

From: Carlos Peraro, Ka Mana O Na Helu  
To: Brandee Menino, BTG Chair; Maude Cumming, BTG Data Committee Chair,  
Harold Brackeen, State of Hawaii, Homeless Programs Administrator  
Date: October 17, 2020  
Re: September 2020 HMIS Monitoring Reports (Neighbor Islands – Bridging the Gap)

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Attached for your review and dissemination to Continuum agencies is the September 2020 HMIS monitoring report. Below are brief highlights from the attached reports.

1. End of month, September 2020 Census summary by Continuum and Statewide (pp. 2-4)
  - The Neighbor Island census for emergency shelter (ES) and transitional housing (TH) programs decreased in September 2020 (544), compared to August (555), with an increase in ES, but a decrease in TH.
  - The total “vacant beds” compared to the HIC bed capacity was 413 (ES and TH) and 39 (permanent supportive housing – PSH). This is an increase for ES and TH, and for PH programs compared to last month. HIC openings can also vary depending on differences in household size.
  - 29 programs on the Neighbor Islands had utilization rates of less than 85% or greater than 110%. These programs are marked in red.
  - Active outreach clients totaled 407, an increase compared to August 2020 (396 clients).
2. Consent report for September 2020 (pp. 5-10)
  - VI-SPDAT Assessments: Consent to share data rate for Neighbor Islands was 100%, the same as in August.
  - By Name List consent to share data rate as of the 10/01/20: BNL cut was 99% for the CoC, the same rate as in August.
  - For adult program intakes entered in September 2020 (n=303), the Neighbor Islands consent to share data rate was 99%, the same rate as in August.
  - For September intakes, two programs had a consent rate below 80%.
3. Length of stay (LOS) by agency and program for clients exiting during September 2020 (pp. 11-12)
  - The average LOS over all programs was 157 days (representing 459 exits), an increase compared to August 2020 (140 days); September’s LOS was higher than the nine-month average for Neighbors Islands LOS (137 days) from January – September 2020.
  - This month, excluding PSH, the average LOS was 147 days.
  - Emergency Shelter and Homeless Prevention programs’ LOS were the shortest (64 and 140 days). Permanent Supportive Housing and Transitional Housing programs’ lengths of stay were the longest (649 and 259 days).
  - By County, Hawaii (241) averaged the longest LOS, followed by Maui (136 days) and Kauai (82 days).
  - Emergency shelter average LOS ranged from 18 days on Kauai to 96 days on Hawaii.
  - Transitional housing average LOS ranged from 69 days on Kauai to 274 days on Maui.
4. Timeliness (entries and exits) during September 2020 (pp. 13-16)
  - Intake timeliness was 1.17 average days, a decrease compared to 1.24 average days in August.
  - 6 programs (highlighted in RED) averaged more than 3 days to enter intakes.
  - Exit timeliness decreased to 1.03 average days, compared to 1.28 average days in August.
  - 8 programs (highlighted in RED) averaged more than 3 days to enter exits.

**HMIS Census Report - September 2020**  
**Neighbor Islands - HIC Facilities**

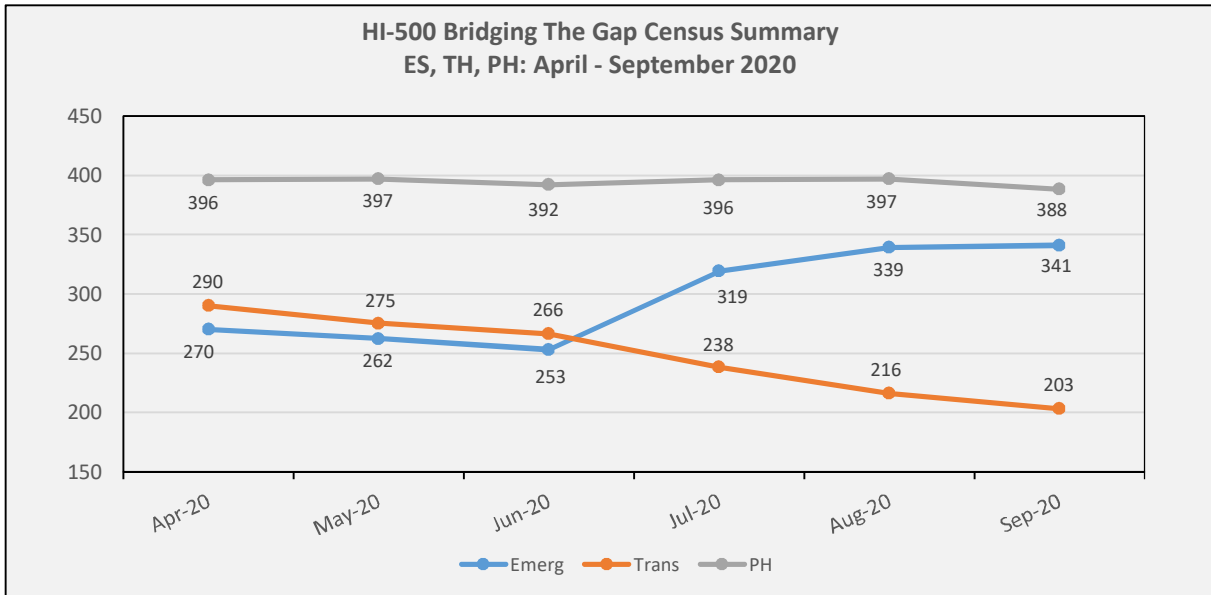
**Summary of Monthly HMIS Shelter Census Counts**

October 2019 - September 2020

**HI-500 Bridging The Gap Census Summary**

	Emerg	Trans	Total HUD Homeless	HIC Openings	PSH	HIC Openings	Veterans - ES/TH
October 31, 2019	311	356	<b>667</b>	234	<b>303</b>	180	26
November 30, 2019	333	320	<b>653</b>	224	<b>311</b>	173	21
December 31, 2019	331	310	<b>641</b>	228	<b>328</b>	133	23
January 31, 2020	332	303	<b>635</b>	195	<b>342</b>	143	30
February 29, 2020	296	315	<b>611</b>	232	<b>371</b>	111	32
March 31, 2020	297	281	<b>578</b>	243	<b>381</b>	103	29
April 30, 2020	270	290	<b>560</b>	264	<b>396</b>	91	25
May 31, 2020	262	275	<b>537</b>	280	<b>397</b>	87	23
June 30, 2020	253	266	<b>519</b>	302	<b>392</b>	91	24
July 31, 2020	319	238	<b>557</b>	257	<b>396</b>	88	27
August 31, 2020	339	216	<b>555</b>	390	<b>397</b>	32	21
September 30, 2020	341	203	<b>544</b>	413	<b>388</b>	39	13

