

From: Carlos Peraro, Ka Mana O Na Helu  
To: Brandee Menino, BTG Chair; Maude Cumming, BTG Data Committee Chair  
Harold Brackeen, State of Hawaii, Homeless Programs Administrator  
Date: October 16, 2019  
Re: September 2019 HMIS Monitoring Reports (Neighbor Islands – Bridging the Gap)

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Attached for your review and dissemination to Continuum agencies is the September 2019 HMIS monitoring report. Below are brief highlights from the attached reports.

- 1) End of month, September 2019 Census summary by Continuum and Statewide (pp. 2-4)
  - The Neighbor Island census for emergency shelter (ES) and transitional housing (TH) programs decreased in September 2019 (643), compared to August 2019 (662), with a decrease in emergency programs, but transitional housing programs census stayed the same.
  - The total “vacant beds” compared to the HIC bed capacity was 211 (ES and TH) and 278 (permanent supportive housing – PSH). This is an increase for ES and TH, and an increase for PSH compared to last month. HIC openings can also vary depending on differences in household size.
  - 28 programs on the Neighbor Islands had utilization rates of less than 85% or greater than 110%. These programs are marked in red.
  - Active outreach clients totaled 426, a decrease compared to August 2019 (450 clients)
- 2) Consent report for September 2019 (pp. 5-11)
  - VI-SPDAT Assessments: Consent to share data rate for Neighbor Islands was 99%, the same as August.
  - By Name List: Consent to share data rates as of the 10/03/19, BNL cut was 99% for the CoC. September rates included: 100% for Singles/Families on Kauai and Maui, 99% for Hawaii Singles and 97% for Hawaii Families.
  - For adult program intakes entered in September 2019 (n=277), the Neighbor Islands consent to share data rate was 95%, one percentage point higher than the statewide rate reported in August 2019.
  - Two programs had consent rates below 80% (September Intakes) - highlighted in RED.
- 3) Length of stay (LOS) by agency and program for clients exiting during September 2019 (pp. 12-13)
  - The average LOS over all programs was 135 days (representing 323 exits), a decrease compared to the statewide average in August 2019 (185 days). If the 12 permanent supportive housing programs exits are omitted, the average LOS was 129 days.
  - The average LOS for Neighbors Islands in September (135 days) was less than the statewide average LOS for all months in 2019, which ranged from 143 days in July to 244 days in March 2019.
  - Overall, ES and street outreach programs’ LOS were the shortest (72 and 95 days). PSH and RRH lengths of stay were the longest (277 and 230 days).
  - By County, Kauai (181 days) averaged the longest LOS, followed by Hawaii (157 days) and Maui (110 days). Of note is that the average includes PSH projects, which heavily skew this statistic.
  - Emergency shelter average LOS ranged from 12 days on Kauai to 78 days Maui.
  - Transitional housing average LOS ranged from 81 days on Maui to 306 days on Hawaii.
- 4) Timeliness (entries and exits) during September 2019 (pp. 14-15)
  - Intake timeliness was 2.81 average days, a slight increase compared to 2.71 statewide average days in August.
  - 18 Neighbor Islands programs (highlighted in RED) averaged more than 3 days to enter intakes.
  - Exit timeliness decreased to 2.27 average days compared to the statewide average of 3.00 days in August.
  - 12 Neighbor Islands programs (highlighted in RED) averaged more than 3 days to enter exits.

**HMIS Census Report - September 2019**  
**Neighbor Islands - HIC Facilities**

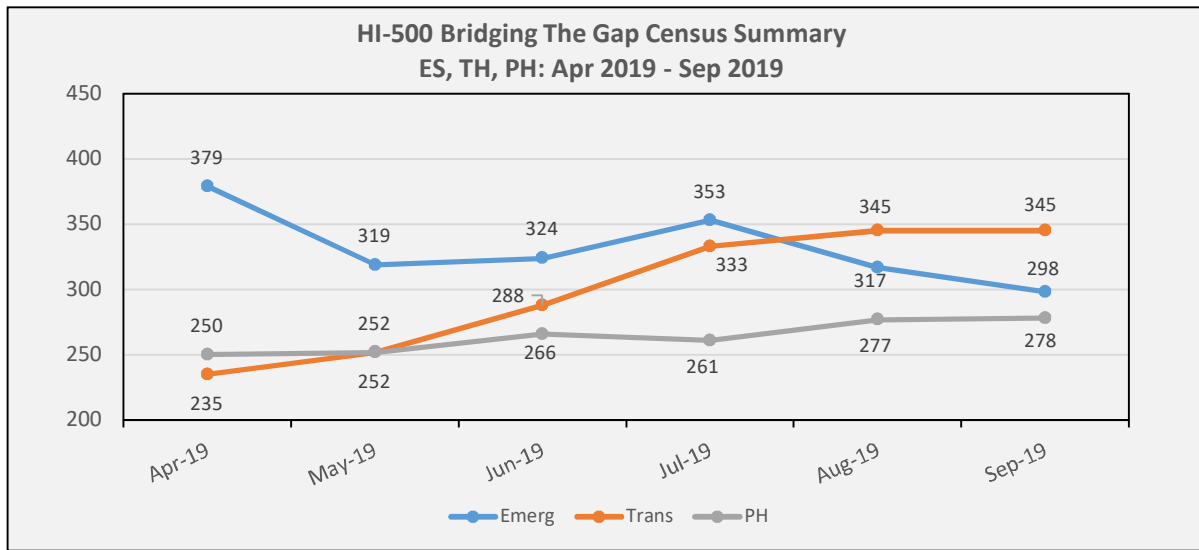
**Summary of Monthly HMIS Shelter Census Counts**

