

**Report Brief**  
**Compliance to Chronic Homeless Data Completion**  
**Neighbor Islands – Bridging the Gap**

For the Month of February 2021

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=287) during February 2021. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during February 2021, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- Three cases reported MISSING DATA (including data not collected or client refused) under the Chronic homelessness field (1%); this rate is the same as January.

All Cases Active as of February 28, 2021, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 2%, or 25 out of 1,658 adults, were missing the data necessary to calculate the chronic homeless field, one percentage point higher than in January.
- Comparing missing data rates by program type, Services Only (9%) was the highest followed by Transitional Housing (6%), Permanent Supportive Housing (2%), and Emergency Shelter, Homelessness Prevention, Rapid Re-Housing, and Street Outreach (1%).

All Active Street Outreach Cases as of February 28, 2021 with and without Engagement Dates (page 7):

- Table on the top shows a total of 358 cases with dates of engagement.
- Table on the bottom shows a total of 65 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 1%, compared to 28% (18/65) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for February 2021 is below the average for the past 12 months (46%).
- Cases with missing data in February were from programs on Maui (16) and Kauai (2).

The following table summarizes the MISSING data status of active ADULT cases (n=1,658) in the system as of February 28, 2021 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	243	82	2	327	1%
Homelessness Prevention	256	3	2	261	1%
PH - Permanent Supportive Housing	69	236	6	311	2%
PH - Rapid Re-Housing	212	61	4	277	1%
Services Only	32	17	5	54	9%
Street Outreach	166	190	2	358	1%
Transitional Housing (TH)	59	7	4	70	6%
<b>Grand Total</b>	<b>1,037</b>	<b>596</b>	<b>25</b>	<b>1,658</b>	<b>2%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults - Program Intakes During February 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	57	58	3	118	3%
Kauai	40	8	0	48	0%
Maui	100	21	0	121	0%
<b>Grand Total</b>	<b>197</b>	<b>87</b>	<b>3</b>	<b>287</b>	<b>1%</b>

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	59	35	0	94	0%
Homelessness Prevention	65	0	0	65	0%
PH - Permanent Supportive Housing	2	2	0	4	0%
PH - Rapid Re-Housing	17	12	0	29	0%
Services Only	10	3	2	15	13%
Street Outreach	35	34	1	70	1%
Transitional Housing (TH)	9	1	0	10	0%
<b>Grand Total</b>	<b>197</b>	<b>87</b>	<b>3</b>	<b>287</b>	<b>1%</b>

### Chronic Homelessness Status of Adults - Program Intakes During February 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
<b>Bay Clinic</b>	<b>3</b>	<b>5</b>	<b>1</b>	<b>9</b>	<b>11%</b>
BAY - ESG-CV Hawaii Street Outreach	3	5	1	9	11%
<b>Catholic Charities Hawaii</b>	<b>16</b>	<b>2</b>		<b>18</b>	<b>0%</b>
CCH - ESG-CV Kauai Homelessness Prevention	7			7	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	5			5	0%
CCH - HPO SHEG NI Homelessness Prevention	2			2	0%
CCH - HPO SHEG NI Rapid Rehousing	2	2		4	0%
<b>Family Life Center</b>	<b>83</b>	<b>16</b>		<b>99</b>	<b>0%</b>
FLC - ESG Kauai Rapid Re-housing	1	1		2	0%
FLC - ESG-CV Kauai Homelessness Prevention	2			2	0%
FLC - ESG-CV Kauai Street Outreach	4	1		5	0%
FLC - ESG-CV Maui Homelessness Prevention	34			34	0%
FLC - HPO CSHI Kauai Homelessness Prevention	3			3	0%
FLC - HPO CSHI Maui Rapid Re-housing	4			4	0%
FLC - HPO Ho'olanani	4	2		6	0%
FLC - HPO HPP Kauai Homelessness Prevention	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	8			8	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	6	2		8	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	6	6		12	0%
FLC - HPO RRH Homeless Prevention	2			2	0%
FLC - HPO RRH Rapid Re-Housing	7	1		8	0%
FLC - Wahi Hoomalu O Wailuku		3		3	0%
<b>Hawaii Affordable Properties, Inc.</b>	<b>3</b>			<b>3</b>	<b>0%</b>
HAP - Na Kahua Hale O Ulu Wini	3			3	0%
<b>Hawaii Island Home for Recovery</b>		<b>1</b>		<b>1</b>	<b>0%</b>
HIHR - PSH 1		1		1	0%
<b>Hawaii Rise</b>		<b>1</b>		<b>1</b>	<b>0%</b>
RISE - CoC Transitional Housing		1		1	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>34</b>	<b>46</b>		<b>80</b>	<b>0%</b>
HOPE - ESG-CV Hawaii Rapid Re-housing	3	8		11	0%

