program	2	7		9	0%
FLC - HPO CSHI Kauai Rapid Re-housing	3			3	0%
FLC - HPO CSHI Maui Homelessness Prevention	26			26	0%
FLC - HPO CSHI Maui Rapid Re-housing	21			21	0%
FLC - HPO Ho'olanani	5	2		7	0%
FLC - HPO HPP Kauai Homelessness Prevention	11			11	0%
FLC - HPO HPP Kauai Rapid Re-housing	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	59			59	0%
FLC - HPO HPP Maui Rapid Re-housing	4			4	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	41	47		88	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	7	27		34	0%
FLC - HPO NI Housing First	4	32		36	0%
FLC - HPO RRH Homeless Prevention	64			64	0%
FLC - HPO RRH Rapid Re-Housing	26	2		28	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 7/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
FLC - Ohana One PSH CoC Program	3	46		49	0%
Hawaii Affordable Properties, Inc.	26	3	3	32	9%
HAP - Na Kahua Hale O Ulu Wini	26	3	3	32	9%
Hawaii Island Home for Recovery	12	27	3	42	7%
HIHR - HPO Transitional Housing	11	3	1	15	7%
HIHR - PSH 1	1	11	2	14	14%
HIHR - PSH 3		1		1	0%
HIHR - PSH 4		12		12	0%
Hawaii Rise	7			7	0%
RISE - CoC Rapid ReHousing	2			2	0%
RISE - CoC Transitional Housing	5			5	0%
HOPE Services Hawaii, Inc.	262	222	1	485	0%
HOPE - Continuum of Care II PSH		11		11	0%
HOPE - ESG Homelessness Prevention	11			11	0%
HOPE - ESG Rapid Re-housing	5	5		10	0%
HOPE - HPO East Hawaii Emergency Shelter	10	6		16	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	20	12		32	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	11	21		32	0%
HOPE - HPO HPP Homelessness Prevention	27			27	0%
HOPE - HPO HPP Rapid Re-housing	47	1		48	0%
HOPE - HPO Kiheipua	22	3		25	0%
HOPE - HPO NI Housing First	19	67		86	0%
HOPE - HPO RRH Homeless Prevention	31		1	32	3%
HOPE - HPO RRH Rapid Re-Housing	10	2		12	0%
HOPE - HPO West Hawaii Emergency Housing Program	9	12		21	0%
HOPE - Keolahou Emergency Shelter	15	10		25	0%
HOPE - Kukui S+C Program	5	52		57	0%
HOPE - New Start RRH	4			4	0%
HOPE - PATH Street Outreach Program	7	15		22	0%
HOPE - Sacred Hearts Emergency Shelter	7	5		12	0%
HOPE - Wilder House	2			2	0%
Ka Hale A Ke Ola, Inc	144	22	2	168	1%
KHAKO - HPO Central ES Dorm	9	4		13	0%
KHAKO - HPO Central ES Units	43	8		51	0%
KHAKO - HPO Central TH	36		1	37	3%
KHAKO - HPO Westside ES Units	17	2		19	0%
KHAKO - HPO Westside TH	30	1		31	0%
KHAKO - Ka La Hiki Ola	3	3	1	7	14%
KHAKO - HPO Westside ES Dorm	6	4		10	0%
Kauai Economic Opportunity	47	36		83	0%
KEO - HPO Kauai All Regions - Street Outreach	36	34		70	0%
KEO - HPO Komohana Group Home TH	1			1	0%
KEO - HPO Mana'olana Emergency	3	2		5	0%
KEO - HPO Mana'olana Transitional Housing	7			7	0%
Maui AIDS Foundation	21		2	23	9%
MAF - HOPWA Formula - PSH TBRA	16		2	18	11%
MAF - HOPWA Formula STRMU	5			5	0%
Maui Youth Family Services	6		2	8	25%
MYFS - BCP Homeless Prevention Program	6		2	8	25%
Neighborhood Place of Puna	14			14	0%
NPP - HPO Family Assessment Center at Hale Iki	14			14	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 7/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Salvation Army Family Intervention Services	2		1	3	33%
SAFIS - Big Island RHY TLP	2		1	3	33%
Steadfast Housing Development Corporation	9	29		38	0%
SHDC - Eha S+C (Maui)	4	22		26	0%
SHDC - Kaahale CoC Funded (Kauai)	2	2		4	0%
SHDC - Kaulana CoC Funded (Maui)	2	3		5	0%
SHDC - Kulalani CoC Funded (Maui)	1	2		3	0%
USVETS	57	22	2	81	2%
KHAKO - HPO Central ES Dorm		2		2	0%
USVETS - BP Hilo HOPTTEL Program	2	3		5	0%
USVETS - BP Kailua Kona HOPTTEL	3	1		4	0%
USVETS - BP Kauai HOPTTEL Program	1	1		2	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	3			3	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	18	10		28	0%
USVETS - SSVF Priority 1 Kauai Homeless Prev	3			3	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	11			11	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	16	5	2	23	9%
Women In Need	7			7	0%
WIN - HPO Bridge To Success Kauai TH	7			7	0%
Grand Total	977	543	20	1540	1%

**Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)**

Outreach Adults with Engagement Dates					%
Active as of July 31, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	38	48	86	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	20	12	32	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	11	21	32	0%
HOPE - PATH Street Outreach Program	0	7	15	22	0%
Kauai	0	37	35	72	0%
FLC - ESG-CV Kauai Street Outreach	0	1	1	2	0%
KEO - HPO Kauai All Regions - Street Outreach	0	36	34	70	0%
Maui	0	48	74	122	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	41	47	88	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	7	27	34	0%
Grand Total	0	123	157	280	0%

Outreach Adults without Engagement Dates					%
Active as of July 31, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	1	1	2	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	NA
HOPE - PATH Street Outreach Program	0	1	1	2	0%
Kauai	0	3	3	6	0%
FLC - ESG-CV Kauai Street Outreach	0	1	1	2	0%
KEO - HPO Kauai All Regions - Street Outreach	0	2	2	4	0%
Maui	44	9	9	62	71%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	39	9	8	56	70%
FLC - HPO Maui Regions 4, 5 - Street Outreach	5	0	1	6	83%
Grand Total	44	13	13	70	63%