

**Report Brief**  
**Compliance to Chronic Homeless Data Completion**  
**Neighbor Islands – Bridging the Gap**

For the Month of February 2020

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=280) during February 2020. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during February 2020, but Street Outreach Cases only with Engagement Dates:

- A total of 1 out of 280 (1%) reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field.
- The program with missing client data can be seen on page 2 and 3 of the report.

All Cases Active as of February 29, 2020, but Street Outreach Cases only with Engagement Dates:

- A total of 1%, or 18 out of 1,418 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data rates by program type, services only and transitional housing (3%) were highest, followed by homelessness prevention (2%), and rapid re-housing and permanent supportive housing (1%). Emergency shelter and outreach programs were not missing data.

All Active Outreach Cases as of February 29, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 262 cases with dates of engagement.
- Table on the bottom shows a total of 86 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 0% compared to 58% (50/86) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for February 2020 (58%) is slightly above the average for the past 6 months (57%).
- All but one case with missing data in February were from programs on Maui.

The following table summarizes the MISSING data status of active ADULT cases (n=1,418) in the system as of February 29, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

<b>Program Types</b>	<b>No</b>	<b>Yes</b>	<b>Missing</b>	<b>Grand Total</b>	<b>% Missing</b>
Emergency Shelter (ES)	167	69	1	237	0%
Homelessness Prevention	125		3	128	2%
PH - Permanent Supportive Housing	54	266	4	324	1%
PH - Rapid Re-Housing	140	18	1	159	1%
Services Only	77	41	4	122	3%
Street Outreach (clients with engagement dates)	150	112		262	0%
Transitional Housing (TH)	166	15	5	186	3%
<b>Grand Total</b>	<b>879</b>	<b>521</b>	<b>18</b>	<b>1,418</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults - Program Intakes During February 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	66	44	1	111	1%
Kauai	23	9	0	32	0%
Maui	112	25	0	137	0%
<b>Grand Total</b>	<b>201</b>	<b>78</b>	<b>1</b>	<b>280</b>	<b>0%</b>

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	56	19	0	75	0%
Homelessness Prevention	31	0	0	31	0%
PH - Permanent Supportive Housing	5	20	0	25	0%
PH - Rapid Re-Housing	25	2	0	27	0%
Services Only	11	4	1	16	6%
Street Outreach	52	33	0	85	0%
Transitional Housing (TH)	21	0	0	21	0%
<b>Grand Total</b>	<b>201</b>	<b>78</b>	<b>1</b>	<b>280</b>	<b>0%</b>

### Chronic Homelessness Status of Adults - Program Intakes During February 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
<b>Catholic Charities Hawaii</b>	<b>10</b>	<b>1</b>		<b>11</b>	<b>0%</b>
CCH - HPO CSHI Hawaii County Homelessness Prevention	4			4	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	1			1	0%
CCH - HPO SHEG NI Homelessness Prevention	5			5	0%
CCH - HPO SHEG NI Rapid Rehousing		1		1	0%
<b>Family Life Center</b>	<b>53</b>	<b>17</b>		<b>70</b>	<b>0%</b>
FLC - ESG Maui Rapid Re-housing	2			2	0%
FLC - Hoaloha PSH CoC Program		2		2	0%
FLC - HPO CSHI Kauai Homelessness Prevention	2			2	0%
FLC - HPO CSHI Maui Homelessness Prevention	3			3	0%
FLC - HPO CSHI Maui Rapid Re-housing	1			1	0%
FLC - HPO Ho'olanani	1	1		2	0%
FLC - HPO HPP Maui Homelessness Prevention	14			14	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	15	5		20	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	13	8		21	0%
FLC - HPO NI Housing First		1		1	0%
FLC - HPO RRH Rapid Re-Housing	2			2	0%
<b>Hawaii Island Home for Recovery</b>	<b>1</b>	<b>2</b>		<b>3</b>	<b>0%</b>
HIHR - HPO Transitional Housing	1			1	0%
HIHR - PSH 4		2		2	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>41</b>	<b>39</b>		<b>80</b>	<b>0%</b>
HOPE - HPO East Hawaii Emergency Mens Program ES		5		5	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	5	3		8	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	3	6		9	0%
HOPE - HPO HPP Homelessness Prevention	2			2	0%
HOPE - HPO HPP Rapid Re-housing	12			12	0%
HOPE - HPO Kiheipua	1	1		2	0%
HOPE - HPO NI Housing First	4	12		16	0%
HOPE - HPO RRH Homeless Prevention	1			1	0%
HOPE - HPO RRH Rapid Re-Housing	4	1		5	0%