## Chronic Homelessness Status of Adults - Program Intakes During February 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - ESG-CV Hawaii Street Outreach	3	4		7	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	3	6		9	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	3	1		4	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	2	5		7	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	2	2		4	0%
HOPE - HPO Kiheipua	5	1		6	0%
HOPE - HPO NI Housing First	1			1	0%
HOPE - HPO Sacred Hearts Emergency Shelter	1	2		3	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)	4	3		7	0%
HOPE - LMI Street Outreach	3	1		4	0%
HOPE - PATH Street Outreach Program		4		4	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	2	9		11	0%
HOPE - Wilder House	2			2	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>28</b>	<b>5</b>		<b>33</b>	<b>0%</b>
KHAKO - HPO Central ES Dorm	7	3		10	0%
KHAKO - HPO Central ES Units		1		1	0%
KHAKO - HPO Westside ES Dorm	11			11	0%
KHAKO - HPO Westside ES Units	10			10	0%
KHAKO - Ka La Hiki Ola		1		1	0%
<b>Kauai Economic Opportunity</b>	<b>12</b>	<b>5</b>		<b>17</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	6	4		10	0%
KEO - HPO Mana'olana Emergency	4	1		5	0%
KEO - HPO Mana'olana Transitional Housing	2			2	0%
<b>Legal Aid Society of Hawaii</b>	<b>10</b>	<b>2</b>	<b>2</b>	<b>14</b>	<b>14%</b>
LASH - HPO Legal Services Program	10	2	2	14	14%
<b>Maui AIDS Foundation</b>	<b>1</b>			<b>1</b>	<b>0%</b>
MAF - HOPWA Formula - PSH TBRA	1			1	0%
<b>Neighborhood Place of Puna</b>	<b>4</b>	<b>2</b>		<b>6</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	4	2		6	0%
<b>Steadfast Housing Development Corporation</b>		<b>1</b>		<b>1</b>	<b>0%</b>
SHDC - Eha S C (Maui)		1		1	0%
<b>USVETS</b>	<b>1</b>	<b>1</b>		<b>2</b>	<b>0%</b>
USVETS - BP Hilo HOPTel Program		1		1	0%
USVETS - BP Kauai HOPTel Program	1			1	0%
<b>Women In Need</b>	<b>2</b>			<b>2</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	2			2	0%
<b>Grand Total</b>	<b>197</b>	<b>87</b>	<b>3</b>	<b>287</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 02/28/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	Missing	Grand Total	% Missing
Hawaii	429	305	17	751	2%
Kauai	180	76	4	260	2%
Maui	428	215	4	647	1%
<b>Grand Total</b>	<b>1,037</b>	<b>596</b>	<b>25</b>	<b>1,658</b>	<b>2%</b>