**Summary of Monthly HMIS Shelter Census Counts**



<b>Outreach Summary</b>	<b>BTG</b>
October 31, 2019	398
November 2019	394
December 31, 2019	398
January 31, 2020	384
February 29, 2020	417
March 31, 2020	397
April 30, 2020	379
May 31, 2020	382
June 30, 2020	420
July 31, 2020	389
August 31, 2020	396
September 30, 2020	407

**Outreach Program Count**

Active as of: September 30, 2020

<b>Programs</b>	<b>Count</b>	<b>Veterans</b>
FLC - ESG-CV Kauai Street Outreach	11	1
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	121	7
FLC - HPO Maui Regions 4, 5 - Street Outreach	30	2
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	42	1
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	35	2
HOPE - KES Ohana Zone Street Outreach	4	0
HOPE - PATH Street Outreach Program	43	1
KEO - HPO Kauai All Regions - Street Outreach	121	5
<b>TOTAL</b>	<b>407</b>	<b>19</b>

**HMIS Census Report - September 2020**  
**Neighbor Islands - HIC Facilities**

Project Type	Organization Name	Project Name	HIC Beds	Sep-20	%HIC Beds	Technical Openings	Veterans
ES	Child and Family Service	CFS - Hale Ohana	16	SP	NR	NR	NR
ES	Child and Family Service	CFS - West Hawaii Domestic Abuse Shelter	20	SP	NR	NR	NR
ES	Family Life Center	FLC - HPO Ho'olanani	18	6	33%	12	0
ES	HOPE Services Hawaii	HOPE - Hale Hanakahi Ohana Zone Temp ES	30	25	83%	5	0
ES	HOPE Services Hawaii	HOPE - HPO Kiheipua	44	31	70%	13	1
ES	HOPE Services Hawaii	HOPE - HPO Sacred Hearts Emergency Shelter	20	8	40%	12	0
ES	HOPE Services Hawaii	HOPE - HPO West Hawaii Emergency Housing Program	31	19	61%	12	0
ES	HOPE Services Hawaii	HOPE - Keolahou Emergency Shelter	25	13	52%	12	0
ES	Kauai Economic Opportunity	KEO - HPO Mana'olana Emergency	38	20	53%	18	0
ES	KHAKO, INC	KHAKO - HPO Central ES Dorm	42	20	48%	22	1
ES	KHAKO, INC	KHAKO - HPO Central ES Units	120	108	90%	12	3
ES	KHAKO, INC	KHAKO - HPO Westside ES Dorm	42	17	40%	25	2
ES	KHAKO, INC	KHAKO - HPO Westside ES Units	96	51	53%	45	0
ES	Neighborhood Place of Puna	NPP - HPO Family Assessment Center at Hale Iki	30	19	63%	11	1
ES	USVETS	USVETS - BP Kailua Kona HOPTTEL	5	2	40%	3	0
ES	USVETS	USVETS - BP Kailua Kona HOPTTEL	5	0	0%	5	0
ES	USVETS	USVETS - BP Kauai HOPTTEL Program	5	2	40%	3	2
ES	Women Helping Women	WHW - Hale Lokomaikai	31	SP	NR	NR	NR
ES	YWCA of Kauai	YWCA - Family Violence Shelter	18	SP	NR	NR	NR
<b>Subtotal Emergency Shelters</b>			<b>551</b>	<b>341</b>	<b>62%</b>	<b>210</b>	<b>10</b>
TH	Child and Family Service	CFS - Hale Kahua Pa'a	19	NR	NR	NR	NR
TH	Hawaii Affordable Properties, Inc.	HAP - Na Kahua Hale O Ulu Wini	80	63	79%	17	0
TH	Hawaii Island Home for Recovery, Inc.	HIHR - HPO Transitional Housing	14	16	114%	0	2
TH	HOPE Services Hawaii	HOPE - Wilder House	6	3	50%	3	0
TH	HOPE Services Hawaii	HOPE - Kuleana House	8	0	0%	8	0
TH	Kauai Economic Opportunity	KEO - HPO Komohana Group Home TH	6	3	50%	3	0
TH	Kauai Economic Opportunity	KEO - HPO Mana'olana Transitional Housing	24	14	58%	10	1
TH	KHAKO, INC	KHAKO - HPO Central TH	136	52	38%	84	0
TH	KHAKO, INC	KHAKO - HPO Westside TH	100	34	34%	66	0
TH	Hawaii Rise	RISE - CoC Transitional Housing	12	4	33%	8	0
TH	Salvation Army Big Island	SAFIS - Big Island RHY TLP	2	3	150%	0	0
TH	Women In Need	WIN - HPO Bridge To Success Kauai TH	15	11	73%	4	0
<b>Subtotal Transitional Housing</b>			<b>403</b>	<b>203</b>	<b>50%</b>	<b>203</b>	<b>3</b>
PSH	Catholic Charities Hawaii	CCH - HPO NI Housing First (Kauai)	20	18	90%	2	0
PSH	Family Life Center	FLC - Hoaloha PSH CoC Program	32	24	75%	8	0
PSH	Family Life Center	FLC - HPO NI Housing First	39	39	100%	0	3
PSH	Family Life Center	FLC - Ohana One PSH CoC Program	68	61	90%	7	3
PSH	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 1	27	26	96%	1	2
PSH	HOPE Services Hawaii	HOPE - Continuum of Care II PSH	20	11	55%	9	0
PSH	HOPE Services Hawaii	HOPE - HPO NI Housing First	110	107	97%	3	5
PSH	HOPE Services Hawaii	HOPE - Kukui S+C Program	68	64	94%	4	3
PSH	Maui AIDS Foundation	MAF - HOPWA Formula - PSH TBRA	27	27	100%	0	2
PSH	Steadfast Housing Dev Corp	SHDC - Eha S+C (Maui)	27	27	100%	0	3
PSH	Steadfast Housing Dev Corp	SHDC - Kaahale CoC Funded (Kauai)	5	4	80%	1	0
PSH	Steadfast Housing Dev Corp	SHDC - Kaulana CoC Funded (Maui)	5	5	100%	0	0
PSH	Steadfast Housing Dev Corp	SHDC - Kulalani CoC Funded (Maui)	6	2	33%	4	1
PSH	<b>Subtotal Permanent Supportive Housing</b>		<b>427</b>	<b>388</b>	<b>91%</b>	<b>39</b>	<b>20</b>
RRH	Catholic Charities Hawaii	CCH - HPO CSHI Hawaii County Rapid Re-housing	NA	21	NA	NA	0
RRH	Catholic Charities Hawaii	CCH - HPO RRH Rapid Re-Housing (Kauai)	NA	8	NA	NA	1
RRH	Catholic Charities Hawaii	CCH - HPO SHEG NI Rapid Rehousing	NA	2	NA	NA	0
RRH	Family Life Center	FLC - ESG Kauai Rapid Re-housing	NA	13	NA	NA	0
RRH	Family Life Center	FLC - ESG Maui Rapid Re-housing	NA	2	NA	NA	0
RRH	Family Life Center	FLC - HPO CSHI Kauai Rapid Re-housing	NA	22	NA	NA	1
RRH	Family Life Center	FLC - HPO CSHI Maui Rapid Re-housing	NA	13	NA	NA	0
RRH	Family Life Center	FLC - HPO HPP Maui Rapid Re-housing	NA	42	NA	NA	0
RRH	Family Life Center	FLC - HPO RRH Rapid Re-Housing	NA	16	NA	NA	0
RRH	HOPE Services Hawaii	HOPE - ESG Rapid Re-housing	NA	83	NA	NA	0
RRH	HOPE Services Hawaii	HOPE - HPO HPP Rapid Re-housing	NA	43	NA	NA	0
RRH	HOPE Services Hawaii	HOPE - HPO RRH Rapid Re-Housing	NA	10	NA	NA	0
RRH	HOPE Services Hawaii	HOPE - New Start RRH	NA	21	NA	NA	0
RRH	Hawaii Rise	RISE - CoC Rapid ReHousing	NA	51	NA	NA	38
RRH	U.S. Veterans Initiative	USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	NA	6	NA	NA	3
RRH	U.S. Veterans Initiative	USVETS - SSVF Priority 1 Kauai Rapid Re-housing	NA	17	NA	NA	13
RRH	U.S. Veterans Initiative	USVETS - SSVF Priority 1 Maui Rapid Re-housing	NA	377	NA	NA	56
<b>Subtotal Rapid ReHousing</b>			<b>NA</b>	<b>747</b>	<b>NA</b>	<b>NA</b>	<b>112</b>
<b>Total Emergency+Transitional</b>			<b>954</b>	<b>544</b>	<b>57%</b>	<b>413</b>	<b>13</b>
<b>Total Permanent</b>			<b>427</b>	<b>388</b>	<b>91%</b>	<b>39</b>	<b>20</b>
<b>TOTAL</b>			<b>1,381</b>	<b>932</b>	<b>67%</b>	<b>452</b>	<b>33</b>