## Chronic Homelessness Status of Adults - Program Intakes During February 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - HPO West Hawaii Emergency Housing Program	2	2		4	0%
HOPE - Keolahou Emergency Shelter	5	3		8	0%
HOPE - Kukui S+C Program	1	3		4	0%
HOPE - PATH Street Outreach Program		3		3	0%
HOPE - Sacred Hearts Emergency Shelter	1			1	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>60</b>	<b>8</b>		<b>68</b>	<b>0%</b>
KHAKO - HPO Central ES	13	4		17	0%
KHAKO - HPO Central TH	12			12	0%
KHAKO - HPO Westside ES	21	1		22	0%
KHAKO - HPO Westside TH	8			8	0%
KHAKO - Ka La Hiki Ola	6	3		9	0%
<b>Kauai Economic Opportunity</b>	<b>20</b>	<b>9</b>		<b>29</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	15	8		23	0%
KEO - HPO Mana'olana Emergency	5	1		6	0%
<b>Legal Aid Society of Hawaii</b>	<b>5</b>	<b>1</b>	<b>1</b>	<b>7</b>	<b>14%</b>
LASH - HPO Legal Services Program	5	1	1	7	14%
<b>Neighborhood Place of Puna</b>	<b>7</b>	<b>1</b>		<b>8</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	7	1		8	0%
<b>Salvation Army Family Intervention Services</b>	<b>1</b>			<b>1</b>	<b>0%</b>
SAFIS – Big Island Youth Street Outreach	1			1	0%
<b>USVETS</b>	<b>3</b>			<b>3</b>	<b>0%</b>
USVETS - SSVF Priority 1 Rapid Re-housing	3			3	0%
<b>Grand Total</b>	<b>201</b>	<b>78</b>	<b>1</b>	<b>280</b>	<b>0%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 2/29/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	370	272	10	652	2%
kauai	116	60	2	178	1%
Maui	393	189	6	588	1%
<b>Grand Total</b>	<b>879</b>	<b>521</b>	<b>18</b>	<b>1,418</b>	<b>1%</b>