October 2018 - September 2019

**HI-500 Bridging The Gap Census Summary**

	Emerg	Trans	Total HUD Homeless	HIC Openings	PH	HIC Openings	Veterans ES/TH
October 31, 2018	423	201	<b>624</b>	131	<b>266</b>	180	26
November 30, 2018	441	260	<b>701</b>	75	<b>260</b>	188	24
December 31, 2018	415	257	<b>672</b>	89	<b>251</b>	199	21
January 31, 2019	385	261	<b>646</b>	100	<b>251</b>	202	23
February 28, 2019	395	260	<b>655</b>	96	<b>252</b>	170	28
March 31, 2019	374	245	<b>619</b>	128	<b>250</b>	172	25
April 30, 2019	379	235	<b>614</b>	126	<b>250</b>	195	22
May 31, 2019	319	252	<b>571</b>	198	<b>252</b>	217	25
June 30, 2019	324	288	<b>612</b>	179	<b>266</b>	206	26
July 31, 2019	353	333	<b>686</b>	147	<b>261</b>	217	28
August 31, 2019	317	345	<b>662</b>	178	<b>277</b>	190	22
September 30, 2019	298	345	<b>643</b>	211	<b>278</b>	195	22

**Summary of Monthly HMIS Shelter Census Counts**



<b>Outreach Summary</b>	<b>BTG</b>
October 31, 2018	528
November 30, 2018	536
December 31, 2018	514
January 31, 2019	259
February 28, 2019	304
March 31, 2019	355
April 30, 2019	402
May 31, 2019	407
June 30, 2019	428
July 31, 2019	426
August 31, 2019	450
September 30, 2019	426

**Outreach Program Count**

Active as of: September 30, 2019

<b>Programs</b>	<b>Count</b>	<b>Veterans</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	165	11
FLC - HPO Maui Regions 4, 5 - Street Outreach	59	3
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	46	1
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	56	1
HOPE - PATH Street Outreach Program	25	1
KEO - HPO Kauai All Regions - Street Outreach	67	2
MHK - PATH Street Outreach Program	1	0
SARMY - Maui Homeless Outreach Program	7	0
<b>TOTAL</b>	<b>426</b>	<b>19</b>

**HMIS Census Report - September 2019**  
**Neighbor Islands - HIC Facilities**

Project Type	Organization Name	Project Name	HIC Beds	Sep 2019	%HIC Beds	Technical Openings	Veterans
ES	Child and Family Service	CFS - Hale Ohana	16	SP	NR	NR	NR
ES	Child and Family Service	CFS - West Hawaii Domestic Abuse Shelter	10	SP	NR	NR	NR
ES	Family Life Center	FLC - HPO Ho'olanani	18	12	67%	6	0
ES	HOPE Services Hawaii	HOPE - HPO East Hawaii Emergency Mens Program ES	16	12	75%	4	1
ES	HOPE Services Hawaii	HOPE - HPO Kihēpua	44	32	73%	12	0
ES	HOPE Services Hawaii	HOPE - HPO West Hawaii Emergency Housing Program	31	22	71%	9	3
ES	HOPE Services Hawaii	HOPE - Sacred Hearts Emergency Shelter	15	19	127%	0	1
ES	Kauai Economic Opportunity	KEO - HPO Mana'olana Emergency	38	28	74%	10	0
ES	KHAKO, INC	KHAKO - HPO Central ES	165	81	49%	84	4
ES	KHAKO, INC	KHAKO - HPO Westside ES	112	63	56%	49	6
ES	Neighborhood Place of Puna	NPP - HPO Family Assessment Center at Hale Iki	30	26	87%	4	0
ES	USVETS	USVETS - BP Kailua Kona HOPTEL	5	1	20%	4	1
ES	USVETS	USVETS - BP Kauai HOPTEL Program	5	2	40%	3	2
ES	Women Helping Women	WHW - Hale Lokomaikai	17	SP	NR	NR	NR
ES	YWCA of Kauai	YWCA - Family Violence Shelter	18	SP	NR	NR	NR
	<b>Subtotal Emergency Shelters</b>		<b>479</b>	<b>298</b>	<b>62%</b>	<b>185</b>	<b>18</b>
TH	Child and Family Service	CFS - Hale Kahua Pa'a	10	NR	NR	NR	NR
TH	Hawaii Affordable Properties, Inc.	HAP - Na Kahua Hale O Ulu Wini	80	82	103%	0	0
TH	Hawaii Island Home for Recovery, Inc.	HIHR - HPO Transitional Housing	16	12	75%	4	1
TH	HOPE Services Hawaii	HOPE - Kuleana House	6	5	83%	1	0
TH	HOPE Services Hawaii	HOPE - Wilder House	8	9	113%	0	1
TH	Kauai Economic Opportunity	KEO - HPO Komohana Group Home TH	6	5	83%	1	1
TH	Kauai Economic Opportunity	KEO - HPO Mana'olana Transitional Housing	24	13	54%	11	0
TH	Kauai Economic Opportunity	KEO - Kome Transitional Housing Program	7	6	86%	1	0
TH	Kauai Economic Opportunity	KEO - Lawehana Transitional Housing Program	9	4	44%	5	0
TH	KHAKO, INC	KHAKO - HPO Central TH	64	120	188%	0	0
TH	KHAKO, INC	KHAKO - HPO Westside TH	56	77	138%	0	1
TH	Women In Need	WIN - HPO Bridge To Success Kauai TH	15	12	80%	3	0
	<b>Subtotal Transitional Housing</b>		<b>291</b>	<b>345</b>	<b>119%</b>	<b>26</b>	<b>4</b>
PSH	Catholic Charities Hawaii	CCH - HPO NI Housing First (Kauai)	14	12	86%	2	0
PSH	Family Life Center	FLC - HPO NI Housing First	45	37	82%	8	4
PSH	Family Life Center	FLC - Ohana One PSH CoC Program	11	11	100%	0	0
PSH	Family Life Center	FLC - S+C 1	22	22	100%	0	0
PSH	Family Life Center	FLC - S+C 2	30	21	70%	9	3
PSH	Family Life Center	FLC - S+C 3	20	14	70%	6	1
PSH	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 1	16	12	75%	4	1
PSH	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 2	3	2	67%	1	0
PSH	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 3	3	3	100%	0	0
PSH	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 4	5	5	100%	0	0
PSH	HOPE Services Hawaii	HOPE - Continuum of Care II PSH	20	6	30%	14	0
PSH	HOPE Services Hawaii	HOPE - HPO NI Housing First	125	59	47%	66	5
PSH	HOPE Services Hawaii	HOPE - Kukui S+C Program	111	34	31%	77	2
PSH	Kauai Economic Opportunity	KEO - Pa'a Hana PSH	4	2	50%	2	1
PSH	Maui AIDS Foundation	MAF - HOPWA Formula - PSH TBRA	20	20	NR	0	1
PSH	Steadfast Housing Dev Corp	SHDC - Eha S+C (Maui)	27	27	100%	0	3
PSH	Steadfast Housing Dev Corp	SHDC - Kaahēle CoC Funded (Kauai)	6	5	83%	1	0
PSH	Steadfast Housing Dev Corp	SHDC - Kaulana CoC Funded (Maui)	5	5	100%	0	0
PSH	Steadfast Housing Dev Corp	SHDC - Kulalani CoC Funded (Maui)	6	1	17%	5	0
PSH	<b>Subtotal Permanent Supportive Housing</b>		<b>473</b>	<b>278</b>	<b>59%</b>	<b>195</b>	<b>20</b>
RRH	Catholic Charities Hawaii	CCH - HPO CSHI Hawaii County Rapid Re-housing	NA	7	NA	NA	0
RRH	Catholic Charities Hawaii	CCH - HPO RRH Rapid Re-Housing (Kauai)	NA	38	NA	NA	0
RRH	Catholic Charities Hawaii	CCH - HPO SHEG NI Rapid Rehousing	NA	31	NA	NA	1
RRH	Family Life Center	FLC - ESG Kauai Rapid Re-housing	NA	9	NA	NA	0
RRH	Family Life Center	FLC - ESG Maui Rapid Re-housing	NA	24	NA	NA	0
RRH	Family Life Center	FLC - HPO HPP Maui Rapid Re-housing	NA	15	NA	NA	0
RRH	Family Life Center	FLC - HPO RRH Rapid Re-Housing	NA	65	NA	NA	0
RRH	HOPE Services Hawaii	HOPE - ESG Rapid Re-housing	NA	8	NA	NA	0
RRH	HOPE Services Hawaii	HOPE - HPO HPP Rapid Re-housing	NA	71	NA	NA	0
RRH	HOPE Services Hawaii	HOPE - HPO RRH Rapid Re-Housing	NA	76	NA	NA	1
RRH	HOPE Services Hawaii	HOPE - New Start	NA	3	NA	NA	0
RRH	U.S. Veterans Initiative	USVETS - SSVF Priority 1 Rapid Re-housing	NA	49	NA	NA	33
	<b>Subtotal Rapid ReHousing</b>		<b>NA</b>	<b>396</b>	<b>NA</b>	<b>NA</b>	<b>35</b>
	<b>Total Emergency+Transitional</b>		<b>770</b>	<b>643</b>	<b>84%</b>	<b>211</b>	<b>22</b>
	<b>Total Permanent</b>		<b>473</b>	<b>278</b>	<b>59%</b>	<b>195</b>	<b>20</b>
	<b>TOTAL</b>		<b>1,243</b>	<b>921</b>	<b>74%</b>	<b>406</b>	<b>42</b>