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	243	82	2	327	1%
Homelessness Prevention	256	3	2	261	1%
PH - Permanent Supportive Housing	69	236	6	311	2%
PH - Rapid Re-Housing	212	61	4	277	1%
Services Only	32	17	5	54	9%
Street Outreach	166	190	2	358	1%
Transitional Housing (TH)	59	7	4	70	6%
<b>Grand Total</b>	<b>1,037</b>	<b>596</b>	<b>25</b>	<b>1,658</b>	<b>2%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 02/28/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
<b>Bay Clinic</b>	<b>5</b>	<b>9</b>	<b>2</b>	<b>16</b>	<b>13%</b>
BAY - ESG-CV Hawaii Street Outreach	5	9	2	16	13%
<b>Catholic Charities Hawaii</b>	<b>61</b>	<b>15</b>	<b>4</b>	<b>80</b>	<b>5%</b>
CCH - ESG-CV Kauai Homelessness Prevention	11			11	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	11			11	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	3			3	0%
CCH - HPO NI Housing First (Kauai)		10	3	13	23%
CCH - HPO RRH Homeless Prevention (Kauai)	13			13	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	14	2		16	0%
CCH - HPO SHEG NI Homelessness Prevention	6		1	7	14%
CCH - HPO SHEG NI Rapid Rehousing	3	3		6	0%
<b>Family Life Center</b>	<b>235</b>	<b>173</b>	<b>1</b>	<b>409</b>	<b>0%</b>
FLC - ESG Kauai Homelessness Prevention			1	1	100%
FLC - ESG Kauai Rapid Re-housing	4	1		5	0%
FLC - ESG Maui Rapid Re-housing	4	1		5	0%
FLC - ESG-CV Kauai Homelessness Prevention	5			5	0%
FLC - ESG-CV Kauai Street Outreach	25	7		32	0%
FLC - ESG-CV Maui Homelessness Prevention	75			75	0%
FLC - Hoaloha PSH CoC Program	1	8		9	0%
FLC - HPO CSHI Kauai Homelessness Prevention	6			6	0%
FLC - HPO CSHI Kauai Rapid Re-housing	5	1		6	0%
FLC - HPO CSHI Maui Homelessness Prevention	3			3	0%
FLC - HPO CSHI Maui Rapid Re-housing	18			18	0%
FLC - HPO Ho'olanani	6	2		8	0%
FLC - HPO HPP Kauai Homelessness Prevention	4			4	0%
FLC - HPO HPP Maui Homelessness Prevention	13			13	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	34	32		66	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	10	30		40	0%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 02/28/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
FLC - HPO NI Housing First	5	30		35	0%
FLC - HPO RRH Homeless Prevention	4	1		5	0%
FLC - HPO RRH Rapid Re-Housing	12	4		16	0%
FLC - Ohana One PSH CoC Program		44		44	0%
FLC - Wahi Hoomalu O Wailuku	1	12		13	0%
<b>Hawaii Affordable Properties, Inc.</b>	<b>27</b>	<b>1</b>	<b>3</b>	<b>31</b>	<b>10%</b>
HAP - Na Kahua Hale O Ulu Wini	27	1	3	31	10%
<b>Hawaii Island Home for Recovery</b>	<b>10</b>	<b>27</b>	<b>1</b>	<b>38</b>	<b>3%</b>
HIHR - HPO Transitional Housing	8	4	1	13	8%
HIHR - PSH 1	2	23		25	0%
<b>Hawaii Rise</b>	<b>8</b>	<b>2</b>		<b>10</b>	<b>0%</b>
RISE - CoC Rapid ReHousing	8			8	0%
RISE - CoC Transitional Housing		2		2	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>300</b>	<b>246</b>	<b>3</b>	<b>549</b>	<b>1%</b>
HOPE - ESG Rapid Re-housing	4	6		10	0%
HOPE - ESG-CV Hawaii Homelessness Prevention	13			13	0%
HOPE - ESG-CV Hawaii Rapid Re-housing	6	8		14	0%
HOPE - ESG-CV Hawaii Street Outreach	6	16		22	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	10	13		23	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	7	4		11	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	17	12		29	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	14	18		32	0%
HOPE - HPO HPP Homelessness Prevention	30			30	0%
HOPE - HPO HPP Rapid Re-housing	39	1	1	41	2%
HOPE - HPO Kiheipua	10	2		12	0%
HOPE - HPO NI Housing First	16	52	1	69	1%
HOPE - HPO RRH Homeless Prevention	31	1		32	0%
HOPE - HPO RRH Rapid Re-Housing	44	23	1	68	1%
HOPE - HPO Sacred Hearts Emergency Shelter	5	3		8	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)	8	12		20	0%
HOPE - Keolahou Emergency Shelter		2		2	0%
HOPE - KES Ohana Zone Street Outreach		1		1	0%
HOPE - Kukui S+C Program	11	41		52	0%
HOPE - LMI Street Outreach	7	2		9	0%
HOPE - New Start RRH	5			5	0%
HOPE - PATH Street Outreach Program	5	17		22	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	10	12		22	0%
HOPE - Wilder House	2			2	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>167</b>	<b>15</b>	<b>1</b>	<b>183</b>	<b>1%</b>
KHAKO - HPO Central ES Dorm	16	3		19	0%
KHAKO - HPO Central ES Units	76	5	1	82	1%
KHAKO - HPO Westside ES Dorm	22	1		23	0%
KHAKO - HPO Westside ES Units	51	4		55	0%
KHAKO - Ka La Hiki Ola	2	2		4	0%
<b>Kauai Economic Opportunity</b>	<b>66</b>	<b>48</b>		<b>114</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	43	46		89	0%
KEO - HPO Komohana Group Home TH	3			3	0%
KEO - HPO Mana'olana Emergency	10	2		12	0%
KEO - HPO Mana'olana Transitional Housing	10			10	0%
<b>Legal Aid Society of Hawaii</b>	<b>30</b>	<b>15</b>	<b>5</b>	<b>50</b>	<b>10%</b>
LASH - HPO Legal Services Program	30	15	5	50	10%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 02/28/21