## Homeless Programs Office (HPO) Unit Utilization Analysis

Occupancy as of: 9/30/2020

Program Name - Bridging The Gap	Program Type	HMIS Households Served	Total Number of Living Units Per Facilities Description	Utilization Rate
HOPE - Kiheipua	ES	7	20	35%
KHAKO - Central ES	ES	44	70	63%
KHAKO - Westside ES	ES	13	48	27%
NPP - HPO Family Assessment Center at Hale Iki	ES	7	9	78%
HIHR - Transitional Housing	TH	16	16	100%
KEO - Komohana Group Home TH	TH	3	5	60%
KEO - Mana'olana Transitional Housing	TH	8	8	100%
WIN - Bridge To Success Kauai TH	TH	8	14	57%
<b>Totals</b>		<b>106</b>	<b>190</b>	<b>56%</b>

**Neighbor Islands - BTG**

**Consent to Share Data - VI SPDAT Assessments September 2020**

HMIS ORGANIZATION - HI 500	No	Yes	Grand Total	% Consent
Family Life Center	0	18	18	100%
Hawaii Affordable Properties, Inc.	0	11	11	100%
HOPE Services Hawaii, Inc.	0	45	45	100%
Ka Hale A Ke Ola, Inc	0	32	32	100%
Kauai Economic Opportunity	0	23	23	100%
Neighborhood Place of Puna	0	2	2	100%
Women In Need	0	3	3	100%
	<b>0</b>	<b>134</b>	<b>134</b>	<b>100%</b>

Summary	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20
% Consent - HI 500	98%	99%	99%	99%	98%	100%	100%	98%	100%	100%

**Consent to Share Data - Neighbor Islands (BTG) BNL Reports as of:**

**10/1/20**

**Neighbor Islands (BTG) Consent Summary by CES Program**

CES Program	No	Yes	TOTAL	% Shared
Hawaii Family	1	44	45	98%
Hawaii Singles	2	191	193	99%
Kauai Family	0	14	14	100%
Kauai Singles	1	48	49	98%
Maui Family	0	52	52	100%
Maui Singles	1	164	164	100%
<b>TOTAL</b>	<b>5</b>	<b>513</b>	<b>517</b>	<b>99%</b>

Hawaii	99%
Kauai	98%
Maui	100%

**Hawaii Consent Summary by Priority Group**

Family CES				
	No	Yes	TOTAL	% Shared
PSH	1	0	1	0%
RRH	0	21	21	100%
TH	0	23	23	100%
<b>TOTAL</b>	<b>1</b>	<b>44</b>	<b>45</b>	<b>98%</b>

Singles CES				
	No	Yes	TOTAL	% Shared
PSH	0	32	32	100%
RRH	0	115	115	100%
TH	1	46	47	98%
<b>TOTAL</b>	<b>2</b>	<b>191</b>	<b>193</b>	<b>99%</b>

**Kauai Consent Summary by Priority Group**

Family CES				
	No	Yes	TOTAL	% Shared
PSH	0	1	1	100%
RRH	0	1	1	100%
TH	0	12	12	100%
<b>TOTAL</b>	<b>0</b>	<b>14</b>	<b>14</b>	<b>100%</b>

Singles CES				
	No	Yes	TOTAL	% Shared
PSH	1	0	1	0%
RRH	0	14	14	100%
TH	0	34	34	100%
<b>TOTAL</b>	<b>1</b>	<b>48</b>	<b>49</b>	<b>98%</b>

