

**Report Brief**  
**Compliance to Chronic Homeless Data Completion**  
**Neighbor Islands – Bridging the Gap**

For the Month of December 2020

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=230) during December 2020. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during December 2020, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- Three cases reported MISSING DATA (including data not collected or client refused) under the Chronic homelessness field (1%); this rate is the same as November.

All Cases Active as of December 31, 2020, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 1%, or 22 out of 1,580 adults, were missing the data necessary to calculate the chronic homeless field, the same as in November.
- Comparing missing data rates by program type, Services Only (7%) was the highest followed by Transitional Housing and Permanent Supportive Housing (3%), and Street Outreach, Emergency Shelter, and Rapid Re-Housing (1%). Homelessness Prevention programs were not missing data.

All Active Street Outreach Cases as of December 31, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 366 cases with dates of engagement.
- Table on the bottom shows a total of 58 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 1% (2/366), compared to 33% (19/58) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for December 2020 is below the average for the past 12 months (50%).
- All but two cases with missing data in December were from programs on Maui (17).

The following table summarizes the MISSING data status of active ADULT cases (n=1,580) in the system as of December 31, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	179	69	2	250	1%
Homelessness Prevention	219	3	1	223	0%
PH - Permanent Supportive Housing	67	245	8	320	3%
PH - Rapid Re-Housing	211	52	2	265	1%
Services Only	36	21	4	61	7%
Street Outreach	178	186	2	366	1%
Transitional Housing (TH)	84	8	3	95	3%
<b>Grand Total</b>	<b>974</b>	<b>584</b>	<b>22</b>	<b>1,580</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults - Program Intakes During December 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	68	33	2	103	2%
Kauai	32	6	0	38	0%
Maui	66	22	1	89	1%
<b>Grand Total</b>	<b>166</b>	<b>61</b>	<b>3</b>	<b>230</b>	<b>1%</b>

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	36	14	1	51	2%
Homelessness Prevention	44	1	0	45	0%
PH - Permanent Supportive Housing	1	2	0	3	0%
PH - Rapid Re-Housing	39	7	1	47	2%
Services Only	5	4	0	9	0%
Street Outreach	38	33	1	72	1%
Transitional Housing (TH)	3	0	0	3	0%
<b>Grand Total</b>	<b>166</b>	<b>61</b>	<b>3</b>	<b>230</b>	<b>1%</b>

### Chronic Homelessness Status of Adults - Program Intakes During December 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
<b>Bay Clinic</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>5</b>	<b>20%</b>
BAY - ESG-CV Hawaii Street Outreach	3	1	1	5	20%
<b>Catholic Charities Hawaii</b>	<b>8</b>			<b>8</b>	<b>0%</b>
CCH - HPO CSHI Hawaii County Rapid Re-housing	3			3	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	1			1	0%
CCH - HPO SHEG NI Homelessness Prevention	3			3	0%
CCH - HPO SHEG NI Rapid Rehousing	1			1	0%
<b>Family Life Center</b>	<b>50</b>	<b>18</b>		<b>68</b>	<b>0%</b>
FLC - ESG Kauai Rapid Re-housing	1			1	0%
FLC - ESG-CV Kauai Homelessness Prevention	3			3	0%
FLC - ESG-CV Kauai Street Outreach	7			7	0%
FLC - ESG-CV Maui Homelessness Prevention	8			8	0%
FLC - ESG-CV Maui Hotel Units ES		1		1	0%
FLC - HPO CSHI Kauai Homelessness Prevention	2			2	0%
FLC - HPO CSHI Kauai Rapid Re-housing	1	1		2	0%
FLC - HPO CSHI Maui Homelessness Prevention	3			3	0%
FLC - HPO CSHI Maui Rapid Re-housing	5			5	0%
FLC - HPO Ho'olanani	1			1	0%
FLC - HPO HPP Kauai Rapid Re-housing	1			1	0%
FLC - HPO HPP Maui Homelessness Prevention	1			1	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	10	8		18	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	2	5		7	0%
FLC - HPO RRH Rapid Re-Housing	5	2		7	0%
FLC - Ohana One PSH CoC Program		1		1	0%
<b>Hawaii Affordable Properties, Inc.</b>	<b>2</b>			<b>2</b>	<b>0%</b>
HAP - Na Kahua Hale O Ulu Wini	2			2	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>53</b>	<b>29</b>	<b>1</b>	<b>83</b>	<b>1%</b>
HOPE - ESG-CV Hawaii Homelessness Prevention	6			6	0%
HOPE - ESG-CV Hawaii Rapid Re-housing	1			1	0%
HOPE - ESG-CV Hawaii Street Outreach	2	10		12	0%

