

Summary of Key Points
Analysis of Exit Destinations by County, Program Type, and Organization
Neighbor Islands – Bridging the Gap

For January 2020

Ka Mana O Na Helu, HMIS Administration

The HMIS administrative team completed analysis of client exit destinations from HMIS Bridging the Gap program discharge records for the month of January 2020 (n = 422). The analysis presents findings by county, over program type, and by org/program.

The summary tables show the total exits by destination category, along with permanent housing (PH) exit rates. The analysis also includes the total number of exits with unknown exit destination type along with the corresponding exit rates.

Key findings of the monthly reporting include:

- In aggregate, the PH exit rate for January was 62%, with 261 of 422 exits leaving to PH destinations; this is the same rate as in December 2019. BTG’s PH exit rate averaged 57% over the last 5 months. This is the period that BTG data tracking has been separated from PIC programs; the combined statewide average PH exit rate was 54% from January through August 2019.
- Of the 261 exits to PH, homeless prevention programs exited 105 clients to PH (40%), rapid re-housing programs exited 71 clients to PH (27%), street outreach exited 38 clients to PH (15%), emergency shelter programs exited 29 clients to PH (11%), and transitional facilities exited 9 clients each to PH (3%).
- January PH rates descending by county were Kauai (77%), Hawaii (72%), and Maui (53%).
- Homeless prevention and rapid re-housing programs’ PH exit rates were 100% and 97% respectively, a significant increase compared to December rates: 88% and 89% respectively. The average rates for 2019 were 92% for homeless prevention and 84% for rapid re-housing programs. Due to the inherent nature of these programs, one would expect that these PH exit rates be near 100%.
- The missing exit data rate for January was 6%, another improvement compared to the past three months: December (16%), November (21%) and October (19%). The 2019 average missing exit rate was 16%.
- Maui had the greatest number of exits to unknown locations in January (22 exits) with emergency shelter and transitional programs accounting for most of these exits. Kauai had 2 exits and Hawaii had 1 exits to unknown locations.

BTG-Only

| Statewide All Programs | Feb 2019 | Mar 2019 | Apr 2019 | May 2019 | Jun 2019 | Jul 2019 | Aug 2019 | Sep 2019 | Oct 2019 | Nov 2019 | Dec 2019 | Jan 2020 |
|------------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Permanent Housing Rate | 61% | 43% | 51% | 54% | 61% | 49% | 56% | 51% | 57% | 51% | 62% | 62% |
| # Exits to Permanent Housing | 639 | 514 | 572 | 664 | 745 | 526 | 642 | 165 | 244 | 169 | 250 | 261 |
| Total Exits | 1,050 | 1,198 | 1,127 | 1,226 | 1,223 | 1,082 | 1,153 | 323 | 427 | 332 | 402 | 422 |

Analysis of Exits to Permanent Housing

Neighbor Islands

January 2020

| County/Program Type | # Total Exits | # PH Exits | PH Exit Rate | # Exits with No Data* | No Data* Exit Rate |
|---|---------------|------------|--------------|-----------------------|--------------------|
| Hawaii | 121 | 87 | 72% | 1 | 1% |
| Emergency Shelter (ES) | 39 | 15 | 38% | | 0% |
| Homelessness Prevention | 21 | 21 | 100% | | 0% |
| PH - Permanent Supportive Housing (disability required for entry) | 3 | 3 | 100% | | 0% |
| PH - Rapid Re-Housing | 16 | 16 | 100% | | 0% |
| Services Only | 4 | 4 | 100% | | 0% |
| Street Outreach | 33 | 24 | 73% | 1 | 3% |
| Transitional Housing (TH) | 5 | 4 | 80% | | 0% |
| Kauai | 43 | 33 | 77% | 2 | 5% |
| Emergency Shelter (ES) | 14 | 7 | 50% | | 0% |
| Homelessness Prevention | 11 | 11 | 100% | | 0% |
| PH - Permanent Supportive Housing (disability required for entry) | 2 | 2 | 100% | | 0% |
| PH - Rapid Re-Housing | 13 | 13 | 100% | | 0% |
| Street Outreach | 2 | | 0% | 2 | 100% |
| Transitional Housing (TH) | 1 | | 0% | | 0% |
| Maui | 258 | 141 | 55% | 22 | 9% |
| Emergency Shelter (ES) | 45 | 7 | 16% | 11 | 24% |
| Homelessness Prevention | 73 | 73 | 100% | | 0% |
| PH - Permanent Supportive Housing (disability required for entry) | 2 | | 0% | | 0% |
| PH - Rapid Re-Housing | 44 | 42 | 95% | | 0% |
| Services Only | 3 | | 0% | | 0% |
| Street Outreach | 71 | 14 | 20% | 3 | 4% |
| Transitional Housing (TH) | 20 | 5 | 25% | 8 | 40% |
| Grand Total | 422 | 261 | 62% | 25 | 6% |