## Homeless Programs Office (HPO) Unit Utilization Analysis

Occupancy as of: 9/30/2019

Program Name - Bridging The Gap	Program Type	HMIS Households Served	Total Number of Living Units Per Facilities Description	Utilization Rate
HOPE - Kiheipua	ES	15	15	100%
KHAKO - Central ES	ES	80	54	148%
KHAKO - Westside ES	ES	57	50	114%
NPP - HPO Family Assessment Center at Hale Iki	ES	10	9	111%
HIHR - Transitional Housing	TH	16	16	100%
KEO - Komohana Group Home TH	TH	4	5	80%
KEO - Mana'olana Transitional Housing	TH	8	8	100%
KHAKO - Central TH	TH	60	58	103%
KHAKO - Westside TH	TH	39	40	98%
WIN - Bridge To Success Kauai TH	TH	13	9	144%
<b>Totals</b>		<b>302</b>	<b>264</b>	<b>114%</b>

**Neighbor Islands - BTG**

**Consent to Share Data - VI SPDAT Assessments September 2019**

<b>HMIS ORGANIZATION - HI 500</b>	<b>No</b>	<b>Yes</b>	<b>Grand Total</b>	<b>% Consent</b>
Catholic Charities Hawaii	0	1	1	100%
Family Life Center	0	12	12	100%
Hawaii Island Home for Recovery	0	3	3	100%
HOPE Services Hawaii, Inc.	1	59	60	98%
Ka Hale A Ke Ola, Inc	0	57	57	100%
Kauai Economic Opportunity	0	5	5	100%
Neighborhood Place of Puna	1	3	4	<b>75%</b>
	<b>2</b>	<b>140</b>	<b>142</b>	<b>99%</b>

	BTG									
<b>Summary</b>	<b>Dec-18</b>	<b>Jan-19</b>	<b>Feb-19</b>	<b>Mar-19</b>	<b>Apr-19</b>	<b>May-19</b>	<b>Jun-19</b>	<b>Jul-19</b>	<b>Aug-19</b>	<b>Sep-19</b>
% Consent - HI 500	93%	96%	97%	98%	100%	95%	98%	99%	99%	99%
% Consent - HI 501	89%	92%	94%	94%	93%	93%	93%	93%	96%	NA
State Summary	90%	93%	95%	95%	95%	94%	95%	95%	97%	NA

## Consent to Share Data - Neighbor Islands (BTG) BNL Reports as of 10/03/2019

### Statewide Consent Summary by CES Program

CES Program	No	Yes	TOTAL	% Shared
Hawaii Family	2	70	72	97%
Hawaii Singles	2	215	217	99%
Kauai Family	0	13	13	100%
Kauai Singles	0	41	41	100%
Maui Family	0	71	71	100%
Maui Singles	0	164	164	100%
TOTAL	4	574	578	99%

Hawaii	99%
Kauai	100%
Maui	100%

### Hawaii Consent Summary by Priority Group

Family CES				
	No	Yes	TOTAL	% Shared
PSH	0	6	6	N/A
RRH	2	29	31	94%
TH	0	35	35	100%
TOTAL	2	70	72	97%

Singles CES				
	No	Yes	TOTAL	% Shared
PSH	0	26	26	100%
RRH	1	106	107	99%
TH	1	46	47	98%
TOTAL	2	215	217	99%