**Maui Consent Summary by Priority Group**

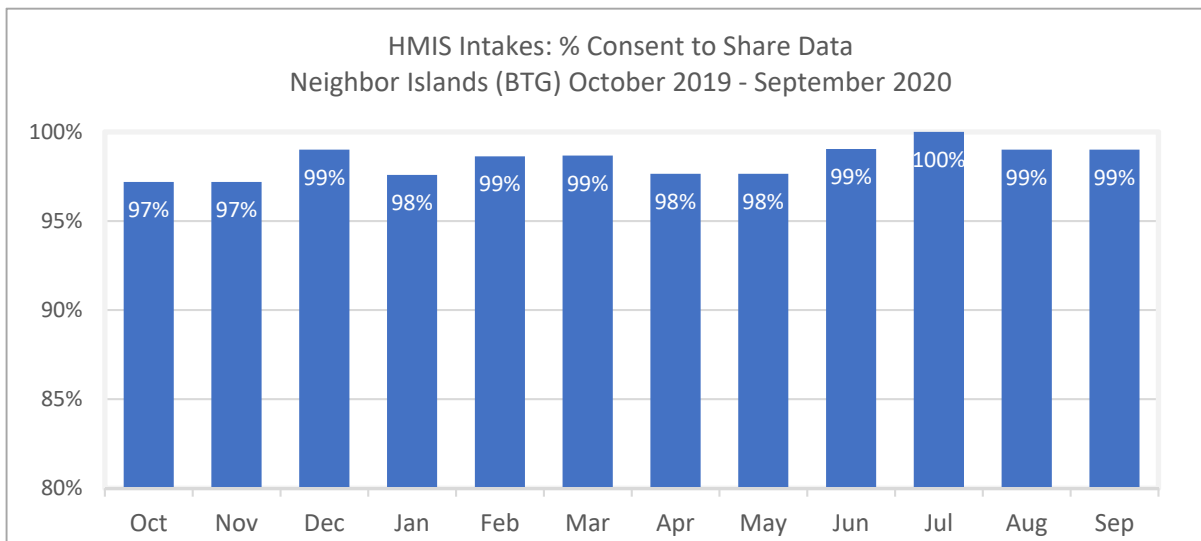
Family CES				
	No	Yes	TOTAL	% Shared
PSH	0	0	0	NA
RRH	0	29	29	100%
TH	0	23	23	100%
<b>TOTAL</b>	<b>0</b>	<b>52</b>	<b>52</b>	<b>100%</b>

Singles CES				
	No	Yes	TOTAL	% Shared
PSH	0	10	10	100%
RRH	0	93	93	100%
TH	1	61	61	100%
<b>TOTAL</b>	<b>1</b>	<b>164</b>	<b>164</b>	<b>100%</b>

**Consent to Share Data by Program Type - Neighbor Islands (BTG)**

**Adult Intakes During September 2020**

Program Types	No	Yes	Grand Total	% Consent
Emergency Shelter (ES)	2	95	97	98%
Homelessness Prevention	1	48	49	98%
PH - Permanent Supportive Housing	0	1	1	100%
PH - Rapid Re-Housing	0	44	44	100%
Street Outreach	1	102	103	99%
Transitional Housing (TH)	0	9	9	100%
<b>Grand Total</b>	<b>4</b>	<b>299</b>	<b>303</b>	<b>99%</b>



**Consent to Share Data by Organization and Program - Neighbor Islands (BTG)**

**Adult Intakes During September 2020**

Organization/Program	No	Yes	Grand Total	% Consent
<b>Catholic Charities Hawaii</b>		<b>8</b>	<b>8</b>	<b>100%</b>
CCH - HPO SHEG NI Homelessness Prevention		4	4	100%
CCH - HPO SHEG NI Rapid Rehousing		4	4	100%
<b>Family Life Center</b>		<b>80</b>	<b>80</b>	<b>100%</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach		22	22	100%
FLC - HPO Maui Regions 4, 5 - Street Outreach		5	5	100%
FLC - HPO HPP Maui Homelessness Prevention		6	6	100%
FLC - HPO CSHI Maui Rapid Re-housing		1	1	100%
FLC - HPO Ho'olanani		3	3	100%
FLC - HPO RRH Rapid Re-Housing		3	3	100%
FLC - HPO RRH Homeless Prevention		2	2	100%
FLC - ESG-CV Maui Homelessness Prevention		24	24	100%
FLC - ESG Kauai Rapid Re-housing		1	1	100%
FLC - HPO CSHI Kauai Rapid Re-housing		2	2	100%
FLC - HPO HPP Kauai Homelessness Prevention		2	2	100%
FLC - ESG Maui Rapid Re-housing		5	5	100%
FLC - ESG-CV Kauai Homelessness Prevention		4	4	100%

## Adult Intakes During September 2020

Organization/Program	No	Yes	Grand Total	% Consent
<b>Catholic Charities Hawaii</b>		8	8	100%
<b>Hawaii Rise</b>		4	4	100%
RISE - CoC Rapid ReHousing		4	4	100%
<b>HOPE Services Hawaii, Inc.</b>		86	86	100%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach		1	1	100%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		19	19	100%
HOPE - PATH Street Outreach Program		13	13	100%
HOPE - ESG Rapid Re-housing		2	2	100%
HOPE - HPO RRH Rapid Re-Housing		8	8	100%
HOPE - HPO HPP Rapid Re-housing		5	5	100%
HOPE - KES Ohana Zone Street Outreach		3	3	100%
HOPE - Hale Hanakahi Ohana Zone Temp ES		31	31	100%
HOPE - ESG-CV Hawaii Homelessness Prevention		2	2	100%
HOPE - HPO RRH Homeless Prevention		1	1	100%
HOPE - New Start RRH		1	1	100%
<b>Ka Hale A Ke Ola, Inc</b>	1	45	46	98%
KHAKO - HPO Central ES Units		8	8	100%
KHAKO - HPO Westside ES Units		10	10	100%
KHAKO - HPO Central ES Dorm	1	15	16	94%
KHAKO - HPO Westside ES Dorm		12	12	100%
<b>Kauai Economic Opportunity</b>	1	55	56	98%
KEO - HPO Kauai All Regions - Street Outreach	1	39	40	98%
KEO - HPO Mana'olana Emergency		11	11	100%
KEO - HPO Komohana Group Home TH		1	1	100%
KEO - HPO Mana'olana Transitional Housing		4	4	100%
<b>Maui AIDS Foundation</b>	1	1	2	50%
MAF - HOPWA Formula STRMU	1	1	2	50%
<b>Neighborhood Place of Puna</b>		4	4	100%
NPP - HPO Family Assessment Center at Hale Iki		4	4	100%
<b>Steadfast Housing Development Corporation</b>		1	1	100%
SHDC - Eha S+C (Maui)		1	1	100%
<b>USVETS</b>	1	11	12	92%
USVETS - BP Kauai HOPTel Program	1	1	2	50%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing		7	7	100%
USVETS - SSVF Priority 1 Kauai Homeless Prev		2	2	100%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing		1	1	100%
<b>Women In Need</b>		4	4	100%
WIN - HPO Bridge To Success Kauai TH		4	4	100%
<b>Grand Total</b>	4	299	303	99%