## Chronic Homelessness Status of Adults - Program Intakes During December 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - Hale Hanakahi Ohana Zone Temp ES		3		3	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)		3		3	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	4	1		5	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	3	3		6	0%
HOPE - HPO HPP Homelessness Prevention	3			3	0%
HOPE - HPO HPP Rapid Re-housing	5		1	6	17%
HOPE - HPO Kiheipua	2			2	0%
HOPE - HPO RRH Homeless Prevention	15	1		16	0%
HOPE - HPO RRH Rapid Re-Housing	11	4		15	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)		1		1	0%
HOPE - Kukui S+C Program	1	1		2	0%
HOPE - PATH Street Outreach Program		2		2	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>27</b>	<b>5</b>		<b>32</b>	<b>0%</b>
KHAKO - HPO Central ES Dorm	4			4	0%
KHAKO - HPO Central ES Units	12	1		13	0%
KHAKO - HPO Westside ES Dorm	8	1		9	0%
KHAKO - HPO Westside ES Units	3	2		5	0%
KHAKO - Ka La Hiki Ola		1		1	0%
<b>Kauai Economic Opportunity</b>	<b>12</b>	<b>4</b>		<b>16</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	7	3		10	0%
KEO - HPO Mana'olana Emergency	5	1		6	0%
<b>Legal Aid Society of Hawaii</b>	<b>5</b>	<b>3</b>		<b>8</b>	<b>0%</b>
LASH - HPO Legal Services Program	5	3		8	0%
<b>Maui Youth Family Services</b>			<b>1</b>	<b>1</b>	<b>100%</b>
MYFS - BCP Emergency Shelter Program			1	1	100%
<b>Neighborhood Place of Puna</b>	<b>1</b>	<b>1</b>		<b>2</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	1	1		2	0%
<b>USVETS</b>	<b>4</b>			<b>4</b>	<b>0%</b>
USVETS - SSVF Priority 1 Maui Rapid Re-housing	4			4	0%
<b>Women In Need</b>	<b>1</b>			<b>1</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	1			1	0%
<b>Grand Total</b>	<b>166</b>	<b>61</b>	<b>3</b>	<b>230</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 12/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	414	285	13	712	2%
Kauai	164	82	4	250	2%
Maui	396	217	5	618	1%
<b>Grand Total</b>	<b>974</b>	<b>584</b>	<b>22</b>	<b>1,580</b>	<b>1%</b>