### Kauai Consent Summary by Priority Group

Family CES				
	No	Yes	TOTAL	% Shared
PSH	0	0	0	N/A
RRH	0	5	5	100%
TH	0	8	8	100%
TOTAL	0	13	13	100%

Singles CES				
	No	Yes	TOTAL	% Shared
PSH	0	3	3	100%
RRH	0	11	11	100%
TH	0	27	27	100%
TOTAL	0	41	41	100%

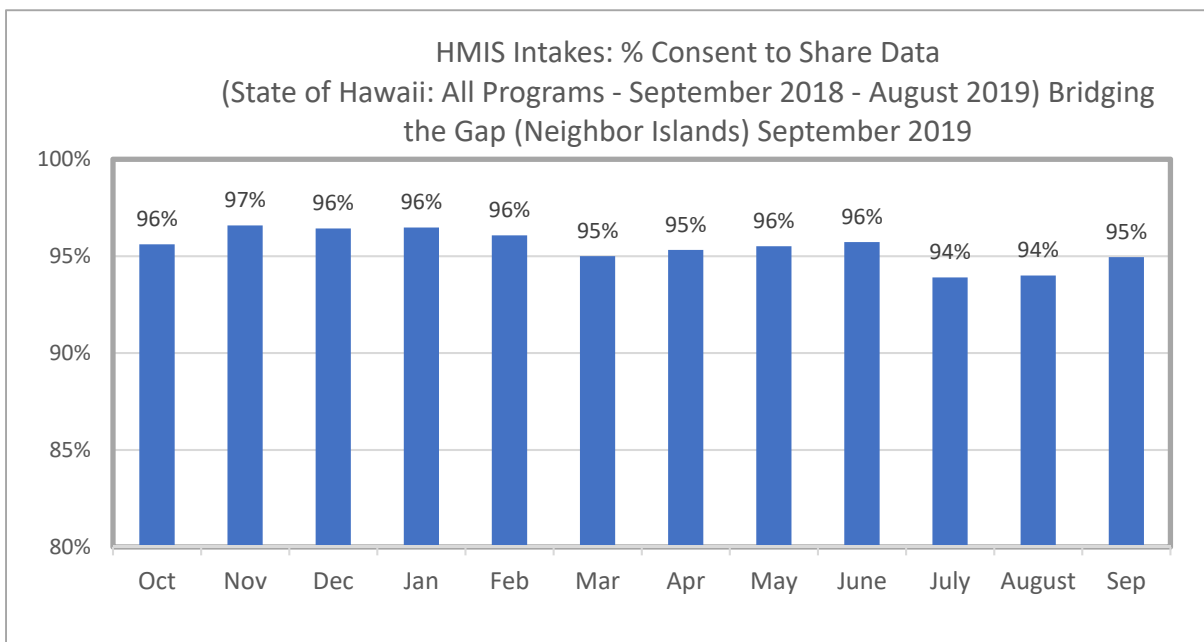
### Maui Consent Summary by Priority Group

Family CES				
	No	Yes	TOTAL	% Shared
PSH	0	0	0	N/A
RRH	0	19	19	100%
TH	0	52	52	100%
TOTAL	0	71	71	100%

Singles CES				
	No	Yes	TOTAL	% Shared
PSH	0	21	21	100%
RRH	0	57	57	100%
TH	0	86	86	100%
TOTAL	0	164	164	100%

**Consent to Share Data by Program Type - Neighbor Islands (BTG)  
Adult Intakes During September 2019**

Program Types	No	Yes	Grand Total	% Consent
Emergency Shelter (ES)	0	61	61	100%
Homelessness Prevention	0	23	23	100%
PH - Permanent Supportive Housing (disability required for entry)	0	15	15	100%
PH - Rapid Re-Housing	1	20	21	95%
Services Only	4	24	28	86%
Street Outreach	6	89	95	94%
Transitional Housing (TH)	3	31	34	91%
<b>Grand Total</b>	<b>14</b>	<b>263</b>	<b>277</b>	<b>95%</b>



**Consent to Share Data by Organization and Program - Neighbor Islands (BTG)  
Adult Intakes During September 2019**

Organization/Program	No	Yes	Grand Total	% Consent
<b>Catholic Charities Hawaii</b>		<b>14</b>	<b>14</b>	<b>100%</b>
CCH - HPO SHEG NI Homelessness Prevention		6	6	100%
CCH - HPO SHEG NI Rapid Rehousing		2	2	100%
CCH - HPO CSHI Hawaii County Homelessness Prevention		3	3	100%
CCH - HPO NI Housing First (Kauai)		1	1	100%
CCH - HPO CSHI Hawaii County Rapid Re-housing		2	2	100%
<b>Family Life Center</b>	<b>6</b>	<b>72</b>	<b>78</b>	<b>92%</b>
FLC - HPO Ho'olanani		1	1	100%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	6	41	47	87%
FLC - HPO Maui Regions 4, 5 - Street Outreach		12	12	100%
FLC - HPO RRH Rapid Re-Housing		1	1	100%
FLC - HPO HPP Maui Homelessness Prevention		6	6	100%
FLC - ESG Maui Rapid Re-housing		2	2	100%
FLC - Ohana One PSH CoC Program		4	4	100%