**Consent to Share Data by Program Type - Neighbor Islands (BTG)**

**Active Adults During September 2020**

<b>Program Types</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>% Consent</b>
Emergency Shelter (ES)	3	313	316	99%
Homelessness Prevention	14	357	371	96%
PH - Permanent Supportive Housing	32	319	351	91%
PH - Rapid Re-Housing	4	272	276	99%
Street Outreach	8	390	398	98%
Transitional Housing (TH)		134	134	100%
<b>Grand Total</b>	<b>61</b>	<b>1785</b>	<b>1846</b>	<b>97%</b>

**Consent to Share Data by Organization/Program - Neighbor Islands (BTG)**

**Active Adults During September 2020**

<b>Organization/Program</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>% Consent</b>
<b>Catholic Charities Hawaii</b>	<b>1</b>	<b>74</b>	<b>75</b>	<b>99%</b>
CCH - HPO NI Housing First (Kauai)		14	14	100%
CCH - HPO RRH Homeless Prevention (Kauai)		21	21	100%
CCH - HPO RRH Rapid Re-Housing (Kauai)		12	12	100%
CCH - HPO SHEG NI Rapid Rehousing		7	7	100%
CCH - HPO SHEG NI Homelessness Prevention		15	15	100%
CCH - HPO CSHI Hawaii County Homelessness Prevention	1	2	3	67%
CCH - HPO CSHI Hawaii County Rapid Re-housing		3	3	100%
<b>Family Life Center</b>	<b>5</b>	<b>592</b>	<b>597</b>	<b>99%</b>
FLC - ESG Kauai Rapid Re-housing		2	2	100%
FLC - ESG Maui Rapid Re-housing		14	14	100%
FLC - HPO NI Housing First		37	37	100%
FLC - HPO RRH Rapid Re-Housing		33	33	100%
FLC - HPO RRH Homeless Prevention		53	53	100%
FLC - ESG Maui Homelessness Prevention		4	4	100%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	4	133	137	97%
FLC - HPO Ho'olanani		7	7	100%
FLC - HPO Maui Regions 4, 5 - Street Outreach	1	40	41	98%
FLC - HPO HPP Maui Homelessness Prevention		57	57	100%
FLC - HPO HPP Maui Rapid Re-housing		7	7	100%
FLC - HPO HPP Kauai Homelessness Prevention		4	4	100%
FLC - Ohana One PSH CoC Program		47	47	100%
FLC - HPO CSHI Kauai Homelessness Prevention		7	7	100%
FLC - HPO CSHI Maui Homelessness Prevention		36	36	100%
FLC - HPO CSHI Kauai Rapid Re-housing		5	5	100%
FLC - HPO CSHI Maui Rapid Re-housing		20	20	100%
FLC - Hoaloha PSH CoC Program		10	10	100%
FLC - ESG-CV Maui Homelessness Prevention		61	61	100%
FLC - ESG-CV Kauai Street Outreach		10	10	100%
FLC - ESG-CV Kauai Homelessness Prevention		5	5	100%
<b>Hawaii Affordable Properties, Inc.</b>		<b>31</b>	<b>31</b>	<b>100%</b>
HAP - Na Kahua Hale O Ulu Wini		31	31	100%



**Consent to Share Data by Organization/Program - Neighbor Islands (BTG)**

**Active Adults During September 2020**

<b>Organization/Program</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>% Consent</b>
<b>Hawaii Island Home for Recovery</b>	<b>1</b>	<b>41</b>	<b>42</b>	<b>98%</b>
HIHR - PSH 1	1	25	26	96%
HIHR - HPO Transitional Housing		16	16	100%
<b>Hawaii Rise</b>		<b>8</b>	<b>8</b>	<b>100%</b>
RISE - CoC Rapid ReHousing		6	6	100%
RISE - CoC Transitional Housing		2	2	100%
<b>HOPE Services Hawaii, Inc.</b>	<b>6</b>	<b>536</b>	<b>542</b>	<b>99%</b>
HOPE - ESG Homelessness Prevention		9	9	100%
HOPE - ESG Rapid Re-housing		17	17	100%
HOPE - HPO NI Housing First		86	86	100%
HOPE - HPO RRH Homeless Prevention		31	31	100%
HOPE - HPO RRH Rapid Re-Housing	1	22	23	96%
HOPE - Kukui S+C Program	1	55	56	98%
HOPE - PATH Street Outreach Program		31	31	100%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		35	35	100%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	1	31	32	97%
HOPE - HPO HPP Rapid Re-housing	2	52	54	96%
HOPE - HPO West Hawaii Emergency Housing Program		23	23	100%
HOPE - HPO Kiheipua		17	17	100%
HOPE - HPO HPP Homelessness Prevention	1	31	32	97%
HOPE - Continuum of Care II PSH		11	11	100%
HOPE - Wilder House		2	2	100%
HOPE - Keolahou Emergency Shelter		16	16	100%
HOPE - HPO East Hawaii Emergency Shelter		15	15	100%
HOPE - New Start RRH		5	5	100%
HOPE - KES Ohana Zone Street Outreach		4	4	100%
HOPE - HPO Sacred Hearts Emergency Shelter		10	10	100%
HOPE - Hale Hanakahi Ohana Zone Temp ES		31	31	100%
HOPE - ESG-CV Hawaii Homelessness Prevention		2	2	100%
<b>Ka Hale A Ke Ola, Inc</b>	<b>2</b>	<b>215</b>	<b>217</b>	<b>99%</b>
KHAKO - HPO Central TH		33	33	100%
KHAKO - HPO Westside TH		24	24	100%
KHAKO - HPO Central ES Units	1	74	75	99%
KHAKO - HPO Westside ES Units		27	27	100%
KHAKO - HPO Central ES Dorm	1	33	34	97%
KHAKO - HPO Westside ES Dorm		24	24	100%
<b>Kauai Economic Opportunity</b>	<b>2</b>	<b>140</b>	<b>142</b>	<b>99%</b>
KEO - HPO Kauai All Regions - Street Outreach	2	106	108	98%
KEO - HPO Mana'olana Emergency		20	20	100%
KEO - HPO Mana'olana Transitional Housing		11	11	100%
KEO - HPO Komohana Group Home TH		3	3	100%
<b>Maui AIDS Foundation</b>	<b>25</b>	<b>8</b>	<b>33</b>	<b>24%</b>
MAF - HOPWA Formula - PSH TBRA	20	5	25	20%
MAF - HOPWA Formula STRMU	5	3	8	38%
<b>Maui Youth Family Services</b>	<b>7</b>	<b>2</b>	<b>9</b>	<b>22%</b>
MYFS - BCP Homeless Prevention Program	7	2	9	22%