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
<b>Maui AIDS Foundation</b>	<b>39</b>	<b>2</b>	<b>2</b>	<b>43</b>	<b>5%</b>
MAF - HOPWA Formula - PSH TBRA	28	1	2	31	6%
MAF - HOPWA Formula STRMU	11	1		12	0%
<b>Maui Youth Family Services</b>	<b>9</b>		<b>1</b>	<b>10</b>	<b>10%</b>
MYFS - BCP Emergency Shelter Program			1	1	100%
MYFS - BCP Homeless Prevention Program	9			9	0%
<b>Neighborhood Place of Puna</b>	<b>8</b>	<b>4</b>		<b>12</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	8	4		12	0%
<b>Salvation Army Family Intervention Services</b>	<b>2</b>			<b>2</b>	<b>0%</b>
SAFIS - Big Island RHY TLP	2			2	0%
<b>Steadfast Housing Development Corporation</b>	<b>6</b>	<b>26</b>		<b>32</b>	<b>0%</b>
SHDC - Eha S C (Maui)	3	22		25	0%
SHDC - Kaahale CoC Funded (Kauai)	1	1		2	0%
SHDC - Kaulana CoC Funded (Maui)	2	1		3	0%
SHDC - Kulalani CoC Funded (Maui)		2		2	0%
<b>USVETS</b>	<b>53</b>	<b>12</b>	<b>2</b>	<b>67</b>	<b>3%</b>
USVETS - BP Kauai HOPTTEL Program	2	1		3	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	7			7	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	23	8	2	33	6%
USVETS - SSVF Priority 1 Kauai Homeless Prev	1			1	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	1			1	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	19	3		22	0%
<b>Women In Need</b>	<b>6</b>			<b>6</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	6			6	0%
<b>Grand Total</b>	<b>1032</b>	<b>595</b>	<b>25</b>	<b>1652</b>	<b>2%</b>

**Chronic Homeless Data Completion**  
**Street Outreach Programs - Neighbor Islands (BTG)**

<b>Outreach Adults with Engagement Dates</b>					<b>%</b>
<b>Active as of February 28, 2021</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>2</b>	<b>54</b>	<b>75</b>	<b>131</b>	<b>2%</b>
BAY - ESG-CV Hawaii Street Outreach	2	5	9	16	13%
HOPE - ESG-CV Hawaii Street Outreach	0	6	16	22	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	17	12	29	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	14	18	32	0%
HOPE - KES Ohana Zone Street Outreach	0	0	1	1	0%
HOPE - LMI Street Outreach	0	7	2	9	0%
HOPE - PATH Street Outreach Program	0	5	17	22	0%
<b>Kauai</b>	<b>0</b>	<b>68</b>	<b>53</b>	<b>121</b>	<b>0%</b>
FLC - ESG-CV Kauai Street Outreach	0	25	7	32	0%
KEO - HPO Kauai All Regions - Street Outreach	0	43	46	89	0%
<b>Maui</b>	<b>0</b>	<b>44</b>	<b>62</b>	<b>106</b>	<b>0%</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	34	32	66	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	10	30	40	0%
<b>Grand Total</b>	<b>2</b>	<b>166</b>	<b>190</b>	<b>358</b>	<b>1%</b>

<b>Outreach Adults without Engagement Dates</b>					<b>%</b>
<b>Active as of February 28, 2021</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>0%</b>
BAY - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	1	1	2	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	NA
HOPE - KES Ohana Zone Street Outreach	0	0	0	0	NA
HOPE - LMI Street Outreach	0	0	0	0	NA
HOPE - PATH Street Outreach Program	0	2	0	2	0%
<b>Kauai</b>	<b>2</b>	<b>23</b>	<b>6</b>	<b>31</b>	<b>6%</b>
FLC - ESG-CV Kauai Street Outreach	2	8	3	13	15%
KEO - HPO Kauai All Regions - Street Outreach	0	15	3	18	0%
<b>Maui</b>	<b>16</b>	<b>7</b>	<b>7</b>	<b>30</b>	<b>53%</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	13	6	5	24	54%
FLC - HPO Maui Regions 4, 5 - Street Outreach	3	1	2	6	50%
<b>Grand Total</b>	<b>18</b>	<b>33</b>	<b>14</b>	<b>65</b>	<b>28%</b>