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	179	69	2	250	1%
Homelessness Prevention	219	3	1	223	0%
PH - Permanent Supportive Housing	67	245	8	320	3%
PH - Rapid Re-Housing	211	52	2	265	1%
Services Only	36	21	4	61	7%
Street Outreach	178	186	2	366	1%
Transitional Housing (TH)	84	8	3	95	3%
<b>Grand Total</b>	<b>974</b>	<b>584</b>	<b>22</b>	<b>1,580</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 12/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
<b>Bay Clinic</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>5</b>	<b>20%</b>
BAY - ESG-CV Hawaii Street Outreach	3	1	1	5	20%
<b>Catholic Charities Hawaii</b>	<b>53</b>	<b>15</b>	<b>4</b>	<b>72</b>	<b>6%</b>
CCH - HPO CSHI Hawaii County Homelessness Prevention	3			3	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	6			6	0%
CCH - HPO NI Housing First (Kauai)		11	3	14	21%
CCH - HPO RRH Homeless Prevention (Kauai)	17	1		18	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	13	2		15	0%
CCH - HPO SHEG NI Homelessness Prevention	11		1	12	8%
CCH - HPO SHEG NI Rapid Rehousing	3	1		4	0%
<b>Family Life Center</b>	<b>212</b>	<b>171</b>	<b>1</b>	<b>384</b>	<b>0%</b>
FLC - ESG Kauai Rapid Re-housing	4			4	0%
FLC - ESG Maui Rapid Re-housing	5	1		6	0%
FLC - ESG-CV Kauai Homelessness Prevention	6			6	0%
FLC - ESG-CV Kauai Street Outreach	23	6	1	30	3%
FLC - ESG-CV Maui Homelessness Prevention	44			44	0%
FLC - ESG-CV Maui Hotel Units ES		1		1	0%
FLC - Hoaloha PSH CoC Program	1	9		10	0%
FLC - HPO CSHI Kauai Homelessness Prevention	2			2	0%
FLC - HPO CSHI Kauai Rapid Re-housing	5	2		7	0%
FLC - HPO CSHI Maui Homelessness Prevention	16			16	0%
FLC - HPO CSHI Maui Rapid Re-housing	18	1		19	0%
FLC - HPO Ho'olanani	3			3	0%
FLC - HPO HPP Kauai Homelessness Prevention	1			1	0%
FLC - HPO HPP Kauai Rapid Re-housing	1			1	0%
FLC - HPO HPP Maui Homelessness Prevention	7			7	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	44	37		81	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	10	26		36	0%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 12/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
FLC - HPO NI Housing First	5	30		35	0%
FLC - HPO RRH Homeless Prevention	3			3	0%
FLC - HPO RRH Rapid Re-Housing	13	2		15	0%
FLC - Ohana One PSH CoC Program		44		44	0%
FLC - Wahi Hoomalu O Wailuku	1	12		13	0%
<b>Hawaii Affordable Properties, Inc.</b>	<b>21</b>	<b>1</b>	<b>2</b>	<b>24</b>	<b>8%</b>
HAP - Na Kahua Hale O Ulu Wini	21	1	2	24	8%
<b>Hawaii Island Home for Recovery</b>	<b>12</b>	<b>28</b>	<b>3</b>	<b>43</b>	<b>7%</b>
HIHR - HPO Transitional Housing	11	4	1	16	6%
HIHR - PSH 1	1	24	2	27	7%
<b>Hawaii Rise</b>	<b>10</b>	<b>1</b>		<b>11</b>	<b>0%</b>
RISE - CoC Rapid ReHousing	9			9	0%
RISE - CoC Transitional Housing	1	1		2	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>288</b>	<b>232</b>	<b>2</b>	<b>522</b>	<b>0%</b>
HOPE - Continuum of Care II PSH		1		1	0%
HOPE - ESG Homelessness Prevention	5			5	0%
HOPE - ESG Rapid Re-housing	4	10		14	0%
HOPE - ESG-CV Hawaii Homelessness Prevention	12			12	0%
HOPE - ESG-CV Hawaii Rapid Re-housing	3			3	0%
HOPE - ESG-CV Hawaii Street Outreach	4	22		26	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	7	9		16	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	3	4		7	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	19	8		27	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	17	20		37	0%
HOPE - HPO HPP Homelessness Prevention	31			31	0%
HOPE - HPO HPP Rapid Re-housing	38		1	39	3%
HOPE - HPO Kiheipua	4			4	0%
HOPE - HPO NI Housing First	19	57	1	77	1%
HOPE - HPO RRH Homeless Prevention	36	1		37	0%
HOPE - HPO RRH Rapid Re-Housing	43	21		64	0%
HOPE - HPO Sacred Hearts Emergency Shelter	4	2		6	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)	7	13		20	0%
HOPE - Keolahou Emergency Shelter	1	1		2	0%
HOPE - KES Ohana Zone Street Outreach	1	3		4	0%
HOPE - Kukui S+C Program	10	43		53	0%
HOPE - New Start RRH	5			5	0%
HOPE - PATH Street Outreach Program	9	15		24	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	6	2		8	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>161</b>	<b>23</b>	<b>1</b>	<b>185</b>	<b>1%</b>
KHAKO - HPO Central ES Dorm	18	6		24	0%
KHAKO - HPO Central ES Units	66	6	1	73	1%
KHAKO - HPO Central TH	12			12	0%
KHAKO - HPO Westside ES Dorm	18	3		21	0%
KHAKO - HPO Westside ES Units	25	5		30	0%
KHAKO - HPO Westside TH	18	1		19	0%
KHAKO - Ka La Hiki Ola	4	2		6	0%
<b>Kauai Economic Opportunity</b>	<b>69</b>	<b>52</b>		<b>121</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	48	48		96	0%
KEO - HPO Komohana Group Home TH	4			4	0%
KEO - HPO Mana'olana Emergency	10	3		13	0%
KEO - HPO Mana'olana Transitional Housing	7	1		8	0%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 12/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
<b>Legal Aid Society of Hawaii</b>	<b>32</b>	<b>19</b>	<b>4</b>	<b>55</b>	<b>7%</b>
LASH - HPO Legal Services Program	32	19	4	55	7%
<b>Maui AIDS Foundation</b>	<b>35</b>	<b>1</b>	<b>2</b>	<b>38</b>	<b>5%</b>
MAF - HOPWA Formula - PSH TBRA	25		2	27	7%
MAF - HOPWA Formula STRMU	10	1		11	0%
<b>Maui Youth Family Services</b>	<b>8</b>		<b>1</b>	<b>9</b>	<b>11%</b>
MYFS - BCP Emergency Shelter Program			1	1	100%
MYFS - BCP Homeless Prevention Program	8			8	0%
<b>Neighborhood Place of Puna</b>	<b>5</b>			<b>5</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	5			5	0%
<b>Salvation Army Family Intervention Services</b>	<b>2</b>			<b>2</b>	<b>0%</b>
SAFIS - Big Island RHY TLP	2			2	0%
<b>Steadfast Housing Development Corporation</b>	<b>6</b>	<b>26</b>		<b>32</b>	<b>0%</b>
SHDC - Eha S C (Maui)	3	22		25	0%
SHDC - Kaahale CoC Funded (Kauai)	1	1		2	0%
SHDC - Kaulana CoC Funded (Maui)	2	1		3	0%
SHDC - Kulalani CoC Funded (Maui)		2		2	0%
<b>USVETS</b>	<b>49</b>	<b>14</b>	<b>1</b>	<b>64</b>	<b>2%</b>
USVETS - BP Hilo HOPTTEL Program		1		1	0%
USVETS - BP Kauai HOPTTEL Program	1	1		2	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	5			5	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	24	9		33	0%
USVETS - SSVF Priority 1 Kauai Homeless Prev	2			2	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	1			1	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	16	3	1	20	5%
<b>Women In Need</b>	<b>8</b>			<b>8</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	8			8	0%
<b>Grand Total</b>	<b>974</b>	<b>584</b>	<b>22</b>	<b>1580</b>	<b>1%</b>