**Consent to Share Data by Organization/Program - Neighbor Islands (BTG)**

**Active Adults During September 2020**

<b>Organization/Program</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>% Consent</b>
<b>Neighborhood Place of Puna</b>		<b>13</b>	<b>13</b>	<b>100%</b>
NPP - HPO Family Assessment Center at Hale Iki		13	13	100%
<b>Salvation Army Family Intervention Services</b>		<b>3</b>	<b>3</b>	<b>100%</b>
SAFIS - Big Island RHY TLP		3	3	100%
<b>Steadfast Housing Development Corporation</b>	<b>10</b>	<b>29</b>	<b>39</b>	<b>74%</b>
SHDC - Kaahale CoC Funded (Kauai)	1	4	5	80%
SHDC - Kaulana CoC Funded (Maui)	1	4	5	80%
SHDC - Kulalani CoC Funded (Maui)		2	2	100%
SHDC - Eha S+C (Maui)	8	19	27	70%
<b>USVETS</b>	<b>2</b>	<b>84</b>	<b>86</b>	<b>98%</b>
USVETS - BP Kauai HOPTel Program	1	3	4	75%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	1	45	46	98%
USVETS - SSVF Priority 1 Maui Rapid Re-housing		15	15	100%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing		7	7	100%
USVETS - SSVF Priority 1 Kauai Homeless Prev		12	12	100%
USVETS - SSVF Priority 1 Hawaii Homeless Prev		2	2	100%
<b>Women In Need</b>		<b>9</b>	<b>9</b>	<b>100%</b>
WIN - HPO Bridge To Success Kauai TH		9	9	100%
<b>Grand Total</b>	<b>61</b>	<b>1785</b>	<b>1846</b>	<b>97%</b>

**Length of Stay by Program Type - Neighbor Islands (BTG)  
Exits During September 2020**

<b>Program Type</b>	<b># Exits September</b>	<b>Average Days to Exit</b>
Emergency Shelter (ES)	83	64
Homelessness Prevention	209	140
PH - Permanent Supportive Housing	9	649
PH - Rapid Re-Housing	90	229
Street Outreach	55	141
Transitional Housing (TH)	13	259
<b>Grand Total</b>	<b>459</b>	<b>157</b>

**Length of Stay by County and Program Type  
Exits During September 2020**

<b>County/Program Type</b>	<b># Exits September</b>	<b>Average Days to Exit</b>
<b>Hawaii</b>	<b>121</b>	<b>241</b>
Emergency Shelter (ES)	31	96
Homelessness Prevention	26	213
PH - Permanent Supportive Housing	7	675
PH - Rapid Re-Housing	52	289
Street Outreach	5	177
<b>Kauai</b>	<b>59</b>	<b>82</b>
Emergency Shelter (ES)	8	18
Homelessness Prevention	29	75
PH - Permanent Supportive Housing	1	694
PH - Rapid Re-Housing	10	95
Street Outreach	10	80
Transitional Housing (TH)	1	69
<b>Maui</b>	<b>279</b>	<b>136</b>
Emergency Shelter (ES)	44	49
Homelessness Prevention	154	140
PH - Permanent Supportive Housing	1	424
PH - Rapid Re-Housing	28	164
Street Outreach	40	152
Transitional Housing (TH)	12	274
<b>Grand Total</b>	<b>459</b>	<b>157</b>

**Length of Stay by Organization and Program - Neighbor Islands (BTG)  
Exits During September 2020**

<b>Organization/Program</b>	<b># Exits in September</b>	<b>Average Days to Exit</b>
<b>Catholic Charities Hawaii</b>	<b>9</b>	<b>96</b>
CCH - HPO SHEG NI Homelessness Prevention	9	96
<b>Family Life Center</b>	<b>245</b>	<b>136</b>
FLC - HPO Maui Regions 4, 5 - Street Outreach	16	66
FLC - HPO HPP Maui Homelessness Prevention	58	186
FLC - HPO RRH Rapid Re-Housing	10	168