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	167	69	1	237	0%
Homelessness Prevention	125	0	3	128	2%
PH - Permanent Supportive Housing	54	266	4	324	1%
PH - Rapid Re-Housing	140	18	1	159	1%
Services Only	77	41	4	122	3%
Street Outreach	150	112	0	262	0%
Transitional Housing (TH)	166	15	5	186	3%
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## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 2/29/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
<b>Catholic Charities Hawaii</b>	<b>48</b>	<b>12</b>	<b>1</b>	<b>61</b>	<b>2%</b>
CCH - HPO CSHI Hawaii County Homelessness Prevention	5			5	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	6			6	0%
CCH - HPO NI Housing First (Kauai)		10		10	0%
CCH - HPO RRH Homeless Prevention (Kauai)	14			14	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	6		1	7	14%
CCH - HPO SHEG NI Homelessness Prevention	15			15	0%
CCH - HPO SHEG NI Rapid Rehousing	2	2		4	0%
<b>Family Life Center</b>	<b>153</b>	<b>127</b>		<b>280</b>	<b>0%</b>
FLC - ESG Kauai Rapid Re-housing	2			2	0%
FLC - ESG Maui Rapid Re-housing	6			6	0%
FLC - Hoaloha PSH CoC Program		4		4	0%
FLC - HPO CSHI Kauai Homelessness Prevention	6			6	0%
FLC - HPO CSHI Kauai Rapid Re-housing	1			1	0%
FLC - HPO CSHI Maui Homelessness Prevention	3			3	0%
FLC - HPO CSHI Maui Rapid Re-housing	11	1		12	0%
FLC - HPO Ho'olanani	2	3		5	0%
FLC - HPO HPP Kauai Homelessness Prevention	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	29			29	0%
FLC - HPO HPP Maui Rapid Re-housing	5			5	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	46	20		66	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	24	21		45	0%
FLC - HPO NI Housing First	4	30		34	0%
FLC - HPO RRH Homeless Prevention	7			7	0%
FLC - HPO RRH Rapid Re-Housing	3	1		4	0%
FLC - Ohana One PSH CoC Program	2	47		49	0%
<b>Hawaii Affordable Properties, Inc.</b>	<b>29</b>	<b>4</b>	<b>3</b>	<b>36</b>	<b>8%</b>
HAP - Na Kahua Hale O Ulu Wini	29	4	3	36	8%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 2/29/20

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
<b>Hawaii Island Home for Recovery</b>	<b>12</b>	<b>28</b>	<b>3</b>	<b>43</b>	<b>7%</b>
HIHR - HPO Transitional Housing	11	4	1	16	6%
HIHR - PSH 1	1	11	2	14	14%
HIHR - PSH 2		2		2	0%
HIHR - PSH 3		1		1	0%
HIHR - PSH 4		10		10	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>227</b>	<b>205</b>	<b>1</b>	<b>433</b>	<b>0%</b>
HOPE - Continuum of Care II PSH		14		14	0%
HOPE - ESG Homelessness Prevention	1			1	0%
HOPE - ESG Rapid Re-housing	1	2		3	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	1	13		14	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	20	6		26	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	23	17		40	0%
HOPE - HPO HPP Homelessness Prevention	19			19	0%
HOPE - HPO HPP Rapid Re-housing	54	1		55	0%
HOPE - HPO Kiheipua	14	4		18	0%
HOPE - HPO NI Housing First	16	65		81	0%
HOPE - HPO RRH Homeless Prevention	10		1	11	9%
HOPE - HPO RRH Rapid Re-Housing	13	3		16	0%
HOPE - HPO West Hawaii Emergency Housing Program	10	8		18	0%
HOPE - Keolahou Emergency Shelter	11	9		20	0%
HOPE - Kukui S+C Program	5	46		51	0%
HOPE - Kuleana House	4			4	0%
HOPE - New Start	3			3	0%
HOPE - PATH Street Outreach Program	11	13		24	0%
HOPE - Sacred Hearts Emergency Shelter	7	4		11	0%
HOPE - Wilder House	4			4	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>207</b>	<b>35</b>	<b>1</b>	<b>243</b>	<b>0%</b>
KHAKO - HPO Central ES	43	12		55	0%
KHAKO - HPO Central TH	55	1		56	0%
KHAKO - HPO Westside ES	43	8	1	52	2%
KHAKO - HPO Westside TH	48	2		50	0%
KHAKO - Ka La Hiki Ola	18	12		30	0%
<b>Kauai Economic Opportunity</b>	<b>52</b>	<b>39</b>		<b>91</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	25	35		60	0%
KEO - HPO Komohana Group Home TH	2	2		4	0%
KEO - HPO Mana'olana Emergency	19	1		20	0%
KEO - HPO Mana'olana Transitional Housing	6	1		7	0%
<b>Legal Aid Society of Hawaii</b>	<b>59</b>	<b>29</b>	<b>4</b>	<b>92</b>	<b>4%</b>
LASH - HPO Legal Services Program	59	29	4	92	4%
<b>Maui AIDS Foundation</b>	<b>20</b>		<b>2</b>	<b>22</b>	<b>9%</b>
MAF - HOPWA Formula - PSH TBRA	16		2	18	11%
MAF - HOPWA Formula STRMU	4			4	0%
<b>Maui Youth Family Services</b>	<b>6</b>		<b>2</b>	<b>8</b>	<b>25%</b>
MYFS - BCP Homeless Prevention Program	6		2	8	25%
<b>Neighborhood Place of Puna</b>	<b>12</b>	<b>2</b>		<b>14</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	12	2		14	0%
<b>Salvation Army Family Intervention Services</b>	<b>2</b>		<b>1</b>	<b>3</b>	<b>33%</b>
SAFIS - Big Island RHY TLP	1		1	2	50%
SAFIS - Big Island Youth Street Outreach	1			1	0%
<b>Steadfast Housing Development Corporation</b>	<b>10</b>	<b>26</b>		<b>36</b>	<b>0%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 2/29/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
SHDC - Eha S+C (Maui)	4	19		23	0%
SHDC - Kaahele CoC Funded (Kauai)	3	2		5	0%
SHDC - Kaulana CoC Funded (Maui)	2	3		5	0%
SHDC - Kulalani CoC Funded (Maui)	1	2		3	0%
<b>USVETS</b>	<b>36</b>	<b>13</b>		<b>49</b>	<b>0%</b>
USVETS - BP Hilo HOPTTEL Program	1	2		3	0%
USVETS - BP Kailua Kona HOPTTEL	3	2		5	0%
USVETS - BP Kauai HOPTTEL Program	1	1		2	0%
USVETS - SSVF Priority 1 Homeless Prevention	4			4	0%
USVETS - SSVF Priority 1 Rapid Re-housing	27	8		35	0%
<b>Women In Need</b>	<b>6</b>	<b>1</b>		<b>7</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	6	1		7	0%
<b>Grand Total</b>	<b>879</b>	<b>521</b>	<b>18</b>	<b>1418</b>	<b>1%</b>