**Consent to Share Data by Organization and Program - Neighbor Islands (BTG)  
Adult Intakes During September 2019**

<b>Organization/Program</b>	<b>No</b>	<b>Yes</b>	<b>Grand Total</b>	<b>% Consent</b>
FLC - HPO CSHI Maui Homelessness Prevention		3	3	100%
FLC - HPO CSHI Kauai Homelessness Prevention		2	2	100%
<b>Hawaii Affordable Properties, Inc.</b>		<b>2</b>	<b>2</b>	<b>100%</b>
HAP - Na Kahua Hale O Ulu Wini		2	2	100%
<b>Hawaii Island Home for Recovery</b>		<b>3</b>	<b>3</b>	<b>100%</b>
HIHR - PSH 1		1	1	100%
HIHR - PSH 4		2	2	100%
<b>HOPE Services Hawaii, Inc.</b>	<b>1</b>	<b>41</b>	<b>42</b>	<b>98%</b>
HOPE - HPO East Hawaii Emergency Mens Program ES		4	4	100%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach		4	4	100%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		6	6	100%
HOPE - HPO Kiheipua		1	1	100%
HOPE - HPO RRH Rapid Re-Housing	1	1	2	50%
HOPE - HPO West Hawaii Emergency Housing Program		2	2	100%
HOPE - PATH Street Outreach Program		4	4	100%
HOPE - Sacred Hearts Emergency Shelter		5	5	100%
HOPE - Continuum of Care II PSH		4	4	100%
HOPE - HPO HPP Rapid Re-housing		6	6	100%
HOPE - New Start		1	1	100%
HOPE - Kukui S+C Program		2	2	100%
HOPE - HPO NI Housing First		1	1	100%
<b>Ka Hale A Ke Ola, Inc</b>	<b>3</b>	<b>75</b>	<b>78</b>	<b>96%</b>
KHAKO - HPO Central ES		20	20	100%
KHAKO - HPO Central TH	3	23	26	88%
KHAKO - HPO Westside ES		17	17	100%
KHAKO - HPO Westside TH		5	5	100%
KHAKO - Pu'uhonua Drop-in Center		10	10	100%
<b>Kauai Economic Opportunity</b>		<b>25</b>	<b>25</b>	<b>100%</b>
KEO - HPO Kauai All Regions - Street Outreach		22	22	100%
KEO - HPO Mana'olana Emergency		3	3	100%
<b>Legal Aid Society of Hawaii</b>	<b>4</b>	<b>14</b>	<b>18</b>	<b>78%</b>
LASH - HPO Legal Services Program	4	14	18	78%
<b>Neighborhood Place of Puna</b>		<b>6</b>	<b>6</b>	<b>100%</b>
NPP - HPO Family Assessment Center at Hale Iki		6	6	100%
<b>USVETS</b>		<b>10</b>	<b>10</b>	<b>100%</b>
USVETS - SSVF Priority 1 Homeless Prevention		3	3	100%
USVETS - SSVF Priority 1 Rapid Re-housing		5	5	100%
USVETS - BP Hilo HOPTTEL Program		1	1	100%
USVETS - BP Kauai HOPTTEL Program		1	1	100%
<b>Women In Need</b>		<b>1</b>	<b>1</b>	<b>100%</b>
WIN - HPO Bridge To Success Kauai TH		1	1	100%
<b>Grand Total</b>	<b>14</b>	<b>263</b>	<b>277</b>	<b>95%</b>



**Consent to Share Data by Program Type - Neighbor Islands (BTG)**

**Active Adults During September 2019**

<b>Program Types</b>	<b>No</b>	<b>Yes</b>	<b>Grand</b>	<b>% Consent</b>
Emergency Shelter (ES)	4	253	257	98%
Transitional Housing (TH)	3	217	220	99%
Homelessness Prevention	13	225	238	95%
Street Outreach	18	401	419	96%
PH - Rapid Re-Housing	4	240	244	98%
PH - Permanent Supportive Housing (disability required for entry)	36	234	270	87%
Services Only	9	121	130	93%
<b>Grand Total</b>	<b>87</b>	<b>1,691</b>	<b>1,778</b>	<b>95%</b>

**Consent to Share Data by Program Type - Neighbor Islands (BTG)**

**Active Adults During September 2019**

<b>Organization/Program</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>% Consent</b>
<b>Catholic Charities Hawaii</b>	<b>6</b>	<b>149</b>	<b>155</b>	<b>96%</b>
CCH - HPO NI Housing First (Kauai)		9	9	100%
CCH - HPO RRH Homeless Prevention (Kauai)	2	13	15	87%
CCH - HPO RRH Rapid Re-Housing (Kauai)	2	16	18	89%
CCH - HPO SHEG NI Rapid Rehousing		24	24	100%
CCH - HPO HPP Homeless Prevention		2	2	100%
CCH - HPO SHEG NI Homelessness Prevention	2	71	73	97%
CCH - HPO CSHI Hawaii County Homelessness Prevention		12	12	100%
CCH - HPO CSHI Hawaii County Rapid Re-housing		2	2	100%
<b>Family Life Center</b>	<b>12</b>	<b>453</b>	<b>465</b>	<b>97%</b>
FLC - ESG Kauai Rapid Re-housing		6	6	100%
FLC - ESG Maui Rapid Re-housing		20	20	100%
FLC - HPO NI Housing First		36	36	100%
FLC - HPO RRH Rapid Re-Housing		46	46	100%
FLC - S+C 1		18	18	100%
FLC - S+C 2		15	15	100%
FLC - S+C 3		6	6	100%
FLC - HPO RRH Homeless Prevention		26	26	100%
FLC - ESG Maui Homelessness Prevention		11	11	100%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	11	150	161	93%
FLC - HPO Ho'olanani		10	10	100%
FLC - HPO Maui Regions 4, 5 - Street Outreach	1	59	60	98%
FLC - HPO HPP Maui Homelessness Prevention		26	26	100%
FLC - HPO HPP Maui Rapid Re-housing		6	6	100%
FLC - HPO HPP Kauai Homelessness Prevention		2	2	100%
FLC - Ohana One PSH CoC Program		11	11	100%
FLC - HPO CSHI Kauai Homelessness Prevention		2	2	100%
FLC - HPO CSHI Maui Homelessness Prevention		3	3	100%
<b>Hawaii Affordable Properties, Inc.</b>		<b>37</b>	<b>37</b>	<b>100%</b>
HAP - Na Kahua Hale O Ulu Wini		37	37	100%
<b>Hawaii Island Home for Recovery</b>	<b>3</b>	<b>40</b>	<b>43</b>	<b>93%</b>
HIHR - PSH 1	3	14	17	82%
HIHR - PSH 2		3	3	100%
HIHR - PSH 3		3	3	100%
HIHR - PSH 4		5	5	100%
HIHR - HPO Transitional Housing		15	15	100%