**Length of Stay by Organization and Program - Neighbor Islands (BTG)  
Exits During September 2020**

<b>Organization/Program</b>	<b># Exits in September</b>	<b>Average Days to Exit</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	24	209
FLC - HPO RRH Homeless Prevention	32	121
FLC - ESG Kauai Rapid Re-housing	1	50
FLC - ESG Maui Rapid Re-housing	4	166
FLC - HPO CSHI Maui Rapid Re-housing	10	152
FLC - HPO CSHI Kauai Rapid Re-housing	5	56
FLC - ESG-CV Maui Homelessness Prevention	14	103
FLC - ESG-CV Kauai Homelessness Prevention	4	34
FLC - HPO CSHI Maui Homelessness Prevention	47	105
FLC - HPO CSHI Kauai Homelessness Prevention	10	41
FLC - ESG Maui Homelessness Prevention	3	177
FLC - HPO Ho'olanani	3	73
FLC - HPO HPP Maui Rapid Re-housing	4	183
<b>HOPE Services Hawaii, Inc.</b>	<b>93</b>	<b>273</b>
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	1	56
HOPE - HPO West Hawaii Emergency Housing Program	4	189
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	3	234
HOPE - Keolahou Emergency Shelter	3	132
HOPE - HPO RRH Rapid Re-Housing	3	365
HOPE - PATH Street Outreach Program	1	127
HOPE - HPO Kiheipua	3	138
HOPE - HPO Sacred Hearts Emergency Shelter	3	263
HOPE - ESG Rapid Re-housing	1	165
HOPE - HPO RRH Homeless Prevention	3	350
HOPE - Kukui S+C Program	5	748
HOPE - HPO HPP Homelessness Prevention	14	259
HOPE - HPO HPP Rapid Re-housing	41	279
HOPE - Hale Hanakahi Ohana Zone Temp ES	6	15
HOPE - HPO NI Housing First	2	491
<b>Ka Hale A Ke Ola, Inc</b>	<b>53</b>	<b>99</b>
KHAKO - HPO Central TH	5	146
KHAKO - HPO Westside TH	7	366
KHAKO - HPO Central ES Units	7	40
KHAKO - HPO Westside ES Units	13	39
KHAKO - HPO Central ES Dorm	14	44
KHAKO - HPO Westside ES Dorm	7	77
<b>Kauai Economic Opportunity</b>	<b>16</b>	<b>58</b>
KEO - HPO Mana'olana Emergency	6	22
KEO - HPO Kauai All Regions - Street Outreach	10	80
<b>Neighborhood Place of Puna</b>	<b>12</b>	<b>45</b>
NPP - HPO Family Assessment Center at Hale Iki	12	45
<b>Steadfast Housing Development Corporation</b>	<b>2</b>	<b>559</b>
SHDC - Kaulana CoC Funded (Maui)	1	424
SHDC - Kaahale CoC Funded (Kauai)	1	694
<b>USVETS</b>	<b>28</b>	<b>166</b>
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	4	155
USVETS - BP Kauai HOPTTEL Program	2	9
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	7	337
USVETS - SSVF Priority 1 Kauai Homeless Prev	15	109
<b>Women In Need</b>	<b>1</b>	<b>69</b>
WIN - HPO Bridge To Success Kauai TH	1	69
<b>Grand Total</b>	<b>459</b>	<b>157</b>

## Timeliness Report Exits

Date Range: 9/1/2020 - 9/30/2020

Average Days Taken to Exit Enrollments (clients exited during reporting period)			
Program Name	Program Type	Total Exited Clients	Avg Days to Exit
Hawaii County VI SPDAT v2 Family	Coordinated Assessment	54	1.02
Hawaii County VI SPDAT v2 Individual	Coordinated Assessment	52	0.21
Kauai County VI SPDAT v2 Family	Coordinated Assessment	4	9.00
Kauai County VI SPDAT v2 Individual	Coordinated Assessment	7	2.86
Maui County VI SPDAT v2 Family	Coordinated Assessment	51	0.39
Maui County VI SPDAT v2 Individual	Coordinated Assessment	46	0.39
FLC - HPO Ho'olanani	Emergency Shelter (ES)	9	0.67
HOPE - Hale Hanakahi Ohana Zone Temp ES	Emergency Shelter (ES)	9	2.78
HOPE - HPO Kiheipua	Emergency Shelter (ES)	9	0.00
HOPE - HPO Sacred Hearts Emergency Shelter	Emergency Shelter (ES)	3	0.00
HOPE - HPO West Hawaii Emergency Housing Program	Emergency Shelter (ES)	4	0.00
HOPE - Keolahou Emergency Shelter	Emergency Shelter (ES)	7	0.43
HOPE - West Hawaii Temporary ES	Emergency Shelter (ES)	6	0.50
KEO - HPO Mana'olana Emergency	Emergency Shelter (ES)	9	0.11
KHAKO - HPO Central ES Dorm	Emergency Shelter (ES)	14	0.93
KHAKO - HPO Central ES Units	Emergency Shelter (ES)	5	0.60
KHAKO - HPO Westside ES Dorm	Emergency Shelter (ES)	10	1.30
KHAKO - HPO Westside ES Units	Emergency Shelter (ES)	16	2.38
NPP - HPO Family Assessment Center at Hale Iki	Emergency Shelter (ES)	12	0.00
USVETS - BP Hilo HOPTTEL Program	Emergency Shelter (ES)	1	0.00
USVETS - BP Kauai HOPTTEL Program	Emergency Shelter (ES)	2	2.50
CCH - HPO SHEG NI Homelessness Prevention	Homelessness Prevention	9	0.00
FLC - ESG Maui Homelessness Prevention	Homelessness Prevention	3	0.00
FLC - ESG-CV Kauai Homelessness Prevention	Homelessness Prevention	4	0.00
FLC - ESG-CV Maui Homelessness Prevention	Homelessness Prevention	14	0.21
FLC - HPO CSHI Kauai Homelessness Prevention	Homelessness Prevention	10	0.00
FLC - HPO CSHI Maui Homelessness Prevention	Homelessness Prevention	47	0.21
FLC - HPO HPP Maui Homelessness Prevention	Homelessness Prevention	69	0.87
FLC - HPO RRH Homeless Prevention	Homelessness Prevention	32	0.91
HOPE - ESG Homelessness Prevention	Homelessness Prevention	2	0.00
HOPE - HPO HPP Homelessness Prevention	Homelessness Prevention	14	0.14
HOPE - HPO RRH Homeless Prevention	Homelessness Prevention	3	0.00
USVETS - SSVF Priority 1 Kauai Homeless Prev	Homelessness Prevention	15	11.13
HOPE - HPO NI Housing First	PH - Permanent Supportive Housing	2	22.00
HOPE - Kukui S+C Program	PH - Permanent Supportive Housing	5	7.00
SHDC - Kaahele CoC Funded (Kauai)	PH - Permanent Supportive Housing	1	0.00
SHDC - Kaulana CoC Funded (Maui)	PH - Permanent Supportive Housing	1	5.00
FLC - ESG Kauai Rapid Re-housing	PH - Rapid Re-Housing	1	0.00
FLC - ESG Maui Rapid Re-housing	PH - Rapid Re-Housing	4	0.00
FLC - HPO CSHI Kauai Rapid Re-housing	PH - Rapid Re-Housing	5	0.00
FLC - HPO CSHI Maui Rapid Re-housing	PH - Rapid Re-Housing	15	0.80
FLC - HPO HPP Maui Rapid Re-housing	PH - Rapid Re-Housing	14	0.86
FLC - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing	10	1.70
HOPE - ESG Rapid Re-housing	PH - Rapid Re-Housing	1	3.00
HOPE - HPO HPP Rapid Re-housing	PH - Rapid Re-Housing	41	0.07
HOPE - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing	3	0.00
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	PH - Rapid Re-Housing	8	7.13
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	PH - Rapid Re-Housing	4	10.00
FLC - ESG-CV Kauai Street Outreach	Street Outreach	1	8.00