**Chronic Homeless Data Completion  
Street Outreach Programs - Neighbor Islands (BTG)**

<b>Outreach Adults with Engagement Dates</b>					<b>%</b>
<b>Active as of February 29, 2020</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>0</b>	<b>55</b>	<b>36</b>	<b>91</b>	<b>0</b>
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	20	6	26	0
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	23	17	40	0
HOPE - PATH Street Outreach Program	0	11	13	24	0
SAFIS – Big Island Youth Street Outreach	0	1	0	1	0
<b>Kauai</b>	<b>0</b>	<b>25</b>	<b>35</b>	<b>60</b>	<b>0</b>
KEO - HPO Kauai All Regions - Street Outreach	0	25	35	60	0
<b>Maui</b>	<b>0</b>	<b>70</b>	<b>41</b>	<b>111</b>	<b>0</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	46	20	66	0
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	24	21	45	0
<b>Grand Total</b>	<b>0</b>	<b>150</b>	<b>112</b>	<b>262</b>	<b>0%</b>

<b>Outreach Adults without Engagement Dates</b>					<b>%</b>
<b>Active as of February 29, 2020</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>5</b>	<b>20%</b>
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	1	0	1	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	1	1	0%
HOPE - PATH Street Outreach Program	0	0	2	2	0%
SAFIS – Big Island Youth Street Outreach	1	0	0	1	100%
<b>Kauai</b>	<b>0</b>	<b>7</b>	<b>3</b>	<b>10</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	0	7	3	10	0%
<b>Maui</b>	<b>49</b>	<b>11</b>	<b>11</b>	<b>71</b>	<b>69%</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	39	10	7	56	70%
FLC - HPO Maui Regions 4, 5 - Street Outreach	10	1	4	15	67%
<b>Grand Total</b>	<b>50</b>	<b>19</b>	<b>17</b>	<b>86</b>	<b>58%</b>