

# FY2017 - Performance Measurement Module (Sys PM)

## Summary Report for HI-500 - Hawaii Balance of State CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1:** Change in the average and median length of time persons are homeless in ES and SH projects.  
**Metric 1.2:** Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES and SH	1855	1943	54	61	7	42	45	3
1.2 Persons in ES, SH, and TH	2512	2766	167	135	-32	84	80	-4

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	1855	2442	192	339	147	65	124	59
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	2512	3251	297	364	67	166	188	22

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns
Exit was from SO	679	59	9%	35	5%	38	6%	132	19%
Exit was from ES	227	30	13%	21	9%	13	6%	64	28%
Exit was from TH	317	6	2%	9	3%	22	7%	37	12%
Exit was from SH	0	0		0		0		0	
Exit was from PH	474	24	5%	16	3%	23	5%	63	13%
TOTAL Returns to Homelessness	1697	119	7%	81	5%	96	6%	296	17%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2016 PIT Count	January 2017 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	2981	2261	-720
Emergency Shelter Total	239	283	44
Safe Haven Total	0	0	0
Transitional Housing Total	607	502	-105
Total Sheltered Count	846	785	-61
Unsheltered Count	2135	1476	-659

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2016	FY 2017	Difference
Universe: Unduplicated Total sheltered homeless persons	2512	2766	254
Emergency Shelter Total	1855	1943	88
Safe Haven Total	0	0	0
Transitional Housing Total	1172	1256	84

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	78	113	35
Number of adults with increased earned income	13	5	-8
Percentage of adults who increased earned income	17%	4%	-13%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	78	113	35
Number of adults with increased non-employment cash income	41	19	-22
Percentage of adults who increased non-employment cash income	53%	17%	-36%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	78	113	35
Number of adults with increased total income	51	21	-30
Percentage of adults who increased total income	65%	19%	-46%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	63	136	73
Number of adults who exited with increased earned income	4	10	6
Percentage of adults who increased earned income	6%	7%	1%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	63	136	73
Number of adults who exited with increased non-employment cash income	24	40	16
Percentage of adults who increased non-employment cash income	38%	29%	-9%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	63	136	73
Number of adults who exited with increased total income	27	46	19
Percentage of adults who increased total income	43%	34%	-9%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1849	2260	411
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	456	635	179
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1393	1625	232

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	2415	2895	480
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	699	911	212
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1716	1984	268

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2017 (Oct 1, 2016 - Sept 30, 2017) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2016	FY 2017	Difference
Universe: Persons who exit Street Outreach	1006	1047	41
Of persons above, those who exited to temporary & some institutional destinations	121	219	98
Of the persons above, those who exited to permanent housing destinations	253	324	71
% Successful exits	37%	52%	15%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2016	FY 2017	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1613	2043	430
Of the persons above, those who exited to permanent housing destinations	762	1031	269
% Successful exits	47%	50%	3%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2016	FY 2017	Difference
Universe: Persons in all PH projects except PH-RRH	326	322	-4
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	298	295	-3
% Successful exits/retention	91%	92%	1%

## **FY2017 - SysPM Data Quality**

### **HI-500 - Hawaii Balance of State CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2017 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017
1. Number of non-DV Beds on HIC	253	225	234	318	480	574	685	631	361	384	455	442	78	54	59	344				
2. Number of HMIS Beds	253	225	234	318	480	574	685	631	361	294	305	292	78	54	59	344				
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	76.56	67.03	66.06	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	1044	1038	937	1179	1033	1112	1088	1076	369	397	342	344	325	691	814	944	3726	3678	3562	2651
5. Total Leavers (HMIS)	839	832	711	809	561	563	645	799	79	106	89	95	109	488	360	509	1650	2246	2082	2233
6. Destination of Don't Know, Refused, or Missing (HMIS)	109	72	200	235	113	80	137	242	12	16	11	11	6	22	64	66	432	551	597	325
7. Destination Error Rate (%)	12.99	8.65	28.13	29.05	20.14	14.21	21.24	30.29	15.19	15.09	12.36	11.58	5.50	4.51	17.78	12.97	26.18	24.53	28.67	14.55