## Timeliness Report Intakes

Date Range: 9/1/2020 - 9/30/2020

Average Days Taken to Input Enrollments (clients enrolled during reporting period)			
Program Name	Program Type	Clients Enrolled	Avg Days to Input
Hawaii County VI SPDAT v2 Family	Coordinated Assessment	59	0.56
Hawaii County VI SPDAT v2 Individual	Coordinated Assessment	39	1.64
Kauai County VI SPDAT v2 Family	Coordinated Assessment	30	4.30
Kauai County VI SPDAT v2 Individual	Coordinated Assessment	28	4.32
Maui County VI SPDAT v2 Family	Coordinated Assessment	32	0.00
Maui County VI SPDAT v2 Individual	Coordinated Assessment	50	0.32
Maui County VI SPDAT v2 TAY	Coordinated Assessment	1	0.00
FLC - HPO Ho'olanani	Emergency Shelter (ES)	3	0.00
HOPE - Hale Hanakahi Ohana Zone Temp ES	Emergency Shelter (ES)	34	1.50
HOPE - HPO Kiheipua	Emergency Shelter (ES)	1	0.00
KEO - HPO Mana'olana Emergency	Emergency Shelter (ES)	18	0.06
KHAKO - HPO Central ES Dorm	Emergency Shelter (ES)	16	0.00
KHAKO - HPO Central ES Units	Emergency Shelter (ES)	17	0.12
KHAKO - HPO Westside ES Dorm	Emergency Shelter (ES)	12	0.00
KHAKO - HPO Westside ES Units	Emergency Shelter (ES)	27	0.00
NPP - HPO Family Assessment Center at Hale Iki	Emergency Shelter (ES)	6	0.50
USVETS - BP Kauai HOPTel Program	Emergency Shelter (ES)	2	1.50
CCH - HPO SHEG NI Homelessness Prevention	Homelessness Prevention	8	0.25
FLC - ESG-CV Kauai Homelessness Prevention	Homelessness Prevention	5	0.00
FLC - ESG-CV Maui Homelessness Prevention	Homelessness Prevention	48	0.79
FLC - HPO HPP Kauai Homelessness Prevention	Homelessness Prevention	5	0.00
FLC - HPO HPP Maui Homelessness Prevention	Homelessness Prevention	28	1.39
FLC - HPO RRH Homeless Prevention	Homelessness Prevention	2	0.50
HOPE - ESG-CV Hawaii Homelessness Prevention	Homelessness Prevention	2	0.00
HOPE - HPO RRH Homeless Prevention	Homelessness Prevention	4	1.00
MAF - HOPWA Formula STRMU	Homelessness Prevention	2	0.00
USVETS - SSVF Priority 1 Kauai Homeless Prev	Homelessness Prevention	2	4.00
SHDC - Eha S+C (Maui)	PH - Permanent Supportive Housing	1	0.00
CCH - HPO SHEG NI Rapid Rehousing	PH - Rapid Re-Housing	5	0.00
FLC - ESG Kauai Rapid Re-housing	PH - Rapid Re-Housing	1	1.00
FLC - ESG Maui Rapid Re-housing	PH - Rapid Re-Housing	5	0.80
FLC - HPO CSHI Kauai Rapid Re-housing	PH - Rapid Re-Housing	2	0.00
FLC - HPO CSHI Maui Rapid Re-housing	PH - Rapid Re-Housing	1	2.00
FLC - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing	6	0.83
HOPE - ESG Rapid Re-housing	PH - Rapid Re-Housing	2	0.00
HOPE - HPO HPP Rapid Re-housing	PH - Rapid Re-Housing	10	0.70
HOPE - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing	15	3.73
HOPE - New Start RRH	PH - Rapid Re-Housing	3	0.00
RISE - CoC Rapid ReHousing	PH - Rapid Re-Housing	12	0.00
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	PH - Rapid Re-Housing	9	4.11
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	PH - Rapid Re-Housing	1	3.00
KHAKO - Ka La Hiki Ola	Services Only	2	0.00
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	Street Outreach	33	0.94
FLC - HPO Maui Regions 4, 5 - Street Outreach	Street Outreach	18	1.22
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	Street Outreach	3	6.00
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	Street Outreach	21	1.52

### Timeliness Report Intakes

Date Range: 9/1/2020 - 9/30/2020

Average Days Taken to Input Enrollments (clients enrolled during reporting period)			
Program Name	Program Type	Clients Enrolled	Avg Days to Input
HOPE - KES Ohana Zone Street Outreach	Street Outreach	3	2.00
HOPE - PATH Street Outreach Program	Street Outreach	22	1.09
KEO - HPO Kauai All Regions - Street Outreach	Street Outreach	67	1.34
KEO - HPO Komohana Group Home TH	Transitional Housing (TH)	1	1.00
KEO - HPO Mana'olana Transitional Housing	Transitional Housing (TH)	5	0.00
WIN - HPO Bridge To Success Kauai TH	Transitional Housing (TH)	5	0.40
<b>Aggregates</b>		<b>734</b>	<b>1.17</b>

## Timeliness Report Exits

Date Range: 9/1/2020 - 9/30/2020

Average Days Taken to Exit Enrollments (clients exited during reporting period)			
Program Name	Program Type	Total Exited Clients	Avg Days to Exit
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	Street Outreach	52	0.23
FLC - HPO Maui Regions 4, 5 - Street Outreach	Street Outreach	32	0.16
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	Street Outreach	1	1.00
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	Street Outreach	23	0.91
HOPE - PATH Street Outreach Program	Street Outreach	6	2.17
KEO - HPO Kauai All Regions - Street Outreach	Street Outreach	18	1.06
KHAKO - HPO Central TH	Transitional Housing (TH)	8	0.38
KHAKO - HPO Westside TH	Transitional Housing (TH)	7	0.00
RISE - CoC Transitional Housing	Transitional Housing (TH)	7	0.00
WIN - HPO Bridge To Success Kauai TH	Transitional Housing (TH)	1	0.00
Aggregates		<b>823</b>	<b>1.03</b>