**Chronic Homeless Data Completion  
Street Outreach Programs - Neighbor Islands (BTG)**

<b>Outreach Adults with Engagement Dates</b>					<b>%</b>
<b>Active as of December 31, 2020</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>1</b>	<b>53</b>	<b>69</b>	<b>123</b>	<b>1%</b>
BAY - ESG-CV Hawaii Street Outreach	1	3	1	5	20%
HOPE - ESG-CV Hawaii Street Outreach	0	4	22	26	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	19	8	27	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	17	20	37	0%
HOPE - KES Ohana Zone Street Outreach	0	1	3	4	0%
HOPE - PATH Street Outreach Program	0	9	15	24	0%
<b>Kauai</b>	<b>1</b>	<b>71</b>	<b>54</b>	<b>126</b>	<b>1%</b>
FLC - ESG-CV Kauai Street Outreach	1	23	6	30	3%
KEO - HPO Kauai All Regions - Street Outreach	0	48	48	96	0%
<b>Maui</b>	<b>0</b>	<b>54</b>	<b>63</b>	<b>117</b>	<b>0%</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	44	37	81	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	10	26	36	0%
<b>Grand Total</b>	<b>2</b>	<b>178</b>	<b>186</b>	<b>366</b>	<b>1%</b>

<b>Outreach Adults without Engagement Dates</b>					<b>%</b>
<b>Active as of December 31, 2020</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>4</b>	<b>0%</b>
BAY - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	1	0	1	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	NA
HOPE - KES Ohana Zone Street Outreach	0	0	0	0	NA
HOPE - PATH Street Outreach Program	0	3	0	3	0%
<b>Kauai</b>	<b>2</b>	<b>16</b>	<b>4</b>	<b>22</b>	<b>9%</b>
FLC - ESG-CV Kauai Street Outreach	0	5	3	8	0%
KEO - HPO Kauai All Regions - Street Outreach	2	11	1	14	14%
<b>Maui</b>	<b>17</b>	<b>8</b>	<b>7</b>	<b>32</b>	<b>53%</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	13	8	5	26	50%
FLC - HPO Maui Regions 4, 5 - Street Outreach	4	0	2	6	67%
<b>Grand Total</b>	<b>19</b>	<b>28</b>	<b>11</b>	<b>58</b>	<b>33%</b>