* No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

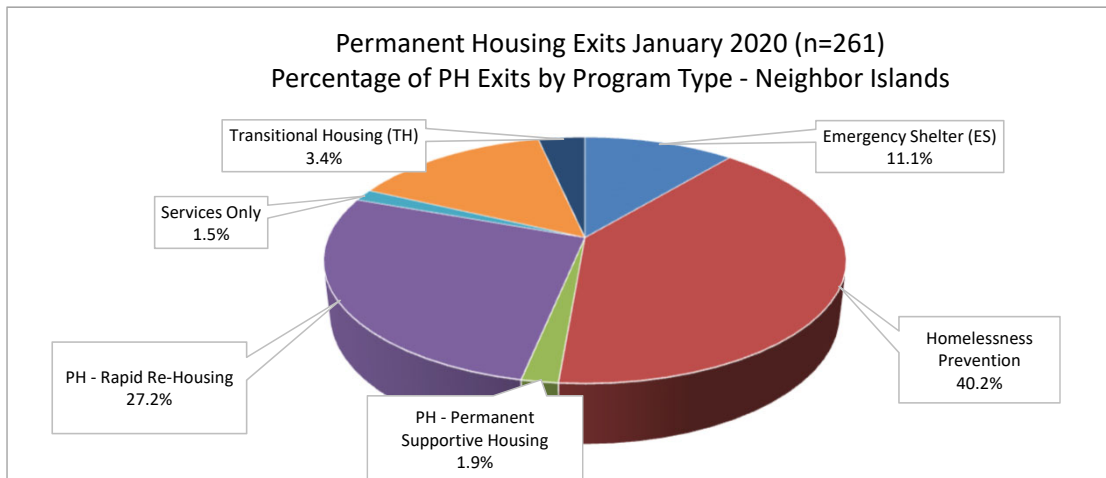
**Other include: deceased and other

Analysis of Exits to Permanent Housing

January 2020

Neighbor Islands

| Programs Types | # PH Exits | % of PH | Total Exits | PH Rate |
|-----------------------------------|------------|-------------|-------------|------------|
| Emergency Shelter (ES) | 29 | 11% | 98 | 30% |
| Homelessness Prevention | 105 | 40% | 105 | 100% |
| PH - Permanent Supportive Housing | 5 | 2% | 7 | 71% |
| PH - Rapid Re-Housing | 71 | 27% | 73 | 97% |
| Services Only | 4 | 2% | 7 | 57% |
| Street Outreach | 38 | 15% | 106 | 36% |
| Transitional Housing (TH) | 9 | 3% | 26 | 35% |
| Grand Total | 261 | 100% | 422 | 62% |