**Consent to Share Data by Program Type - Neighbor Islands (BTG)**

**Active Adults During September 2019**

<b>Organization/Program</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>% Consent</b>
<b>HOPE Services Hawaii, Inc.</b>	<b>6</b>	<b>400</b>	<b>406</b>	<b>99%</b>
HOPE - ESG Homelessness Prevention		2	2	100%
HOPE - ESG Rapid Re-housing		8	8	100%
HOPE - HPO NI Housing First		51	51	100%
HOPE - HPO RRH Homeless Prevention	1	45	46	98%
HOPE - HPO RRH Rapid Re-Housing	1	28	29	97%
HOPE - Kukui S+C Program	1	30	31	97%
HOPE - New Start		4	4	100%
HOPE - PATH Street Outreach Program		21	21	100%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		47	47	100%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	1	39	40	98%
HOPE - HPO East Hawaii Emergency Mens Program ES		14	14	100%
HOPE - HPO HPP Rapid Re-housing	1	33	34	97%
HOPE - HPO West Hawaii Emergency Housing Program		25	25	100%
HOPE - HPO Kiheipua	1	12	13	92%
HOPE - HPO HPP Homelessness Prevention		6	6	100%
HOPE - Sacred Hearts Emergency Shelter		21	21	100%
HOPE - Kuleana House		4	4	100%
HOPE - Continuum of Care II PSH		6	6	100%
HOPE - Wilder House		4	4	100%
<b>Ka Hale A Ke Ola, Inc</b>	<b>3</b>	<b>278</b>	<b>281</b>	<b>99%</b>
KHAKO - HPO Westside ES		54	54	100%
KHAKO - HPO Central ES		79	79	100%
KHAKO - HPO Central TH	3	78	81	96%
KHAKO - HPO Westside TH		49	49	100%
KHAKO - Pu'uhonua Drop-in Center		18	18	100%
<b>Kauai Economic Opportunity</b>	<b>5</b>	<b>116</b>	<b>121</b>	<b>96%</b>
KEO - Pa`a Hana PSH	2		2	0%
KEO - Lawehana Transitional Housing Program		2	2	100%
KEO - HPO Kauai All Regions - Street Outreach	1	80	81	99%
KEO - HPO Mana'olana Emergency	2	18	20	90%
KEO - HPO Mana'olana Transitional Housing		9	9	100%
KEO - HPO Komohana Group Home TH		5	5	100%
KEO - Kome Transitional Housing Program		2	2	100%
<b>Legal Aid Society of Hawaii</b>	<b>9</b>	<b>104</b>	<b>113</b>	<b>92%</b>
LASH - HPO Legal Services Program	9	103	112	92%
LASH - SSVF Legal Services Program		1	1	100%
<b>Maui AIDS Foundation</b>	<b>22</b>		<b>22</b>	<b>0%</b>
MAF - HOPWA Formula - PSH TBRA	18		18	0%
MAF - HOPWA Formula STRMU	4		4	0%
<b>Maui Youth Family Services</b>	<b>3</b>		<b>3</b>	<b>0%</b>
MYFS - BCP Homeless Prevention Program	3		3	0%
<b>Mental Health Kokua</b>		<b>1</b>	<b>1</b>	<b>100%</b>
MHK - PATH Street Outreach Program		1	1	100%
<b>Neighborhood Place of Puna</b>	<b>1</b>	<b>15</b>	<b>16</b>	<b>94%</b>
NPP - HPO Family Assessment Center at Hale Iki	1	15	16	94%
<b>Salvation Army Maui</b>	<b>4</b>	<b>3</b>	<b>7</b>	<b>43%</b>
SARMY - Maui Homeless Outreach Program	4	3	7	43%
<b>Steadfast Housing Development Corporation</b>	<b>12</b>	<b>27</b>	<b>39</b>	<b>69%</b>

**Consent to Share Data by Program Type - Neighbor Islands (BTG)**

**Active Adults During September 2019**

<b>Organization/Program</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>% Consent</b>
SHDC - Kaahale CoC Funded (Kauai)	1	5	6	83%
SHDC - Kaulana CoC Funded (Maui)	1	4	5	80%
SHDC - Kulalani CoC Funded (Maui)	1		1	0%
SHDC - Eha S+C (Maui)	9	18	27	67%
<b>USVETS</b>	<b>1</b>	<b>56</b>	<b>57</b>	<b>98%</b>
USVETS - BP Hilo HOPTTEL Program		2	2	100%
USVETS - BP Kauai HOPTTEL Program		2	2	100%
USVETS - SSVF Priority 1 Homeless Prevention	1	4	5	80%
USVETS - SSVF Priority 1 Rapid Re-housing		47	47	100%
USVETS - BP Kailua Kona HOPTTEL		1	1	100%
<b>Women In Need</b>		<b>12</b>	<b>12</b>	<b>100%</b>
WIN - HPO Bridge To Success Kauai TH		12	12	100%
<b>Grand Total</b>	<b>87</b>	<b>1691</b>	<b>1778</b>	<b>95%</b>

**Length of Stay by Program Type - Neighbor Islands (BTG)  
Exits During September 2019**

<b>Program Type</b>	<b># Exits September</b>	<b>Average Days to Exit</b>
Emergency Shelter (ES)	98	72
Homelessness Prevention	63	141
PH - Permanent Supportive Housing	12	277
PH - Rapid Re-Housing	42	230
Services Only	9	220
Street Outreach	45	95
Transitional Housing (TH)	54	153
<b>Grand Total</b>	<b>323</b>	<b>135</b>

**Length of Stay by County and Program Type  
Exits During September 2019**

<b>County/Program Type</b>	<b># Exits September</b>	<b>Average Days to Exit</b>
<b>Hawaii</b>	<b>138</b>	<b>157</b>
Emergency Shelter (ES)	21	60
Transitional Housing (TH)	9	306
Homelessness Prevention	53	133
PH - Permanent Supportive Housing	10	290
PH - Rapid Re-Housing	23	218
Services Only	7	223
Street Outreach	15	80
<b>Kauai</b>	<b>19</b>	<b>181</b>
Emergency Shelter (ES)	3	12
Transitional Housing (TH)	13	224
PH - Permanent Supportive Housing	1	58
Services Only	2	212
<b>Maui</b>	<b>166</b>	<b>110</b>
Emergency Shelter (ES)	74	78
Transitional Housing (TH)	32	81
Homelessness Prevention	10	189
PH - Permanent Supportive Housing	1	359
PH - Rapid Re-Housing	19	244
Street Outreach	30	103
<b>Grand Total</b>	<b>323</b>	<b>135</b>