**Expanded Analysis of Program Exits
Neighbor Islands**

January 2020

| County/Program Type | Unsheltered | Emergency Shelter | Transitional Housing | Permanent Housing | Institutional Setting | Other** | No Data* | Total Exits | PH Exit Rate |
|-----------------------------------|-------------|-------------------|----------------------|-------------------|-----------------------|----------|-----------|-------------|--------------|
| Hawaii | 19 | 4 | 6 | 87 | 4 | | 1 | 121 | 72% |
| Emergency Shelter (ES) | 16 | 2 | 2 | 15 | 4 | | | 39 | 38% |
| Homelessness Prevention | | | | 21 | | | | 21 | 100% |
| PH - Permanent Supportive Housing | | | | 3 | | | | 3 | 100% |
| PH - Rapid Re-Housing | | | | 16 | | | | 16 | 100% |
| Services Only | | | | 4 | | | | 4 | 100% |
| Street Outreach | 2 | 2 | 4 | 24 | | | 1 | 33 | 73% |
| Transitional Housing (TH) | 1 | | | 4 | | | | 5 | 80% |
| Kauai | 4 | | 3 | 33 | 1 | | 2 | 43 | 77% |
| Emergency Shelter (ES) | 3 | | 3 | 7 | 1 | | | 14 | 50% |
| Homelessness Prevention | | | | 11 | | | | 11 | 100% |
| PH - Permanent Supportive Housing | | | | 2 | | | | 2 | 100% |
| PH - Rapid Re-Housing | | | | 13 | | | | 13 | 100% |
| Street Outreach | | | | | | | 2 | 2 | 0% |
| Transitional Housing (TH) | 1 | | | | | | | 1 | 0% |
| Maui | 34 | 18 | 31 | 141 | 9 | 3 | 22 | 258 | 55% |
| Emergency Shelter (ES) | 11 | 1 | 11 | 7 | 4 | | 11 | 45 | 16% |
| Homelessness Prevention | | | | 73 | | | | 73 | 100% |
| PH - Permanent Supportive Housing | | | | | 1 | 1 | | 2 | 0% |
| PH - Rapid Re-Housing | | | 2 | 42 | | | | 44 | 95% |
| Services Only | 1 | | | | | 2 | | 3 | 0% |
| Street Outreach | 19 | 17 | 15 | 14 | 3 | | 3 | 71 | 20% |
| Transitional Housing (TH) | 3 | | 3 | 5 | 1 | | 8 | 20 | 25% |
| Grand Total | 57 | 22 | 40 | 261 | 14 | 3 | 25 | 422 | 62% |

* No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

**Other include: deceased and other

Expanded Analysis of Program Exits

January 2020

| Organization/Program | Unsheltered | Emergency Shelter | Transitional Housing | Permanent Housing | Institutional Setting | Other** | No Data* | Total Exits | PH Exit Rate |
|--|-------------|-------------------|----------------------|-------------------|-----------------------|---------|----------|-------------|--------------|
| Catholic Charities Hawaii | | | | 15 | | | | 15 | 100% |
| CCH - HPO CSHI Hawaii County Homelessness Prevention | | | | 1 | | | | 1 | 100% |
| CCH - HPO CSHI Hawaii County Rapid Re-housing | | | | 7 | | | | 7 | 100% |
| CCH - HPO SHEG NI Homelessness Prevention | | | | 7 | | | | 7 | 100% |
| Family Life Center | 20 | 17 | 17 | 151 | 3 | | 3 | 211 | 72% |
| FLC - ESG Kauai Rapid Re-housing | | | | 5 | | | | 5 | 100% |
| FLC - ESG Maui Homelessness Prevention | | | | 3 | | | | 3 | 100% |
| FLC - ESG Maui Rapid Re-housing | | | | 2 | | | | 2 | 100% |
| FLC - HPO CSHI Kauai Homelessness Prevention | | | | 5 | | | | 5 | 100% |
| FLC - HPO CSHI Kauai Rapid Re-housing | | | | 5 | | | | 5 | 100% |
| FLC - HPO CSHI Maui Rapid Re-housing | | | | 1 | | | | 1 | 100% |
| FLC - HPO Ho'olanani | 1 | | | 1 | | | | 2 | 50% |
| FLC - HPO HPP Kauai Homelessness Prevention | | | | 3 | | | | 3 | 100% |
| FLC - HPO HPP Kauai Rapid Re-housing | | | | 3 | | | | 3 | 100% |
| FLC - HPO HPP Maui Homelessness Prevention | | | | 70 | | | | 70 | 100% |
| FLC - HPO HPP Maui Rapid Re-housing | | | | 11 | | | | 11 | 100% |
| FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach | 12 | 14 | 10 | 6 | 2 | | 3 | 47 | 13% |
| FLC - HPO Maui Regions 4, 5 - Street Outreach | 7 | 3 | 5 | 8 | 1 | | | 24 | 33% |
| FLC - HPO RRH Rapid Re-Housing | | | 2 | 28 | | | | 30 | 93% |
| Hawaii Affordable Properties, Inc. | | | | 2 | | | | 2 | 100% |
| HAP - Na Kahua Hale O Ulu Wini | | | | 2 | | | | 2 | 100% |
| Hawaii Island Home for Recovery | 1 | | | 5 | | | | 6 | 83% |
| HIHR - HPO Transitional Housing | 1 | | | 2 | | | | 3 | 67% |
| HIHR - PSH 1 | | | | 1 | | | | 1 | 100% |
| HIHR - PSH 3 | | | | 2 | | | | 2 | 100% |
| HOPE Services Hawaii, Inc. | 18 | 4 | 5 | 60 | 4 | | 1 | 92 | 65% |
| HOPE - HPO East Hawaii Emergency Mens Program ES | 1 | | 1 | 3 | | | | 5 | 60% |
| HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach | | | 4 | 2 | | | 1 | 7 | 29% |
| HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach | 2 | | | 13 | | | | 15 | 87% |
| HOPE - HPO HPP Rapid Re-housing | | | | 4 | | | | 4 | 100% |
| HOPE - HPO Kiheipua | 5 | | | 4 | 1 | | | 10 | 40% |
| HOPE - HPO RRH Homeless Prevention | | | | 13 | | | | 13 | 100% |
| HOPE - HPO RRH Rapid Re-Housing | | | | 5 | | | | 5 | 100% |
| HOPE - HPO West Hawaii Emergency Housing Program | 1 | 2 | | 1 | | | | 4 | 25% |
| HOPE - Keolahou Emergency Shelter | 9 | | | 3 | 2 | | | 14 | 21% |
| HOPE - PATH Street Outreach Program | | 2 | | 9 | | | | 11 | 82% |
| HOPE - Sacred Hearts Emergency Shelter | | | | 3 | 1 | | | 4 | 75% |