**Length of Stay by Organization and Program - Neighbor Islands (BTG)  
Exits During September 2019**

<b>Organization/Program</b>	<b># Exits in September</b>	<b>Average Days to Exit</b>
<b>Catholic Charities Hawaii</b>	<b>40</b>	<b>111</b>
CCH - HPO SHEG NI Homelessness Prevention	26	130
CCH - HPO SHEG NI Rapid Rehousing	4	186
CCH - HPO CSHI Hawaii County Homelessness Prevention	10	31
<b>Family Life Center</b>	<b>58</b>	<b>169</b>
FLC - HPO Ho'olanani	2	44
FLC - HPO Maui Regions 4, 5 - Street Outreach	3	107

**Length of Stay by Organization and Program - Neighbor Islands (BTG)  
Exits During September 2019**

<b>Organization/Program</b>	<b># Exits in September</b>	<b>Average Days to Exit</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	27	102
FLC - ESG Maui Rapid Re-housing	9	232
FLC - HPO RRH Rapid Re-Housing	6	386
FLC - ESG Maui Homelessness Prevention	8	207
FLC - HPO NI Housing First	1	359
FLC - HPO RRH Homeless Prevention	2	119
<b>Hawaii Affordable Properties, Inc.</b>	<b>5</b>	<b>280</b>
HAP - Na Kahua Hale O Ulu Wini	5	280
<b>Hawaii Island Home for Recovery</b>	<b>10</b>	<b>339</b>
HIHR - HPO Transitional Housing	4	340
HIHR - PSH 1	5	396
HIHR - PSH 2	1	50
<b>HOPE Services Hawaii, Inc.</b>	<b>68</b>	<b>153</b>
HOPE - HPO Kiheipua	3	56
HOPE - HPO East Hawaii Emergency Mens Program ES	4	66
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	8	73
HOPE - HPO West Hawaii Emergency Housing Program	3	55
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	5	104
HOPE - HPO RRH Homeless Prevention	17	195
HOPE - PATH Street Outreach Program	2	50
HOPE - HPO RRH Rapid Re-Housing	6	0
HOPE - Kukui S+C Program	3	125
HOPE - Sacred Hearts Emergency Shelter	3	47
HOPE - HPO HPP Rapid Re-housing	10	376
HOPE - New Start	3	174
HOPE - HPO NI Housing First	1	501
<b>Ka Hale A Ke Ola, Inc</b>	<b>104</b>	<b>79</b>
KHAKO - HPO Westside ES	25	61
KHAKO - HPO Central ES	47	88
KHAKO - HPO Central TH	16	74
KHAKO - HPO Westside TH	16	87
<b>Kauai Economic Opportunity</b>	<b>16</b>	<b>185</b>
KEO - HPO Mana'olana Emergency	3	12
KEO - Lawehana Transitional Housing Program	5	364
KEO - HPO Mana'olana Transitional Housing	8	137
<b>Legal Aid Society of Hawaii</b>	<b>9</b>	<b>220</b>
LASH - HPO Legal Services Program	9	220
<b>Neighborhood Place of Puna</b>	<b>6</b>	<b>71</b>
NPP - HPO Family Assessment Center at Hale Iki	6	71
<b>Steadfast Housing Development Corporation</b>	<b>1</b>	<b>58</b>
SHDC - Kaahele CoC Funded (Kauai)	1	58
<b>USVETS</b>	<b>6</b>	<b>57</b>
USVETS - SSVF Priority 1 Rapid Re-housing	4	60
USVETS - BP Hilo HOPTTEL Program	2	52
<b>Grand Total</b>	<b>323</b>	<b>135</b>

**Timeliness Report - August 2019**  
**Date Range: 9/1/2019 - 9/30/2019**

**Intakes**

Average Days Taken to Input Enrollments (clients enrolled during reporting period)			
Program Name	Program Type	Clients Enrolled	Avg Days to Input
Hawaii County VI SPDAT v2 Family	Coordinated Assessment	57	4.33
Hawaii County VI SPDAT v2 Individual	Coordinated Assessment	54	2.76
Hawaii County VI SPDAT v2 TAY	Coordinated Assessment	1	0.00
Kauai County VI SPDAT v2 Family	Coordinated Assessment	9	0.67
Kauai County VI SPDAT v2 Individual	Coordinated Assessment	3	2.00
Maui County VI SPDAT v2 Family	Coordinated Assessment	92	0.01
Maui County VI SPDAT v2 Individual	Coordinated Assessment	49	2.35
FLC - HPO Ho'olanani	Emergency Shelter (ES)	1	7.00
HOPE - HPO East Hawaii Emergency Mens Program ES	Emergency Shelter (ES)	4	3.50
HOPE - HPO Kiheipua	Emergency Shelter (ES)	8	1.00
HOPE - Sacred Hearts Emergency Shelter	Emergency Shelter (ES)	5	4.80
KEO - HPO Mana'olana Emergency	Emergency Shelter (ES)	4	0.25
KHAKO - HPO Central ES	Emergency Shelter (ES)	28	0.57
KHAKO - HPO Westside ES	Emergency Shelter (ES)	19	0.00
NPP - HPO Family Assessment Center at Hale Iki	Emergency Shelter (ES)	10	0.00
USVETS - BP Hilo HOPTTEL Program	Emergency Shelter (ES)	2	2.00
USVETS - BP Kailua Kona HOPTTEL	Emergency Shelter (ES)	1	28.00
USVETS - BP Kauai HOPTTEL Program	Emergency Shelter (ES)	1	2.00
CCH - HPO CSHI Hawaii County Homelessness Prevention	Homelessness Prevention	9	0.00
CCH - HPO SHEG NI Homelessness Prevention	Homelessness Prevention	10	2.40
FLC - HPO CSHI Kauai Homelessness Prevention	Homelessness Prevention	5	0.00
FLC - HPO CSHI Maui Homelessness Prevention	Homelessness Prevention	9	10.89
FLC - HPO HPP Maui Homelessness Prevention	Homelessness Prevention	14	12.57
CCH - HPO NI Housing First (Kauai)	PH - Permanent Supportive Housing	1	0.00
FLC - Ohana One PSH CoC Program	PH - Permanent Supportive Housing	4	17.00
HIHR - PSH 1	PH - Permanent Supportive Housing	1	2.00
HIHR - PSH 4	PH - Permanent Supportive Housing	2	3.50
HOPE - HPO NI Housing First	PH - Permanent Supportive Housing	2	1.00
HOPE - Kukui S+C Program	PH - Permanent Supportive Housing	5	3.00
CCH - HPO CSHI Hawaii County Rapid Re-housing	PH - Rapid Re-Housing	7	0.00
CCH - HPO SHEG NI Rapid Rehousing	PH - Rapid Re-Housing	4	0.00
FLC - ESG Maui Rapid Re-housing	PH - Rapid Re-Housing	3	8.33
FLC - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing	1	18.00
HOPE - HPO HPP Rapid Re-housing	PH - Rapid Re-Housing	16	7.13
HOPE - New Start	PH - Rapid Re-Housing	1	0.00
KHAKO - Pu'uhonua Drop-in Center	Services Only	12	0.00
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	Street Outreach	54	4.69
FLC - HPO Maui Regions 4, 5 - Street Outreach	Street Outreach	18	6.44
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	Street Outreach	5	17.20
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	Street Outreach	9	4.22
HOPE - PATH Street Outreach Program	Street Outreach	6	7.33
KEO - HPO Kauai All Regions - Street Outreach	Street Outreach	26	1.38
HAP - Na Kahua Hale O Ulu Wini	Transitional Housing (TH)	3	0.00
HOPE - Wilder House	Transitional Housing (TH)	1	4.00
KHAKO - HPO Central TH	Transitional Housing (TH)	40	0.25
KHAKO - HPO Westside TH	Transitional Housing (TH)	11	0.00
WIN - HPO Bridge To Success Kauai TH	Transitional Housing (TH)	1	0.00
<b>Aggregates</b>		<b>628</b>	<b>2.81</b>