Expanded Analysis of Program Exits
Neighbor Islands

January 2020

| County/Program Type | Unsheltered | Emergency Shelter | Transitional Housing | Permanent Housing | Institutional Setting | Other** | No Data* | Total Exits | PH Exit Rate |
|--|-------------|-------------------|----------------------|-------------------|-----------------------|----------|-----------|-------------|--------------|
| Ka Hale A Ke Ola, Inc | 14 | 1 | 14 | 11 | 5 | 2 | 19 | 66 | 17% |
| KHAKO - HPO Central ES | 10 | 1 | 5 | 3 | 2 | | | 21 | 14% |
| KHAKO - HPO Central TH | 3 | | 3 | 5 | 1 | | | 12 | 42% |
| KHAKO - HPO Westside ES | | | 6 | 3 | 2 | | 11 | 22 | 14% |
| KHAKO - HPO Westside TH | | | | | | | 8 | 8 | 0% |
| KHAKO - Ka La Hiki Ola | 1 | | | | | 2 | | 3 | 0% |
| Kauai Economic Opportunity | 4 | | 3 | 7 | 1 | | 2 | 17 | 41% |
| KEO - HPO Kauai All Regions - Street Outreach | | | | | | | 2 | 2 | 0% |
| KEO - HPO Komohana Group Home TH | 1 | | | | | | | 1 | 0% |
| KEO - HPO Mana'olana Emergency | 3 | | 3 | 5 | 1 | | | 12 | 42% |
| KEO - Pa`a Hana PSH | | | | 2 | | | | 2 | 100% |
| LASH - HPO Legal Services Program - Hawaii County | | | | 4 | | | | 4 | 100% |
| LASH - HPO Legal Services Program | | | | 4 | | | | 4 | 100% |
| Neighborhood Place of Puna | | | 1 | | | | | 1 | 0% |
| NPP - HPO Family Assessment Center at Hale Iki | | | 1 | | | | | 1 | 0% |
| Steadfast Housing Development Corporation | | | | | 1 | 1 | | 2 | 0% |
| SHDC - Eha S+C (Maui) | | | | | 1 | 1 | | 2 | 0% |
| USVETS | | | | 6 | | | | 6 | 100% |
| USVETS - BP Hilo HOPTTEL Program | | | | 1 | | | | 1 | 100% |
| USVETS - BP Kauai HOPTTEL Program | | | | 2 | | | | 2 | 100% |
| USVETS - SSVF Priority 1 Homeless Prevention | | | | 3 | | | | 3 | 100% |
| Grand Total | 57 | 22 | 40 | 261 | 14 | 3 | 25 | 422 | 62% |

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**Other include: deceased and other