**Timeliness Report - August 2019**  
**Date Range: 9/1/2019 - 9/30/2019**

**Exits**

Average Days Taken to Exit Enrollments (clients exited during reporting period)			
Program Name	Program Type	Total Exited Clients	Avg Days to Exit
Hawaii County VI SPDAT v2 Family	Coordinated Assessment	51	1.49
Hawaii County VI SPDAT v2 Individual	Coordinated Assessment	43	1.53
Hawaii County VI SPDAT v2 TAY	Coordinated Assessment	1	4.00
Kauai County VI SPDAT v2 Family	Coordinated Assessment	5	8.60
Kauai County VI SPDAT v2 Individual	Coordinated Assessment	5	3.20
Maui County VI SPDAT v2 Family	Coordinated Assessment	74	0.54
Maui County VI SPDAT v2 Individual	Coordinated Assessment	35	1.91
FLC - HPO Ho'olanani	Emergency Shelter (ES)	2	0.00
HOPE - HPO East Hawaii Emergency Mens Program ES	Emergency Shelter (ES)	4	0.25
HOPE - HPO Kiheipua	Emergency Shelter (ES)	4	1.50
HOPE - Sacred Hearts Emergency Shelter	Emergency Shelter (ES)	3	3.67
KEO - HPO Mana'olana Emergency	Emergency Shelter (ES)	3	0.00
KHAKO - HPO Central ES	Emergency Shelter (ES)	49	4.71
KHAKO - HPO Westside ES	Emergency Shelter (ES)	25	0.88
NPP - HPO Family Assessment Center at Hale Iki	Emergency Shelter (ES)	6	0.50
USVETS - BP Hilo HOPTEL Program	Emergency Shelter (ES)	2	2.50
CCH - HPO CSHI Hawaii County Homelessness Prevention	Homelessness Prevention	10	0.40
CCH - HPO SHEG NI Homelessness Prevention	Homelessness Prevention	31	0.81
FLC - ESG Maui Homelessness Prevention	Homelessness Prevention	8	0.00
FLC - HPO RRH Homeless Prevention	Homelessness Prevention	2	1.00
FLC - HPO NI Housing First	PH - Permanent Supportive Housing	1	0.00
HIHR - PSH 1	PH - Permanent Supportive Housing	5	2.80
HIHR - PSH 2	PH - Permanent Supportive Housing	1	0.00
HOPE - HPO NI Housing First	PH - Permanent Supportive Housing	1	7.00
HOPE - Kukui S+C Program	PH - Permanent Supportive Housing	3	0.67
SHDC - Kaahele CoC Funded (Kauai)	PH - Permanent Supportive Housing	1	3.00
CCH - HPO SHEG NI Rapid Rehousing	PH - Rapid Re-Housing	4	0.00
FLC - ESG Maui Rapid Re-housing	PH - Rapid Re-Housing	9	2.00
FLC - HPO HPP Maui Rapid Re-housing	PH - Rapid Re-Housing	2	0.00
FLC - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing	6	0.67
HOPE - HPO HPP Rapid Re-housing	PH - Rapid Re-Housing	16	12.13
HOPE - New Start	PH - Rapid Re-Housing	3	26.00
KHAKO - Pu'uhonua Drop-in Center	Services Only	1	0.00
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	Street Outreach	34	1.41
FLC - HPO Maui Regions 4, 5 - Street Outreach	Street Outreach	19	1.47
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	Street Outreach	9	6.33
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	Street Outreach	10	0.80
HOPE - PATH Street Outreach Program	Street Outreach	3	2.33
KEO - HPO Kauai All Regions - Street Outreach	Street Outreach	35	0.74
HAP - Na Kahua Hale O Ulu Wini	Transitional Housing (TH)	5	9.00
HIHR - HPO Transitional Housing	Transitional Housing (TH)	4	5.50
KEO - HPO Mana'olana Transitional Housing	Transitional Housing (TH)	8	0.88
KEO - Lawehana Transitional Housing Program	Transitional Housing (TH)	5	15.00
KHAKO - HPO Central TH	Transitional Housing (TH)	17	2.00
KHAKO - HPO Westside TH	Transitional Housing (TH)	16	1.13
<b>Aggregates</b>		<b>581</b>	<b>2.27</b>